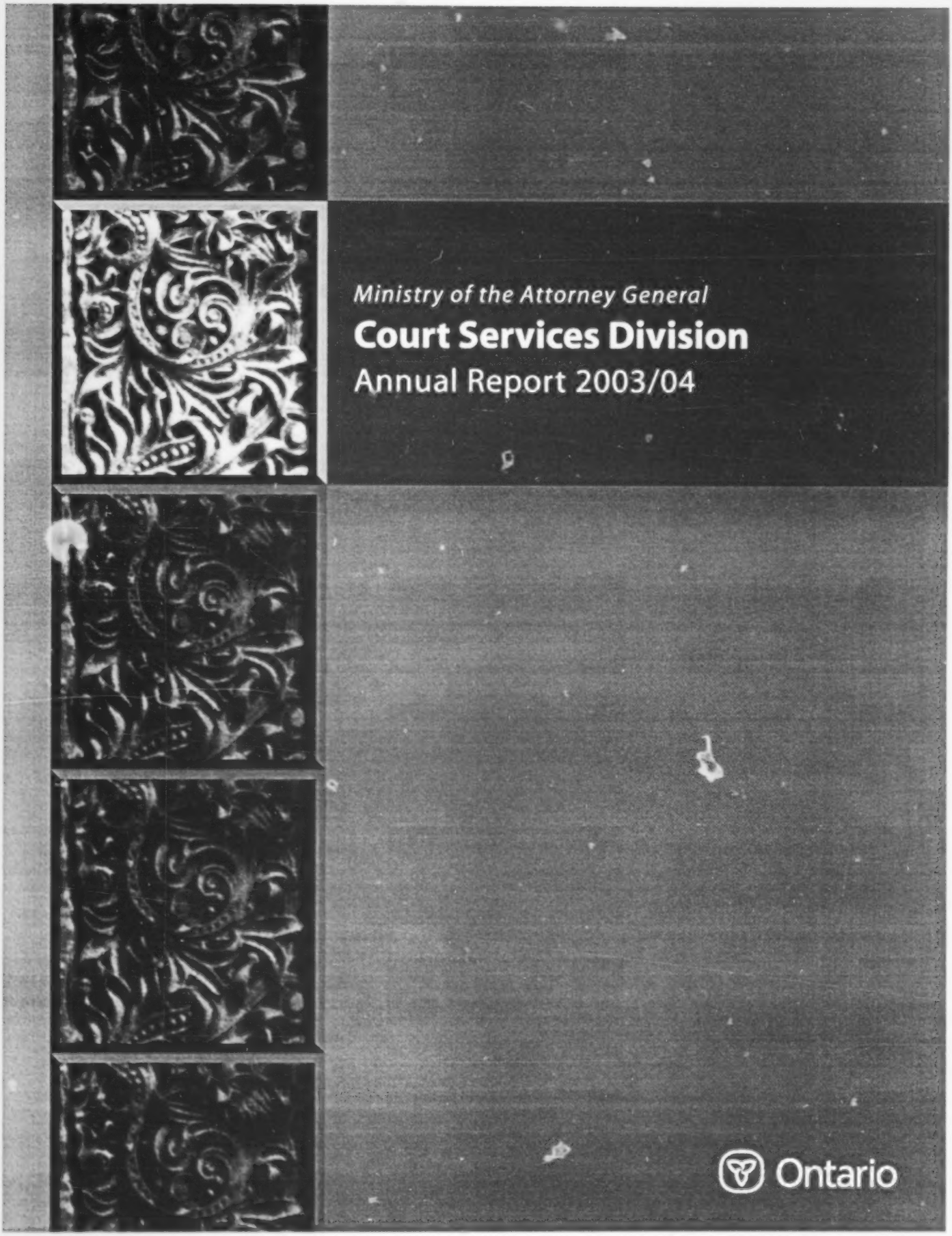

Ministry of the Attorney General

Court Services Division

Annual Report 2003/04

Ontario

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Message *from the* Deputy Attorney General

Ontario's Court Services Division provides court administration services to the largest and busiest court system in Canada.

It is an enormous challenge to ensure the effective day-to-day functioning of the courts across such a wide and diverse province. It would be impossible to do so without strong and effective working relationships with the judiciary and the other participants in the justice system. The Ministry is committed to respecting and building on these relationships.

Last year, the Division developed a Five-Year Plan that set out its business goals, defined service standards and outlined initiatives to achieve those standards. The Division made a commitment to update the Plan every year. This Report contains the updated Plan, including a report on the Division's progress to date.

The Five-Year Plan focuses on continuously improving court services. Management practices are becoming more sophisticated, both in the private sector and in government. Technology offers greater opportunities for operational efficiencies. The demand for increased accountability requires more transparent, rigorous and meaningful public reporting.

The Division's Report and the Five-Year Plan enhance the transparency of the Division's activities, in the interest of public accountability. I encourage members of the public to comment on the issues and initiatives that are discussed here. Please feel free to contact the Ministry by email at attorneygeneral@jus.gov.on.ca.

I look forward to continued success and support from the Court Services Division as the Ministry works to provide excellent court services and improve the justice system in Ontario.

Murray Segal
Deputy Attorney General
Deputy Ministry Responsible for Native Affairs
April 2004

105-05340/

Forward *by the*
Assistant Deputy Attorney General

I am pleased to present the second Annual Report on the operations of the Ministry of the Attorney General's Court Services Division for the fiscal year April 1, 2003 to March 31, 2004.

The Court Services Division works to provide a modern and professional court service that supports accessible, fair, timely and effective justice services. Our five-year planning process helps us achieve this mission in a focused, fiscally responsible and transparent way. This Annual Report is an important part of our commitment under the Five-Year Plan to measure and report on the steps we have taken over the past year to provide excellent court services.

As you will read in the following pages, the Division has achieved a number of significant accomplishments in 2003/04.

A new, electronic court case tracking system for civil, family, Small Claims Court, Divisional Court and Superior Court criminal cases was implemented in 35 sites across the province. The system, which is being rolled out across the province, allows staff to track timelines and electronically schedule cases into courtrooms. The system also creates an information database that will improve the accuracy and enrich the scope of data for statistical reporting.

In collaboration with other divisions and the judiciary, the Justice Delay Reduction Initiative was implemented in 10 target sites to address criminal court delays in high-volume courts. The Division also undertook an intensive review of administrative best practices at these sites, to ensure that court administrative processes are consistent, efficient and effective.

Several upgrades and renovations to existing court facilities were completed across the province. To accommodate continued caseload growth, new courthouses opened in Midland, Owen Sound and Chatham.

In addition to these projects, the Division implemented improvements in a number of other areas, including: new measures to support financial decision-making and accountability; a province-wide Divisional Business Continuity Framework to ensure that court services are provided during unforeseen or emergency circumstances; and pilot video assessment hearings to improve access to justice in remote areas of the province.

I trust you will find that this report is an informative overview of these and other initiatives that the Division is undertaking to ensure the high quality of Ontario's court services.

Debra Paulseth

Debra Paulseth
Assistant Deputy Attorney General, Court Services Division

Chapter 1
Introduction to the Court Services Division

Mission

The Ministry of the Attorney General is responsible for administering justice in Ontario. Within the Ministry, the Court Services Division (CSD) is responsible for the administration of the courts. CSD's mission is to provide a modern and professional court service that supports accessible, fair, timely and effective justice services.

Core Services

CSD's core services include:

Court Office Services
CSD provides court office services in 181 communities across the province. Court staff schedule court cases at the direction of the judiciary, maintain court records and files, provide information to the public and facilitate the delivery of key justice programs including the Victim/Witness Program, the Bail Program, Domestic Violence Courts and Legal Aid.

Judicial and Courtroom Support
CSD provides administrative support to all judges of the Court of Appeal, the Superior Court of Justice and the Ontario Court of Justice and to justices of the peace. The Division also manages the jury system and provides courtroom support through court registrars, clerks, reporters, monitors and interpreters.

Mediation Programs
CSD manages the delivery of mediation services in the family and civil courts. Mandatory civil mediation is now part of the civil court process in Ottawa, Toronto and Windsor. As well, the Family Court branch of the Superior Court of Justice offers family mediation services on a voluntary basis across the province.

Enforcement Services
CSD administers the filing of writs of execution, enforces civil orders and manages the collection of fine and restitution revenues from the prosecution of criminal offences.

Highlights from the Opening of Courts

The annual Opening of Courts ceremony provides an opportunity for the legal community to reflect on the daily work done in the courts. On January 5, 2004, Chief Justice McMurtry of the Court of Appeal presided with Chief Justice Smith of the Superior Court of Justice and Chief Justice Lennox of the Ontario Court of Justice at the province's Opening of Courts ceremony at the Superior Court of Justice at 361 University Avenue in Toronto. Representatives from the judiciary, the bar, the federal and provincial governments, the police, the clergy, the media and social service agencies were in attendance. The newly appointed Attorney General, Michael Bryant, addressed the Chief Justices. He emphasized Ontario's commitment to judicial independence and his commitment to ensure a greater judicial role in the administration of justice.

"I envisage a new era of unprecedented collaboration with the judiciary to ensure a greater judicial role in courts administration."

Attorney General Michael Bryant,
Opening of Courts Speech, January 2004

The Division's mission is to provide a modern and professional court service that supports accessible, fair, timely and effective justice services.

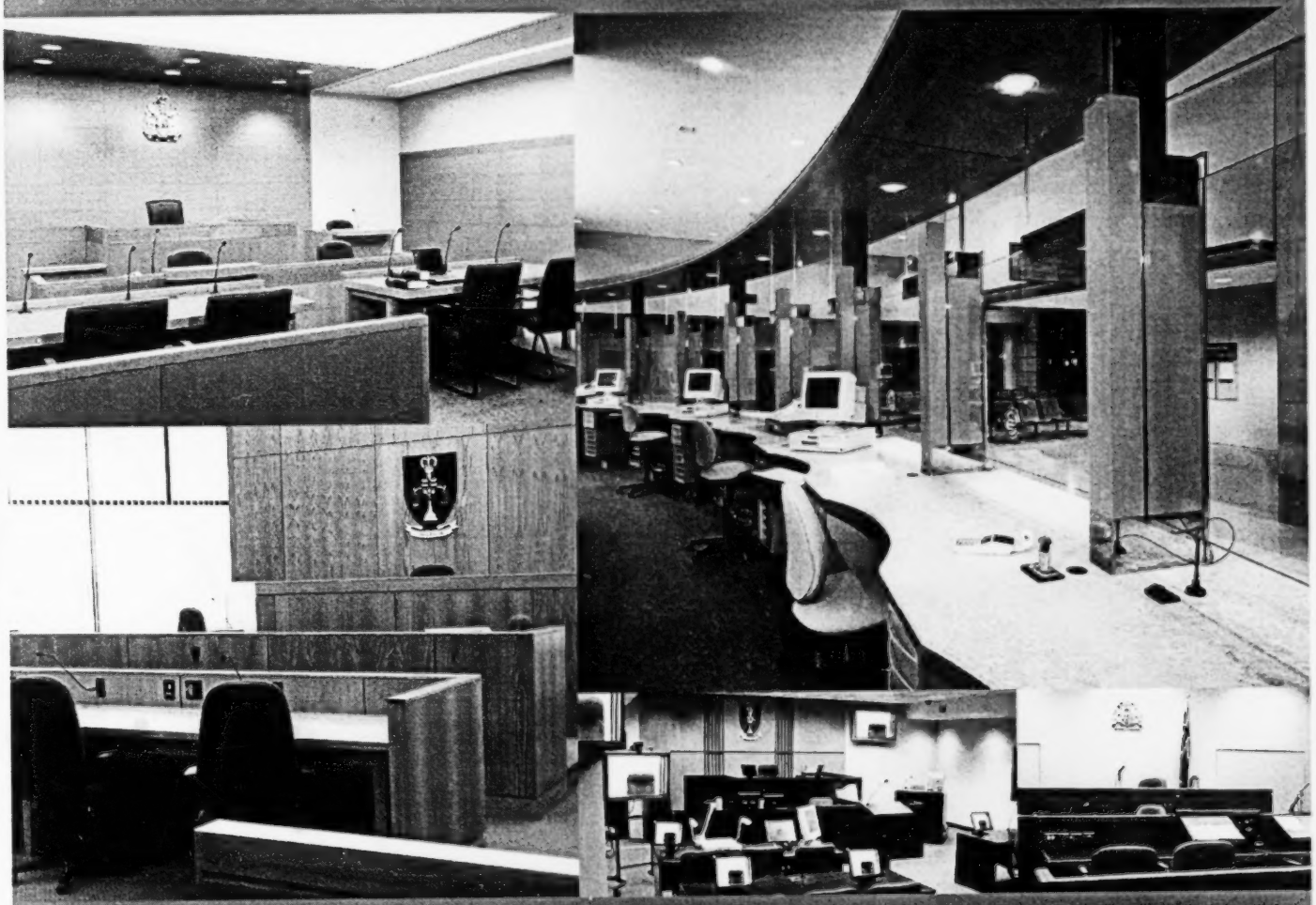


Photo collage (clockwise from top left): Motions room at the John Sopinka Courthouse, Hamilton; Court services counter at the John Sopinka Courthouse, Hamilton; Courtroom at the Burlington Ontario Court of Justice; Model electronic courtroom at the 393 University Avenue Superior Court of Justice, Toronto; Courtroom at the Collingwood Superior Court of Justice.

Role of the Assistant Deputy Attorney General, Court Services Division

The Assistant Deputy Attorney General, Court Services Division, has overall responsibility for the administration of the courts in Ontario. The Assistant Deputy Attorney General reports to the Deputy Attorney General, who in turn reports to the Attorney General.

Regional Structure

For the purpose of providing court services, Ontario is organized into administrative regions. Each region is responsible for:

- Delivering local criminal, civil and family court services
- Maintaining records, files, exhibits and databases
- Providing judicial support services, including courtroom and administrative support
- Managing juries
- Delivering civil and family mediation programs
- Enforcing court orders
- Managing fines, fees and trust funds
- Managing regional financial and human resources
- Identifying and coordinating regional facility plans
- Managing regional stakeholder communications
- Implementing divisional initiatives

During 2003/04, CSD's North region was divided into the Northeast and Northwest regions. As a result, CSD's regions now correspond more closely with the Ontario Court of Justice administrative regions. Courts in the Northeast and Northwest can focus on, and be more responsive to, the unique service delivery challenges in their separate geographic areas.

Regional Directors

Each region is managed by a Director of Court Operations who reports to the Assistant Deputy Attorney General, Court Services Division.

Map is not to scale.

Summary of Court Locations* by CSD Administrative Region

Region	Base Courts	Satellite Courts	Total Courts
Central East	12	11	23
Central West	12	5	17
East	19	11	30
Northeast	10	26	36
Northwest	5	35	40
Toronto	10	0	10
West	17	8	25
Total	85	96	181

* Each court location is comprised of at least one courtroom.

"I wish to recognize the enormous debt that the Court and the entire justice sector owe to the members of the Court Services Division, who consistently demonstrate the highest values of public service."

Chief Justice Lennox, Opening of Courts Speech, January 2004

Central East Regional Profile

Director of Court Operations Central East Region
Susan Lee

Located geographically to the north and east of Toronto, the Central East region serves many of the communities of the Greater Toronto Area, including Barrie, Newmarket, Oshawa and Whitby. The population growth rate in this area is among the highest in Canada.

In 2003/04, the Central East region partnered with the Division's Business Solutions Unit to pilot the new electronic court case tracking system for civil, family, Small Claims Court, Divisional Court and Superior Court criminal cases in Oshawa and Whitby. Oshawa and Whitby were the largest provincial pilot sites for the case tracking system, and provided valuable feedback on implementation issues.

The Justice Delay Reduction Initiative was also implemented during the fiscal year in Oshawa and Newmarket, to help reduce backlogs in these high-volume courts. The region welcomed nine new judges in Barrie, Oshawa and Newmarket and five new justices of the peace.

The region was honoured in 2004 with a *Building Owners and Managers Association of Greater Toronto Award for Building Excellence*, in recognition of the facility improvements at the Newmarket courthouse. To receive an Award of Building Excellence, a building must meet high standards in building management, operations, environmental management, design, tenant satisfaction and building personnel training.

The region also completed construction of a new satellite courthouse in Midland in August 2003. Opened officially on September 2, 2004, the new courthouse will accommodate continued caseload growth in the area. Renovations to the Newmarket, Oshawa, Barrie and Peterborough courthouses increased the amount of functional court space in the region and ensured compliance with facility requirements under the *Youth Criminal Justice Act*.

In addition, during 2003/04, the Central East region worked on planning for the largest trial of members of a motorcycle gang in Ontario's history.

Central East Regional Statistics

Regional Centre: Newmarket
Population: 1,953,928
Area: 25,810 km^2
Population Density: 75.7 persons/km^2
Base Court Locations: 12
Satellite Court Locations: 11
Total Court Locations: 23

Population Statistics from Statistics Canada, 2001 Census.

Central West Regional Profile

Director of Court Operations Central West Region
Joanne Spriet

Serving over 2.5 million residents, the Central West region has the highest population of the seven CSD regions. The Central West region includes Pearson International Airport, numerous communities in the Greater Toronto Area and Ontario's largest Indian reserve, the Six Nations Reserve, as well as the New Credit Reserve.

Rapid population growth, the expansion of the Peel Regional Police force, the relocation of Caledon Ontario Provincial Police charges to the Orangeville courthouse and the presence of Pearson International Airport are contributing to high caseload growth in the Brampton and Orangeville courts. To address this growth, Orangeville and Brampton have received additional judicial, court services and Crown resources as part of the Justice Delay Reduction Initiative. The Ministry is constructing two additional courtrooms in the Orangeville courthouse.

The Central West region, in conjunction with the Business Solutions Unit, has successfully implemented the new electronic court case tracking system for civil, family, Small Claims Court, Divisional Court and Superior Court criminal cases in Simcoe, Cayuga, Brantford, Welland, St.Catharines and Brampton. Implementation of the system in Milton, Oakville, Burlington, Orangeville and Hamilton is to be completed by fall 2004.

During 2003/04, the Central West region also developed a Divisional Business Continuity Framework, to ensure court services are provided during unforeseen or emergency situations. The framework will act as a model to assist local court managers in other CSD regions with the development of local business continuity plans.

The Director of Court Operations for the Central West region, Joanne Spriet, also serves as Vice-President of the Association of Canadian Court Administrators (ACCA). ACCA exists to promote innovation and foster collaboration, the sharing of knowledge and best practices to improve the Canadian court system and enhance the administration of justice.

Central West Regional Statistics

Regional Centre: Hamilton
Population: 2,539,187
Area: 10,662 km²
Population Density: 238.2 persons/km²
Base Court Locations: 12
Satellite Court Locations: 5
Total Court Locations: 17

● **Base Court Location**
● Satellite Court Location

Population Statistics from Statistics Canada, 2001 Census.

East Regional Profile

Director of Court Operations East Region
Tom Fagan

The East region provides court services to 10 counties/united counties in eastern Ontario. The region has a significant francophone population and provides many services in French. The East regional office is located in Canada's capital city, Ottawa.

The population in the Ottawa area continues to grow at a faster rate than the provincial average and is expected to be over one million by 2011. This growth is reflected in the courts, as CSD issues in the East region are beginning to mirror large city issues.

Two courts in the East region were identified as Justice Delay Reduction Initiative sites for 2003/04. Ottawa and Cornwall received additional judicial, court services and Crown resources. Plans are underway for facility upgrades over the next two years to address the needs of this project.

Consolidation of the Brockville Ontario and Superior Courts of Justice into a renovated five-courtroom heritage courthouse was substantially completed in 2003/04. Occupancy is planned for summer 2004.

The region also implemented the new electronic case management system in Belleville. The rest of the region is scheduled for implementation by the end of 2004/05.

Information technology resources for the East region courts, Crowns and judiciary were upgraded in 2003/04. Systems officers for the courts and the Crown worked together as a team to provide more efficient completion of this project.

During 2003/04, the Director of Court Operations for the East region participated in a United Nations' mission to modernize the Algerian court system and served as the elected chair of the Eastern Interministerial Council. The Council is comprised of regional directors and senior managers who work together to achieve excellence in delivery of public services.

East Regional Statistics

Regional Centre: Ottawa
Population: 1,543,162
Area: 35,299 km²
Population Density: 43.7 persons/km²
Base Court Locations: 19
Satellite Court Locations: 11
Total Court Locations: 30

● **Base Court Location**
● Satellite Court Location

Population Statistics from Statistics Canada, 2001 Census.

Northeast Regional Profile

Director of Court Operations Northeast Region
Paul Langlois

The Northeast region includes some of the major urban centres in Ontario's north, as well as some of the smaller communities near James Bay.

The region comprises 40 percent of Ontario's land mass but is home to only 5 percent of its population. There are significant francophone and aboriginal populations in the region and court services are regularly provided in French, Ojibway and Cree.

During 2003/04, the region implemented the new electronic court case tracking system in Parry Sound, Haileybury, Sudbury, Kirkland Lake, Manitoulin and Elliot Lake. The region plans to implement the system in Cochrane, Timmins, Sault Ste. Marie and North Bay in 2004/05.

Building on technology already in place under the Video Remand Project, the region has begun piloting video assessment hearings. The pilot will continue through 2004/05, and is expected to improve access to justice in remote areas, decrease scheduling wait times and reduce travel for hearings officers. Haileybury was also selected as a 2004 provincial test site for the re-engineering of writs of seizure and sale.

The Northeast continues to face facility challenges. Many of the region's courthouses were originally built in the 1920s and 30s and do not have sufficient space to accommodate court initiatives such as the Victim/ Witness Assistance Program (VWAP), Family Law Information Centres and Legal Aid.

Facilities projects during 2003/04 were undertaken to create additional space in existing courthouses. At the Sudbury courthouse, a lower floor area was excavated to create new offices for Police. The space vacated by the Police is being converted to a Video Court and an Intake Office. Phase 2 of this project will result in enlarged holding cells and a sally port. At the Haileybury courthouse, Crown attorney staff were relocated within the facility to increase operational efficiency and space was created and assigned to VWAP and Legal Aid services.

Northeast Regional Statistics

Regional Centre: Sudbury
Population: 553,158
Area: 366,184 km²
Population Density: 1.5 persons/km²
Base Court Locations: 10
Satellite Court Locations: 26
Total Court Locations: 36

● **Base Court Location**
● Satellite Court Location

Population Statistics from Statistics Canada, 2001 Census. Because the Northeast Region crosses census districts, the following assumptions were used to calculate the regional statistics. The population includes all complete census districts, plus the population of Peawanuck, Attawapiskat and Kashechewan. The geographic area includes all complete census districts, plus 86% of the Cochrane district and 27% of the Kenora district.

Northwest Regional Profile

Director of Court Operations Northwest Region
Robert Gordon

The Northwest region comprises 48 percent of Ontario's land mass but is home to only 2 percent of its population.

The region delivers court services in five base court locations, three staffed satellite court locations and 32 un-staffed satellite court locations. 25 of the satellite court locations are accessible only by air. To provide community-centred services, court staff and members of the judiciary and the bar must travel extensively.

There are significant aboriginal populations in the Northwest region, and court services are regularly provided in Ojibway and Cree.

The region's vast geography, remote locations and winter travel conditions present many program delivery challenges. The Northwest region has been using technology to help meet these challenges and to ensure that court services are accessible and efficient.

Video conferencing infrastructure has been installed in Thunder Bay, Kenora, Dryden, Fort Frances, Sioux Lookout and Red Lake. Although this infrastructure has primarily been used for video remands, it has also allowed the region to explore new uses for video in court. The technology has enhanced access to the family court from remote communities, and will ensure that judicial resources are available to families, child protection agencies and lawyers, regardless of the remoteness of the communities in which they live. The infrastructure platform is an important vehicle to help CSD provide timely, accessible justice services in spite of geographic limitations.

In 2003/04, the Northwest region also implemented the new electronic court case tracking system for civil, family, Small Claims Court, Divisional Court and Superior Court criminal cases in locations across the region.

Northwest Regional Statistics

Regional Centre: Thunder Bay
Population: 233,285
Area: 436,194 km²
Population Density: 0.5 persons/km²
Base Court Locations: 5
Satellite Court Locations: 35
Total Court Lcations: 40

- **Base Court Location**
- Satellite Court Location

Population Statistics from Statistics Canada, 2001 Census. Because the Northwest Region crosses census districts, the following assumptions were used to calculate the regional statistics. The population includes the districts of Thunder Bay, Rainy River and Kenora, minus Peawanuck, Attawapiskat and Kashechewan. The geographic area includes Thunder Bay and Rainy River, plus 14% of the Cochrane district and 73% of the Kenora district.

Toronto Regional Profile

Director of
Court Operations
Toronto Region
Lori Newton

The Toronto region serves the City of Toronto. With a population of almost 2.5 million, the Toronto region has the highest population density of the CSD regions. One in four immigrants to Canada settles in Toronto and the region is ethnically diverse.

The Toronto region includes many high volume courts and key justice system participants, including: the Court of Appeal for Ontario; the Offices of the Chief Justices; the Provincial Legislature; the offices of the Provincial Law Society; and many of the province's largest law firms. The Region also manages Ontario's first electronic courtroom for commercial and other non-jury civil matters.

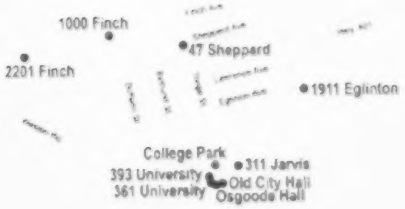
Three Justice Delay Reduction Initiative (JDRI) courts are located in Toronto, at 2201 Finch Avenue West, 1000 Finch Avenue West and 1911 Eglinton Avenue East. Each of these courthouses is undergoing substantial renovations to accommodate the initiative. In addition, JDRI best practices are being introduced to non-JDRI locations within the region.

In the past year, Toronto developed and implemented the Transcript Backlog Initiative to reduce delay due to transcript backlogs. Court of Appeal directives were issued instructing court reporters to prepare transcripts within 90 days of the ordering date. The initiative has been successful in reducing delay in the region.

The region also implemented changes to forensic procedures for accused persons with mental health problems. Instead of sending accused persons to hospitals for mental health assessments, psychiatrists are now brought to the court to perform assessments. The new arrangement is more cost efficient and avoids unnecessary remand time in custody. In addition, Toronto established an agreement with the Centre for Addiction and Mental Health to ensure that appropriate medical professionals are available to support the court. The agreement consolidates forensic assessment and expert testimony services and ensures that psychiatrists attending at the courthouse are expertly trained and supervised.

Toronto Regional Statistics

Regional Centre: 720 Bay Street
Population: 2,481,494
Area: 630 km^2
Population Density: 3,939 persons/km^2
Base Court Locations: 10
Satellite Court Locations: 0
Total Court Locations: 10



● Base Court Location

Population Statistics from Statistics Canada, 2001 Census

West Regional Profile

Director of Court Operations West Region
Len Griffiths

The West region crosses three Superior Court judicial regions and is comprised of both large urban centers and rural farming areas. The region includes Sarnia and Windsor, both major border crossings between Canada and the United States. The volume of traffic from trucks and cross-border commuters generates a high number of traffic-related charges in this region.

The West region also houses Ontario's Central Jury Office, which is responsible for managing the selection of jury panels for courts across the province.

Video technology is used extensively in the majority of court locations in the West region. Because London is the sole location of the Weekend and Statutory Holiday Court for the West, matters from across the region are dealt with from this single location via video technology.

In 2003/04, two new courthouses were opened in the region in Owen Sound and Chatham. Renovations were completed to the Cambridge and Stratford courthouses, resulting in additional courtrooms and judicial chambers. Further renovations and a technology upgrade to the London courthouse created a state-of-the-art courtroom which can accommodate up to 24 accused persons and their counsel.

In January 2003, Windsor implemented civil case management under Rule 77 of the *Rules of Civil Procedure*. Under case management, the court supervises the progress of cases to promote timely resolution. Civil case management has been in place in Windsor under a different rule since 1990. However, by implementing Rule 77, Windsor now follows the same rule for case management as Toronto and Ottawa. Windsor also migrated to a new technology system in 2003 to support the implementation of Rule 77 case management.

West Regional Statistics

Regional Centre: London
Population: 2,105,832
Area: 32,876 km²
Population Density: 64 persons/km²
Base Court Locations: 17
Satellite Court Locations: 8
Total Court Locations: 25

● Base Court Location
● Satellite Court Location

Population Statistics from Statistics Canada, 2001 Census.

Corporate Support

The CSD corporate offices are located at 720 Bay Street in Toronto. The corporate offices include the offices of the Assistant Deputy Attorney General, the Corporate Planning Branch, the Criminal Policy and Programs Branch, the Civil/Family Policy and Programs Branch and the Business Solutions Unit.

The Corporate Planning Branch is responsible for:

- Divisional planning
- Managing financial and human resources
- Collecting and reporting court statistics
- Establishing Divisional performance measures and monitoring compliance with operational policies and business standards
- Co-ordinating public communications
- Developing and distributing Divisional directives, operational manuals and staff training guides
- Managing Divisional facilities
- Acting as a liaison with municipalities for *Provincial Offences Act* matters
- Establishing policy project teams to respond to justice system challenges

The Criminal Policy & Programs Branch is responsible for:

- Developing, implementing and managing legislative, regulatory and administrative initiatives with respect to the criminal justice system
- Providing policy and program support to criminal court staff
- Providing legal support and advice to senior management on criminal court issues
- Providing support to initiatives from the Ministry's Criminal Law Division
- Providing support to backlog initiatives in the criminal courts
- Supporting the appointment process for judges, justices of the peace, commissioners and notaries public
- Managing the Justice of the Peace Review Project

The Civil/Family Policy & Programs Branch is responsible for:

- Developing, implementing and managing legislative, regulatory and administrative initiatives with respect to the civil and family justice system
- Providing policy and program support to civil and family court staff
- Providing legal support and advice to senior management on civil and family court issues
- Developing, implementing, and managing civil justice reform strategies to reduce cost and delay in the civil justice system
- Managing family mediation and information services
- Participating on Federal/Provincial/Territorial Family Law Committees and the Family Rules Committee
- Negotiating and monitoring federal family justice funding

The Business Solutions Unit is responsible for:

- Developing, implementing and managing the CSD Strategic Information Technology Plan
- Developing, implementing, managing and supporting courts information technology systems
- Managing the acquisition of CSD information technology hardware and software
- Liaising with CSD branches and Justice Technology Services on new system requirements and enhancements to new systems
- Managing the implementation of corporate information technology initiatives in CSD
- Managing issues and relationships with partners and stakeholders, with respect to court technology

Corporate Directors

The Corporate Planning Branch, the Criminal Policy and Programs Branch, the Civil/Family Policy and Programs Branch and the Business Solutions Unit are managed by Corporate Directors who report to the Assistant Deputy Attorney General.

Director, Corporate Planning Branch
Sandra Wain

Director, Criminal Policy & Programs Branch
Tara Dier

Director, Civil/Family Policy & Programs Branch
Ann Merritt

Director, Business Solutions Unit
Chris Walpole

Photo collage (clockwise from top left): Windsor Ontario Court of Justice; Napanee Superior Court of Justice; Sault Ste. Marie Superior and Ontario Court of Justice; Campbellford Satellite Courthouse; St. Catharines Superior and Ontario Court of Justice; Brockville Superior Court of Justice

Chapter 2
Introduction to Ontario's Courts

Ontario's *Courts of Justice Act* creates the framework for the province's court structure. The Act establishes the jurisdiction of each of the province's three courts: the Court of Appeal for Ontario, the Superior Court of Justice and the Ontario Court of Justice.

Photo: The Court of Appeal for Ontario at Osgoode Hall, Toronto

The Court of Appeal for Ontario

The Court of Appeal for Ontario is the highest court of record in the province. The Court of Appeal hears:

- Criminal appeals of indictable offences
- Civil appeals of final decisions of the Superior Court of Justice
- Appeals involving young persons
- Some appeals of decisions of the Divisional Court
- Inmate appeals (heard in Kingston, Ontario)

The Court of Appeal sits in Toronto at Osgoode Hall. The court is composed of a federally appointed Chief Justice of Ontario, an Associate Chief Justice of Ontario and 22 other judges. The Court of Appeal sits with either one or three judges depending on the appeal. Decisions of the Court of Appeal may be further appealed to the Supreme Court of Canada. (Note that the Supreme Court of Canada is administered by the federal government according to ss. 91(27), 92(14), 96-101 of the *Constitution Act*).

The Superior Court of Justice

The Superior Court of Justice hears:

- Criminal prosecutions of indictable offences
- Some criminal prosecutions involving young persons
- Summary conviction appeals from the Ontario Court of Justice
- Bail reviews
- Civil suits (Civil suits under $10,000 are dealt with in Small Claims Court, a branch of the Superior Court.)
- Family law disputes involving divorce or property claims, child and spousal support, and custody and access claims (Where the Family Court branch of the Superior Court of Justice exists, the Superior Court hears all family matters.)

The Superior Court of Justice sits in 49 permanent court locations in Ontario. The court is led by a federally appointed Chief Justice of the Superior Court of Justice, an Associate Chief Justice, and Regional Senior Justices who oversee scheduling and judicial issues in their regions. Most of the judicial locations in Ontario also have a Local Administrative Justice who oversees the judicial administrative issues at that specific location.

Divisional Court

The Divisional Court is a branch of the Superior Court of Justice. The court hears:

- Appeals and reviews of decisions by government agencies, tribunals and boards
- Some civil appeals under $25,000

The Divisional Court sits in various locations throughout the province in panels of three judges. The court includes the Chief Justice of the Superior Court of Justice, the Associate Chief Justice of the Superior Court of Justice and other judges appointed from the Superior Court of Justice.

Family Court
In some jurisdictions in Ontario, a Family Court branch of the Superior Court of Justice has been established to provide a single court for all family matters, including divorce, division of property, child protection, adoption, child and spousal support and child custody and access matters. Special services provided by the Family Court include Family Law Information Centres, Supervised Access Centres, Mediation Services and Parent Information Sessions.

The Family Court has been established in 17 municipalities across the province. Where the Family Court does not exist, jurisdiction over family law disputes is divided between the Superior Court of Justice and the Ontario Court of Justice.

Small Claims Court
The Small Claims Court is a branch of the Superior Court of Justice. The court hears civil actions for claims up to $10,000. While there are some permanently appointed Small Claims Court judges, the court is usually presided over by senior lawyers who are appointed to act as deputy judges.

The Ontario Court of Justice

All criminal cases are commenced in the Ontario Court of Justice, and over 95 percent of such cases are completed in this court. Ontario Court judges and justices of the peace sit in over 175 locations across the province. Judges of the court hear:

- Criminal prosecutions of indictable and summary conviction offences
- Most criminal prosecutions involving young persons
- *Provincial Offences Act* appeals from decisions of justices of the peace
- Child protection applications, family law disputes involving custody, access and support, and adoption applications, in areas where the Family Court branch of the Superior Court of Justice does not exist

Justices of the Peace hear:

- Bail hearings
- Prosecutions of provincial offences

The court is led by a Chief Justice of the Ontario Court of Justice, an Associate Chief Justice, an Associate Chief Justice/Coordinator of Justices of the Peace, Regional Senior Justices and Regional Senior Justices of the Peace. Most of the judicial locations in Ontario also have a Local Administrative Justice who oversees the judicial aspects of the court at that specific location.

"Access to justice remains one of the essential bulwarks of our society and our individual liberties. Our freedoms are at best fragile and they depend on the ability of every citizen to assert in a court or a tribunal his or her rights under law."

Chief Justice McMurtry, Opening of Courts Speech, January 2004

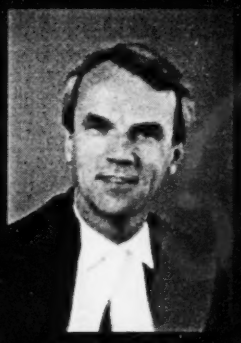
THE JUDICIARY

Chief Justice of Ontario
The Honourable
R. ROY McMURTRY

Associate Chief Justice of Ontario
The Honourable
DENNIS R. O'CONNOR

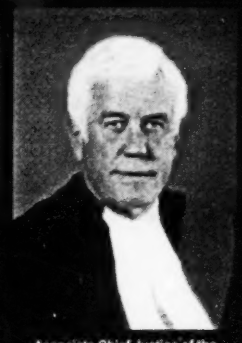
Chief Justice of the Superior Court of Justice
The Honourable
HEATHER FORSTER SMITH

Associate Chief Justice of the Superior Court of Justice
The Honourable
J. DOUGLAS CUNNINGHAM



Chief Justice of the Ontario Court of Justice
The Honourable
BRIAN W. LENNOX

Associate Chief Justice of the Ontario Court of Justice
The Honourable
J. DAVID WAKE



Associate Chief Justice of the Ontario Court of Justice/ Coordinator of Justices of the Peace
The Honourable
DONALD A. EBBS

Judicial Complement (as of March 31, 2004)

Court	Judicial Official	Complement
Court of Appeal for Ontario	Judges of the Court of Appeal for Ontario	24
Superior Court of Justice	Judges of the Superior Court of Justice	289
	Judges of the Small Claims Court (Full-time)	3
	Judges of the Small Claims Court (Part-time)	4
	Deputy Judges of the Small Claims Court	374
Ontario Court of Justice	Judges of the Ontario Court of Justice (Full-time)	270
	Judges of the Ontario Court of Justice (Part-time)	32
	Justices of the Peace	308

Chapter 3
2003/04 Court Activity

Five-Year Trends

Statistical data about court activity is extracted from the Integrated Courts Offences Network (ICON), which is CSD's operational system for Ontario Court of Justice criminal proceedings, and from the Courts Input Statistical System (CISS), which is the case tracking system for civil, small claims and family matters and Superior Court of Justice criminal proceedings. The scope of data available from CISS is much narrower than that available from ICON.

CSD has developed a new case tracking system for civil, small claims and family cases, as well as for Superior Court criminal and Divisional Court proceedings. This system will be in place across the province by early 2005. The new system is designed to meet CSD's management information and operational needs and will provide extensive data about case processing. In developing the system, CSD has captured all of the information that is currently available from the SUSTAIN case management system in Toronto, Ottawa and Windsor, including time-standard tracking and case-aging data. The new system also includes some additional, important data elements, including detailed event information.

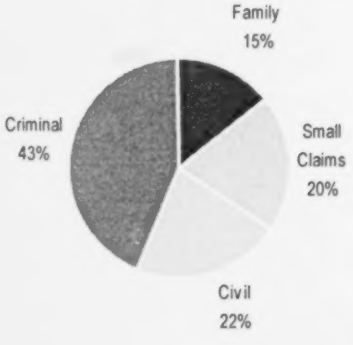
CSD is also enhancing the accuracy and scope of data available from ICON.

The following discussion outlines some of the trends that CSD is currently tracking for all practice areas. More detailed statistical information and definitions are included in the Appendix.

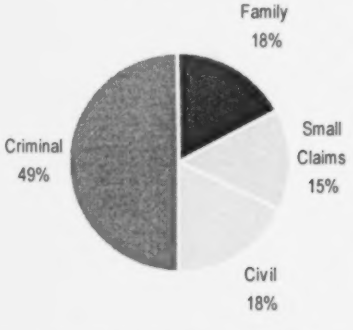
New Proceedings Received

Over the past 10 years, small claims and civil matters have declined as a proportion of total court activity while family and criminal matters have increased*.

1994/95 New Proceedings Received by Practice Area



2003/04 New Proceedings Received by Practice Area



* There are on average two charges per information filed in the criminal court of the Ontario Court of Justice. An information is roughly equivalent to a case. To compare practice area case volumes, Ontario Court of Justice criminal charges received were divided by two.

The Criminal Courts - The Ontario Court of Justice

Charges Received, Disposed and Pending

The Ontario Court of Justice receives over 500,000 criminal charges a year. There are on average two charges per information filed; an information is roughly equivalent to a 'case.' In 2003/04, there were therefore approximately 267,000 new criminal cases.

In 2003/04, adult *Criminal Code of Canada* charges comprised 75 percent of total charges received, while adult federally prosecuted charges comprised 8 percent and youth charges 16 percent.

Over the past five fiscal years, the number of charges received has increased by 11.5 percent. However, in the last two years, there has been a 2.4 percent drop in charges received, mostly due to a decline in youth charges and adult federally prosecuted charges (13.9 percent and 10 percent decrease, respectively).

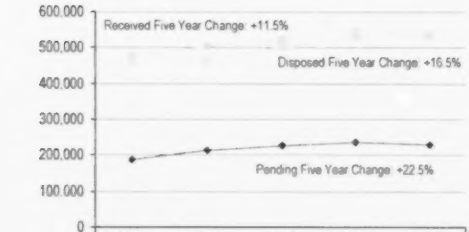
The Court disposed of 16.5 percent more charges last year than it did in 1999/2000, with adult *Criminal Code of Canada* and federally prosecuted charges accounting for most of the increase in charges disposed (21.1 percent and 11.5 percent increase, respectively).

The number of charges pending in 2003/04 was 22.5 percent higher than it was in 1999/2000. Over the past five years, the number of charges pending for adult *Criminal Code of Canada* charges has increased 27.4 percent, but has remained relatively stable over the last two years.

Number of Events

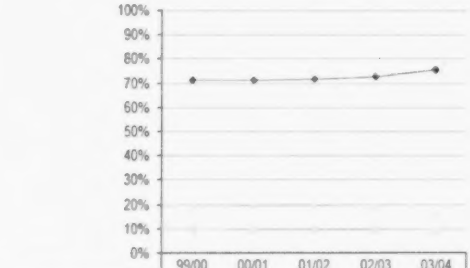
An event is a court appearance. Over the past five years, events heard in the Ontario Court of Justice have increased 38.6 percent. *Note: Criminal events heard in the Ontario Court of Justice are collected for each charge that was before the court. For example, if a person has been charged with two offences, the courts database shows two events for each court appearance.*

Charges Received, Disposed and Pending in the Ontario Court of Justice 1999/00 to 2003/04



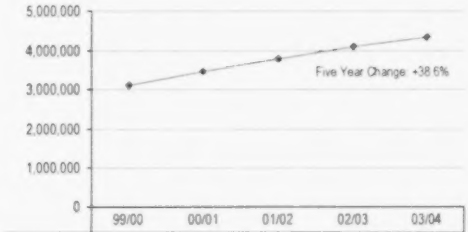
	99/00	00/01	01/02	02/03	03/04
Received	478,261	502,963	524,824	546,547	533,451
Disposed	458,925	467,389	503,552	528,637	534,825
Pending	187,845	214,571	226,733	235,271	230,106

Percent of Charges Received by Statute in the Ontario Court of Justice 1999/00 to 2003/04



	99/00	00/01	01/02	02/03	03/04
Adult Criminal Code of Canada	71%	71%	72%	73%	75%
Federally Prosecuted Charges	10%	10%	9%	9%	9%
Youth Charges	19%	19%	19%	18%	16%

Events Heard in the Ontario Court of Justice, Criminal 1999/00 to 2003/04



	99/00	00/01	01/02	02/03	03/04
Provincial Total	3,120,888	3,475,145	3,776,413	4,096,351	4,326,306

Courtroom Operating Hours
Over the past five years, courtroom operating hours in the Ontario Court of Justice have increased steadily across the province by 17.4 percent. *Note: Courtroom operating hours reflect hours during which courtrooms are in use; they do not measure working hours for court staff or judicial officers.*

The Criminal Courts - The Superior Court of Justice

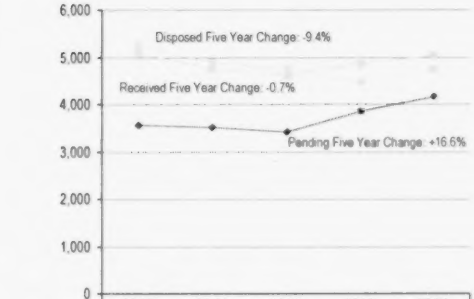
Cases Received, Disposed and Pending
The Superior Court of Justice received over 5,000 cases (indictments and appeals) in 2003/04. There has been little change in total cases received over the past five years. However, adult *Criminal Code of Canada* cases have decreased 2.3 percent while federally prosecuted matters have increased 9.4 percent.

The number of cases disposed in the Superior Court of Justice has decreased by 9.4 percent over the five-year period. In 2003/04, however, charges disposed increased 5.7 percent, primarily due to a 32 percent increase in the number of federally prosecuted charges disposed.

Number of Events
The number of events heard in the Superior Court of Justice has remained stable, despite a spike in 2001/02.

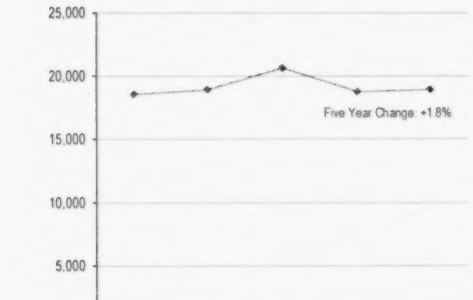
Courtroom Operating Hours
Over the past five years, courtroom operating hours in the Superior Court of Justice have decreased by 2.8 percent. In the last two years however, courtroom operating hours have been increasing. *Note: Courtroom operating hours reflect hours during which courtrooms are in use; they do not measure working hours for court staff or judicial officers.*

Proceedings Received, Disposed and Pending in the Superior Court of Justice, Criminal 1999/00 to 2003/04



	99/00	00/01	01/02	02/03	03/04
Received	5,079	4,768	4,634	4,866	5,046
Disposed	5,239	4,886	4,745	4,492	4,747
Pending	3,567	3,508	3,414	3,851	4,160

Events Heard in the Superior Court of Justice, Criminal 1999/00 to 2003/04



	99/00	00/01	01/02	02/03	03/04
Provincial Total	18,606	18,966	20,678	18,795	18,941

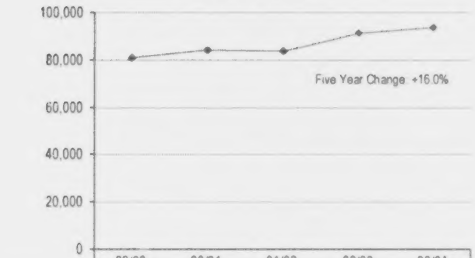
The Civil Courts

New Proceedings

In 2003/04, over 93,000 new civil cases were received in the Superior Court of Justice. Approximately 1,300 of these cases were heard in the Divisional Court.

Over the past five years, the number of new proceedings appears to have increased 16 percent. The significant increase in new cases in 2002/03, however, was due to the first-time inclusion of bankruptcy and commercial data from the Toronto region.

New Proceedings in the Superior Court of Justice, Civil 1999/00 to 2003/04

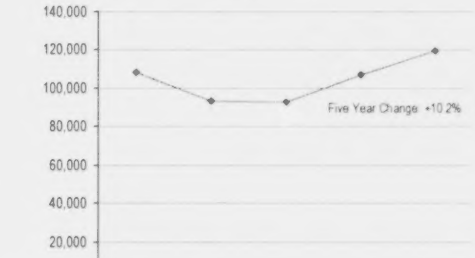


	99/00	00/01	01/02	02/03	03/04
Provincial Total	80,672	84,024	83,577	91,165	93,619

Number of Events Heard

The number of events heard has increased 10.2 percent during the last five years. This upward trend began after 2001/02, and has been due, in part, to the inclusion of bankruptcy and commercial events data from the Toronto region in 2001/02 and to new civil case conferencing events in Toronto, Ottawa, and Windsor during the same year.

Events Heard in the Superior Court of Justice, Civil 1999/00 to 2003/04



	99/00	00/01	01/02	02/03	03/04
Provincial Total	108,419	93,340	92,463	107,264	119,514

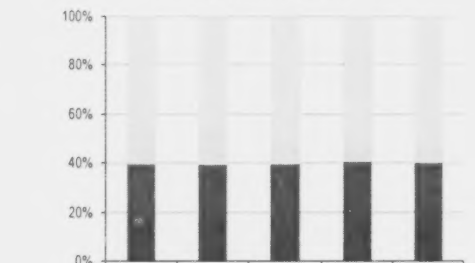
Courtroom Operating Hours

Over the past five years, courtroom operating hours have decreased 8 percent. *Note: Courtroom operating hours reflect hours during which courtrooms are in use; they do not measure working hours for court staff or judicial officers.*

Mediation Settlement

Mandatory mediation is a feature of civil case management in Toronto, Ottawa and Windsor. Full settlement rates for mandatory mediation have remained stable at approximately 40 percent. Partial settlement rates have decreased over the last five years, but have remained relatively stable over the last two years.

Civil Mediation Settlement Rates for Toronto, Ottawa and Windsor, 1999/00 to 2003/04



	99/00	00/01	01/02	02/03	03/04
Not Settled	43.9%	44.7%	51.7%	53.1%	53.5%
Partialy Settled	16.6%	16.0%	8.7%	6.4%	6.5%
Settled	39.6%	39.3%	39.6%	40.5%	40.0%

Photo opposite page
Superior Court Dais, Thunder Bay

The Family Courts

As discussed earlier, family matters are heard in both the Ontario Court of Justice and the Superior Court of Justice. In 17 locations, a Family Court of the Superior Court of Justice (hereinafter Family Court) has been established to hear all family matters. Family Courts have been established in all locations in the Central East region, in most locations in the East region and in a small number of locations in the Central West and West regions.

The most recent expansion of the Family Court in 1999, together with the introduction of the new *Family Law Rules* that same year, has had a significant impact on court data. These changes affected the volume of incoming cases at various locations as well as family court procedures and coding practices.

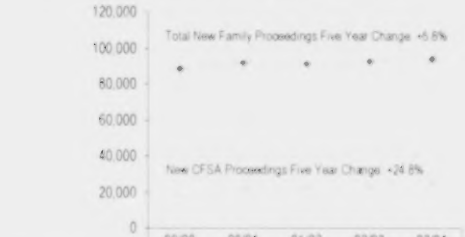
New Proceedings

In 2003/04, Ontario courts received 93,785 new family cases. Of these, 24,955 (26.5 percent) were child protection proceedings under the *Child and Family Services Act* (hereinafter CFSA). Overall, the total number of new proceedings increased 5.8 percent over the past five years. During that period, the number of new CFSA proceedings increased 24.8 percent.

The largest increase in activity occurred in the Superior Court of Justice, due in part to the shift of cases from the Ontario Court of Justice as a result of Family Court expansion in 1999.

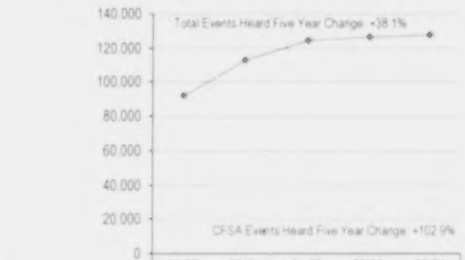
The Superior Court of Justice has experienced a 15.4 percent increase in new family proceedings, due in part to Family Court expansion in 1999. There has been a 53 percent increase in the East region and an almost 30 percent increase in the Toronto region. Both the Central East and North East regions had over 10 percent increases. Only the West region experienced a decrease in new proceedings (down almost 17 percent).

New Proceedings in the Ontario Court of Justice and the Superior Court of Justice, Family 1999/00 to 2003/04



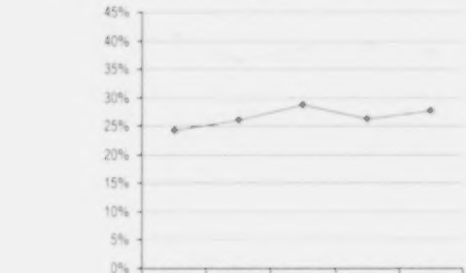
	99/00	00/01	01/02	02/03	03/04
Total Family Proceedings	88,654	91,859	91,242	92,709	93,785
CFSA Proceedings	19,990	21,709	23,106	23,262	24,955

Events Heard in the Ontario Court of Justice and the Superior Court of Justice, Family, 1999/00 to 2003/04



	99/00	00/01	01/02	02/03	03/04
Total Events Heard	92,361	113,268	124,302	126,807	127,551
CFSA Events Heard	14,448	22,329	26,510	26,106	29,311

Percentage of CFSA Proceedings that took Over Four Months to be Disposed in the Ontario Court of Justice and the Superior Court of Justice, Family Court, 1999/00 to 2003/2004



	99/00	00/01	01/02	02/03	03/04
OCJ Family	24%	26%	29%	26%	28%
SCJ Family (UFC)	41%	36%	39%	39%	38%

The number of new cases commenced in the Family Court of the Superior Court of Justice has increased 47.8 percent over the past five years, while the non-Family Court experienced an 8 percent decline in the number of new cases. Since 2001/02, CFSA caseload in the Family Court has increased approximately 15 percent.

Over the past five years, the total number of new family proceedings in the Ontario Court of Justice has decreased 7.2 percent. This was due in part to the expansion of the Family Court of the Superior Court of Justice to the Central East and East regions in November 1999. Since 2001/02, however, a small increase in the number of new proceedings has occurred, due to increases in both CFSA and other family cases.

Number of Events

Over the past five years, the total number of events heard in family proceedings has increased 38 percent, while CFSA events have increased 102.9 percent.

CFSA Proceedings That Took Over Four Months to be Disposed

The percent of *Child and Family Services Act* cases that took over four months to be disposed has not changed dramatically over the five year period. The greatest percentage of cases that took over four months to be disposed occurred in regions where there is a Family Court of the Superior Court of Justice and in the Toronto region.

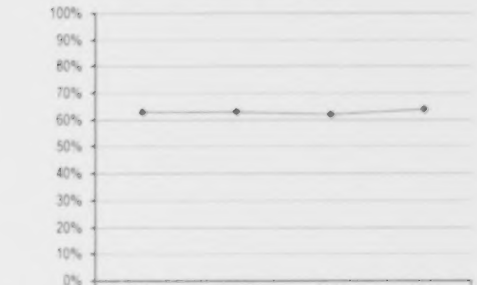
Mediation

Family mediation rates for full settlements remained fairly stable at approximately 64%.

Courtroom Operating Hours

Over the past five years, courtroom operating hours have increased 12 percent. *Note: Courtroom operating hours reflect hours during which courtrooms are in use; they do not measure working hours for court staff or judicial officers.*

Family Mediation Full Settlement Rates
2000/01 to 2003/04



	00/01	01/02	02/03	03/04
Mediation Rate	63%	63%	62%	64%

Photo: Ontario Court Dais, Old City Hall, Toronto

The Small Claims Court

New Proceedings

45 percent of all civil cases commenced in 2003/04 were Small Claims Court claims.

In 2003/04, almost 78,000 new cases were filed in Small Claims Court. Over the last five years, the number of new cases has decreased 5.5 percent; however over the past three years there has been little change.

Number of Events

The number of events heard in the Small Claims Court has increased 20.3 percent over the past five years.

Courtroom Operating Hours

Over the past five years, the number of courtroom operating hours has increased 2.1 percent. *Courtroom operating hours reflect hours during which courtrooms are in use; they do not measure working hours for court staff or judicial officers.*

The Court of Appeal

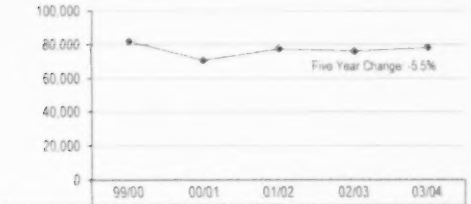
Criminal Appeals

In the last five years, the number of criminal appeals filed and disposed have declined 23 percent and 17 percent respectively. The number of appeals pending at the beginning of each fiscal year has dropped 34 percent.

Civil Appeals

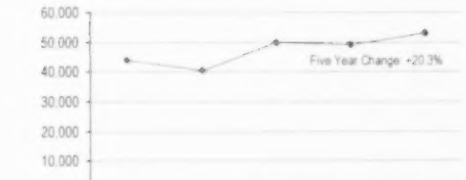
In the last five years, the number of civil appeals filed and disposed have declined 10 percent and 33 percent respectively. The number of appeals pending at the beginning of each fiscal year has dropped 35 percent.

New Proceedings in Small Claims Court 1999/00 to 2003/04



	99/00	00/01	01/02	02/03	03/04
Provincial Total	82,177	70,462	77,466	75,790	77,678

Events Heard in Small Claims Court 1998/99 to 2002/03

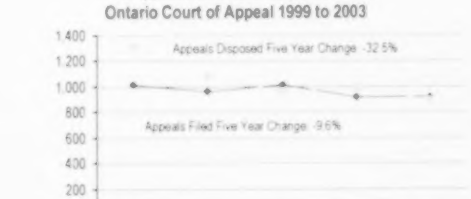


	99/00	00/01	01/02	02/03	03/04
Provincial Total	44,210	40,576	49,779	49,032	53,169

Criminal Appeals Filed and Disposed in the Ontario Court of Appeal 1999 to 2003

	99/00	00/01	01/02	02/03	03/04
Filed	1,130	1,126	899	885	868
Disposed	1,148	1,379	1,190	920	951

Civil Appeals Filed and Disposed in the Ontario Court of Appeal 1999 to 2003



	99/00	00/01	01/02	02/03	03/04
Filed	1,016	961	1,017	920	918
Disposed	1,316	1,090	962	986	888

Chapter 4
2003/04 Operational Overview

The Criminal Courts

The Justice Delay Reduction Initiative
The Justice Delay Reduction Initiative (JDRI) is a joint initiative between CSD, the Criminal Law Division and the Victim Services Secretariat, working with the judiciary, Legal Aid Ontario, and Policing and Correctional Services. The initiative addresses criminal justice delay in the ten most critically backlogged sites in Ontario. During 2003/04, 14 new judges were appointed, and over 140 new court staff were hired, along with additional prosecutors and victim support workers. Funding was also increased for Legal Aid and duty counsel at these sites. This long-term infusion of additional resources means that the Backlog Reduction Initiative Teams (discussed below) can be diverted to other sites where backlog is also a problem.

The Division also undertook an intensive review of administrative best practices at the ten JDRI sites, to ensure that court administrative processes are consistent, efficient and effective. Over the coming year, these changes will be monitored to assess their impact on the Division's operations and on the backlog of criminal cases.

Backlog Reduction Initiative
The Backlog Reduction Initiative is a joint project between CSD, the Criminal Law Division and the judiciary of the Ontario Court of Justice. This initiative directs dedicated resources towards reducing the backlog of criminal cases in particular courts. Each court involved in the initiative receives additional Crown attorneys and judges, with accompanying court support staff, for up to six months. In 2003/04, resources were directed towards Newmarket, Ottawa and Brampton. Target sites for 2004/05 may include North York, Brampton, Barrie, Milton and Ottawa.

Youth Criminal Justice Act
The *Youth Criminal Justice Act* (Bill C-7), proclaimed on April 1, 2003, created significant changes in the youth justice system. The Act emphasizes the rehabilitation of young offenders within the community, expands the criteria to be considered at bail hearings, introduces new types of sentences and transforms the procedure for seeking an adult sentence.

Justice Summit
The Deputy Attorney General and the Chief Justices of the Superior and Ontario Courts of Justice co-hosted the first Justice Summit in early 2002 to address growing backlogs in criminal and child protection cases. The meeting included representatives from the judiciary, the bar, the Ministry of the Attorney General, the Office of the Children's Lawyer, Legal Aid Ontario, Children's Aid Societies and the Ministry of Community, Family and Children's Services (now known as the Ministry of Children and Youth Services). As a result of this meeting, committees were established to investigate bail and remand issues and to address possible criminal case scheduling improvements.

The Summit reconvened in February 2003. The Committee on Bail and Remand Issues reported on its initiatives and was directed to develop implementation plans. The work of the Criminal Case Scheduling Committee is underway. The Summit will reconvene in September 2004 to consider the recommendations of the committees.

"The Justice Summit, in particular, has proven to be instrumental in identifying best practices and in enabling all of the participants to work together towards resolving common problems."

Chief Justice Lennox, Opening of Courts Speech, January 2004

The Civil Courts

Civil Justice Reform Strategy
Case management and mandatory mediation are two components of the Ministry's civil justice reform strategy to reduce unnecessary delay and cost in the civil justice system.

Civil Case Management: Under case management, the court supervises the progress of cases to promote timely resolution. Timelines for the occurrence of key litigation events are set out in Rule 77 of the *Rules of Civil Procedure*.

Case management under Rule 77 has been in place in Ottawa and Toronto since 1997. In January 2003, Windsor implemented civil case management under Rule 77. Although civil case management has been in place in Windsor under a different rule since 1990, by implementing Rule 77, Windsor now follows the same rule for case management as Toronto and Ottawa.

Mandatory Mediation: Established under Rule 24.1 of the *Rules of Civil Procedure*, Ontario's Mandatory Mediation Program is designed to help litigants settle their cases early in the litigation process, thereby saving them time and expense. Under Rule 24.1, participants in most civil, case-managed, non-family cases are referred to a mediation session within 90 days after the first statement of defence is filed.

Mandatory mediation became permanent in Toronto and Ottawa in July 2001, after a two-year independent evaluation confirmed the positive impact of mediation on the speed, cost and outcome of civil litigation. The program came into effect in Windsor in December 2002. As of January 2004, mandatory mediation has resulted in a full and partial settlement rate of 49 percent, exceeding the Ministry's target of 40 percent.

Changes to the Civil Rules
The Civil Rules Committee is a statutory committee composed of representatives from the judiciary, the bar and the Ministry of the Attorney General. The Committee has the jurisdiction to make rules regarding procedures in all civil proceedings in the Court of Appeal and the Superior Court of Justice. In 2003/04, the Committee introduced provisions prescribing the venue of civil actions.

Small Claims Court
As of April 2, 2001, the monetary jurisdiction of the Small Claims Court was increased from $6,000 to $10,000. This is comparable with the monetary jurisdiction of small claims courts in British Columbia, P.E.I., Manitoba, and Quebec, which range from $7,000 to $10,000. The Ministry continues to monitor the impact of the jurisdictional increase.

In 2003/04, Ministry representatives also participated on the Small Claims Court Rules Subcommittee of the Civil Rules Committee. The Subcommittee completed its review of the *Small Claims Court Rules*, including a consideration of province-wide mandatory settlement conferences and automatic dismissal timelines. The Subcommittee released a consultation paper and draft rules in October 2003. It is anticipated that the Subcommittee will submit its final proposal to the Civil Rules Committee for approval in 2004 and that the new rules will come into effect in 2005.

Discovery Reform
The Government of Ontario and the Superior Court of Justice appointed a task force in 2001 to review the effectiveness of Ontario's discovery process, identify problems and make recommendations for reform. The task force consulted with representatives of the judiciary and the bar across the province, gathered quantitative and qualitative data and reviewed approaches to the discovery process in jurisdictions outside Ontario. The task force submitted its report in November 2003. The report recommends incorporating enhanced cost and time saving mechanisms into the *Rules of Civil Procedure* and developing and disseminating a best practices manual containing practical guidelines on the conduct of discovery. The Ministry is now working with members of the judiciary and bar to implement these recommendations.

The Family Courts

Family Court Services

Family Mediation Services: Family mediation services are an integral part of the 17 Family Courts. These services provide voluntary mediation of issues arising on family breakdown including custody, access, support and property division. 79 percent of the 2,560 mediated cases in 2003/04 reached settlement, with 64 percent full agreement and 15 precent partial agreement.

Parent Information Sessions: Voluntary parent information sessions are available at Family Court locations. These sessions educate parents about the effects of separation and divorce on children.

Family Law Information Centres: Family Law Information Centres exist in most court sites. They provide free information, publications, videos and other resource materials on issues related to separation, divorce and other family matters.

Client Satisfaction With Services

Client satisfaction surveys for 2003/04 indicate a 99.7 percent satisfaction rate with family mediation services, a 100 percent satisfaction rate with parent information sessions and a 96.6 percent satisfaction rate with Family Law Information Centres.

Justice Summit: Child Protection Backlog Initiative

The Justice Summit was convened to address growing backlogs in child protection cases in Ontario. In 2002 and 2003, Justice Summits have been co-hosted by the Deputy Attorney General and the Chief Justices of the Superior and Ontario Courts of Justice, to address delay in criminal and child protection cases. The Summits included representatives from the judiciary, the bar, the Ministry of the Attorney General, the Office of the Children's Lawyer, Legal Aid Ontario, Children's Aid Societies and the Ministry of Community, Family and Children's Services (now known as the Ministry of Children and Youth Services).

The Child Protection Backlog Steering Committee was formed during the 2002 Justice Summit to identify issues and develop recommendations to address delays in child protection cases. The Steering Committee includes three working groups: best practices, northern issues and data and information technology.

At the 2003 Justice Summit, the Steering Committee reported on their initiatives and were directed to develop implementation plans. To implement some of the best practice recommendations, two new working groups were created for child protection mediation and education. The Steering Committee will report back to the 2004 Justice Summit, scheduled for September 21, 2004.

Changes to the Family Rules

The Family Rules Committee is a statutory committee composed of representatives of the judiciary, the bar and the Ministry of the Attorney General, with jurisdiction to make rules regarding procedure in Ontario's family courts. In 2003/04, the Committee approved the application of the *Family Law Rules* to family law cases in the Superior Court of Justice. As a result, all trial-level family courts in Ontario will follow the same rules as of July 1, 2004.

Family Law Information Centres

By July 1, 2004, CSD plans to have expanded Family Law Information Centres to additional sites in Ontario, to coincide with the expansion of the *Family Law Rules* to the Superior Court of Justice. The majority of the new sites are located in the northern regions.

Potential Expansion of the Family Court Branch

In 2002, the federal government announced 62 new judicial appointments to Family Courts across Canada. CSD is working with the judiciary and the federal government to consider further expansion of the Family Court branch of the Superior Court of Justice to new locations in Ontario.

Chapter 5
2003/04 Corporate Initiatives

Modernizing Service Delivery

Civil/Family Court Case Tracking System
CSD has developed a new electronic court case tracking system to more effectively manage civil, family, Small Claims Court, Divisional Court and Superior Court criminal cases. The system tracks timelines, allows staff to electronically schedule cases into courtrooms and creates an electronic database that increases the accuracy and availability of court data for statistical reports.

As of March 31, 2004, CSD has implemented the new court case tracking system in 35 court sites. Province-wide training and phased implementation is targeted for completion by December 31, 2004.

Criminal Court Case Management Legacy System Modernization
Building on existing technology, CSD is planning to improve the criminal court case management system: the Integrated Court Offences Network (ICON). The Ministry is reviewing pre-court, in-court and post-court processes, resource requirements and technology needs. These reviews are to be completed in 2004, and will result in recommended priority improvements for ICON.

Display Boards Project
Visitors to busy court facilities often require assistance to locate the proceeding they wish to attend. The Display Boards Project fosters user self-service by displaying court information and directions on large display boards in courthouse lobbies.

As of March 31, 2004, display boards have been installed in 17 courthouses across the province, in the cities of Barrie, Brampton, Chatham, Cornwall, Hamilton, Kitchener, London, Milton, Newmarket, North Bay, Oshawa, Ottawa, Owen Sound, Sarnia, Sault Ste. Marie, Toronto and Windsor. Future phases of the project to display additional court information are in the planning stages.

Model Electronic Courtroom
In 2002/03, CSD established a model electronic courtroom at the 393 University Avenue Superior Court of Justice in Toronto. The courtroom is a test environment for the use of advanced in-court technology in commercial and other non-jury civil matters. The technology supports:

- Digital evidence and argument presentation
- Remote video and teleconferencing appearances by counsel, witnesses and interpreters
- Simultaneous cross-border hearings

Pilot testing and evaluation of the facility continued through 2003/04.

Telecom Modernization
The Ministry of the Attorney General Telecom Modernization Project was initiated to upgrade antiquated telephone infrastructure throughout the province, in order to improve Ministry adherence to Ontario's Quality Service Strategy.

During 2003/04, telecom enhancements continued at the Sault Ste. Marie, Red Lake, and Gore Bay courthouses. The Ministry undertook extended warranty plan options where applicable.

Video Remand
A high proportion of preliminary criminal court appearances are remands; the accused is "remanded" (sent back) to custody to await trial. The Video Remand Project allows an accused person to appear in court by video conferencing from a police station or correctional institution. Video remand reduces the number of prisoners who must be transported to and from court.

As of March 31, 2004, the Video Remand Project has implemented 125 installations in courthouses, correctional facilities, First Nations buildings and Ontario Provincial Police detachments. Video facilities will be installed in one additional courthouse location in 2004/05. The project is continuing to work with Municipal Police Services, the Ontario Provincial Police and First Nations Police Services to coordinate POTS (Plain Old Telephone Service) videophone installations, with the goal of providing video services in Ontario's remote locations. CSD also continues to explore the use of video technology in non-criminal proceedings.

Improving Staff Support and Internal Communications

The Court Services Division Intranet
The Court Services Division Intranet site is the primary means of communication between CSD corporate head office and the regions. The site consists of over 1,800 web pages, including divisional directives, up-to-date manuals, electronic forms and other CSD communications. The site receives over 400 visits per day, resulting in over 175,000 hits per month.

The Intranet content management system was upgraded this year to facilitate posting and to make the site fully accessible under the *Ontarians With Disabilities Act* guidelines.

Procedural Manuals
The objective of the Manuals Project is to improve resources for field staff and ensure common service standards in court procedures across the province. The project is undertaking to rewrite or create over 30 court procedural manuals.

Distributed to staff on the CSD Intranet site, the new manuals:

- Present information in a clear and readable format
- Provide electronic links to forms and legislation required for legal authority
- Incorporate all CSD directives
- Remain current, by allowing for updates on a real-time basis as policies and procedures change
- Illustrate step-by-step instructions in diagrams

The manuals are being developed through collaboration between professional writers, designers, business line experts, focus groups and review committees.

Electronic Forms
The Corporate Planning Branch is in the process of making available all court forms in electronic format. The forms allow court staff to:

- Use the most current version of forms
- Fill out the forms electronically
- Save the contents of the forms for future reference
- Produce the forms in-house, on an as-needed basis, with considerable cost savings

The forms are linked to the procedural manuals on the CSD Intranet site, to allow for easy access by court staff. To date, over 500 forms have been recreated and posted online. Electronic forms are consistently among the most frequently accessed pages on the CSD Intranet.

Working with Our Justice Partners

***Provincial Offences Act* Support to Municipalities**
The *Provincial Offences Act* (POA) governs non-*Criminal Code* offences, such as parking, traffic and liquor licence violations and offences under the *Ontario Health and Safety Act* and the *Environmental Protection Act*. Municipalities are responsible for administering POA offences and prosecuting selected POA offences. The province is responsible for prosecuting serious POA offences and for the quality of the justice system as a whole.

As part of its oversight and monitoring role, CSD conducts regularly scheduled audits of POA courts. CSD also reviews semi-annual financial and performance reports from all municipalities that administer POA courts. Additional monitoring mechanisms are being developed, including monthly reports of POA workload and financial data. The Division is also updating the POA operations manuals and is improving communications with municipalities.

Improving Public Legal Education
Established in 2002 by Chief Justice McMurtry, Chief Justice LeSage and Chief Justice Lennox, the Ontario Justice Education Network (OJEN) is a collaborative venture which fosters public understanding of the justice system.

Through the Courtrooms and Classrooms Program, tens of thousands of students across Ontario have had an opportunity to engage in interactive sessions with various justice system participants.

In 2003, OJEN completed its first year, expanding its Summer Law Institute for high school teachers to five locations, including Windsor, Ottawa, London, Sudbury and Toronto. The two-day program provided teachers with an opportunity to gain legal knowledge and to meet members of the justice community. OJEN also developed resource materials titled *Values of the Justice System*, which were distributed to all schools in the English and French language school boards in Ontario. In winter 2004, the network published its first edition of *Update*, a newsletter that details many of the public legal education initiatives occurring throughout Ontario.

Ontario Justice International
Ontario Justice International (OJI) is the Ministry of the Attorney General's international consulting service. By drawing upon the Ontario government's experience operating one of the largest justice systems in North America, OJI helps client governments design and operate fair, impartial, accessible and efficient justice systems.

As part of OJI, CSD prepared customized training materials in modules that covered Ontario's experience with recent civil and family justice reform initiatives, including case management and mandatory mediation. Materials were drafted to respond to the particular areas of interest of OJI's international clients.

Management Information
CSD statistics, collected by court staff across the province, comprise the largest source of statistical data used by the Ministry of the Attorney General. CSD continues to develop its management information systems to:

- Improve the accuracy and scope of court statistics
- Present court statistics online
- Generate standard statistical reports
- Provide the basis for informed and strategic decision-making across the Ministry
- Provide data to assist courts in managing their caseloads

Managing Court Facilities

Investing in Court Facilities

Since 1996, Ontario has committed $269M to the Courts Construction Program, which focuses on the consolidation of Superior and Ontario Courts of Justice. New courthouses have been constructed in Brampton, Cornwall, Hamilton, Owen Sound, Toronto (Civil/Family), Welland, Windsor and Chatham. Brockville is due to open in summer 2004. The planned Pembroke court consolidation project remains a Ministry priority in the 2004/05 Infrastructure Plan. The government is moving ahead with a new Durham courthouse that will consolidate court services that are currently spread throughout the region, which is expected to be completed in the winter of 2008/09.

The Ministry's other capital investments have focused on the repair of existing facilities to manage health, safety and security issues and to implement special initiatives, including improvements to holding cells and related areas to comply with the federal *Youth Criminal Justice Act*.

Facilities Renewal

Justice Delay Reduction Initiative: As part of the Ministry's Justice Delay Reduction Initiative to reduce the criminal backlog in the courts, capital funding of $2.4M was allocated to commence planning for additional space in multiple court locations. The additional space will include new courtrooms and holding cells and facilities to accommodate the judiciary, Crowns, support staff, victim services, duty counsel and court administration staff.

Orangeville: Constructed in 1881, the Orangeville courthouse needs to be expanded and moderized, to accommodate caseload growth and changes in program delivery. Design work is underway and the Ministry has identified this facility as a priority project for infrastructure funding.

Holding Cells: In order to comply with the federal *Youth Criminal Justice Act*, the Ministry invested $900,000 in 2003/04 to improve holding cells and related areas for in-custody young persons in courthouses across the province.

2003/04 Courts Construction Projects

Brockville: Consolidation of the Ontario and Superior Courts of Justice into a renovated five-courtroom heritage courthouse with an estimated cost of $15.1M. This project was substantially completed in 2003/04 and occupancy is planned for summer 2004.

Chatham: Consolidation of the Ontario and Superior Courts of Justice into a renovated six-courtroom facility with an estimated cost of $13.4M. Construction is complete and the Ministry began operations in August 2003. The official courthouse opening ceremony is planned for May 2004.

Owen Sound: Consolidation of the Ontario and Superior Courts of Justice into a newly constructed five-courtroom facility with a total construction cost of $15.8M. The new consolidated courthouse began operations on February 3, 2003, and the official opening ceremony occurred on March 12, 2004.

Pembroke: Planning for the consolidation of the Ontario and Superior Courts of Justice into the existing historic courthouse at 297 Pembroke Street East is currently underway.

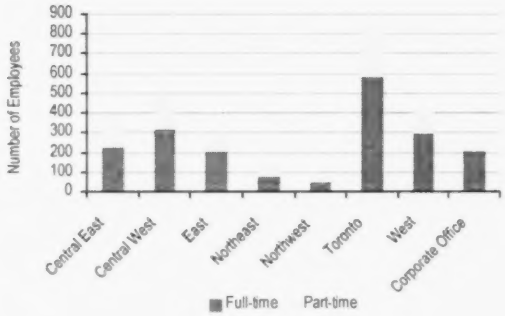
Top: New courthouse in Owen Sound.
Bottom: New courthouse in Chatham.

Chapter 6
Report on Resources

Human Resources by Region*
As at March 31, 2004

	Full-time	Part-time	Total
Central East	228	163	391
Central West	317	174	491
East	205	89	294
Northeast	77	64	141
Northwest	43	32	75
Toronto	579	278	857
West	292	131	423
Corporate Office	201	5	206
Grand Total	1,942	936	2,878

* Note: Human resources do not include judiciary or judicial support staff.



Revenue by Region
For the fiscal year ending March 31, 2004

	Central East	Central West	East	Northeast	Northwest	Toronto	West	Total
Fees	12,497,294	14,165,564	6,559,544	2,675,840	1,201,930	19,897,257	11,205,772	**68,203,201**
Writ Royalties	52,351	59,339	27,478	11,209	5,035	83,349	46,940	**285,700**
Sales	75,360	81,583	43,444	14,449	8,396	91,252	39,713	**354,197**
Fines	7,030,680	7,755,311	3,359,574	1,407,337	650,293	11,089,320	5,670,469	**36,962,985**
Reimbursements**	2,424,712	2,748,388	1,272,676	519,164	233,197	3,860,445	2,174,132	**13,232,714**
Miscellaneous	146,882	160,366	27,454	79,041	-5,922	396,934	246,617	**1,051,373**
Government of Canada	1,661,643	1,883,457	872,158	355,780	159,659	2,880,964	1,489,922	**9,303,583**
Total	**23,888,920**	**26,854,008**	**12,162,328**	**5,062,821**	**2,252,588**	**38,299,521**	**20,873,566**	**129,393,752**

* Reimbursements from devolved sites

Statement of Expenditure

For years ending March 31, 2004, 2003, 2002, 2001 and 2000.

	2003/04	2002/03	2001/02	2000/01	1999/2000
OPERATING					
Administration of Justice					
These costs relate to scheduling court cases, maintaining court records and files, collecting fines and fees, enforcing civil orders, providing justice information to the public, providing courtroom support and facilitating the delivery of other justice services.					
Salaries and Wages	119,572,256	115,936,979	106,578,528	106,353,355	103,834,474
Employee Benefits	17,214,813	24,263,650	19,927,339	20,191,671	21,223,560
Transportation and Communication	7,621,405	9,287,613	10,593,787	8,417,883	7,928,776
Services	38,930,590	34,987,409	34,175,841	40,542,429	28,933,817
Supplies and Equipment	15,509,858	10,324,333	10,153,350	11,561,171	7,444,835
Transfer Payments (to the County and District Law Libraries, the Grant-Frontenac Family Referral Service and the Chief Justice of Ontario Conferences and Seminars)	253,700	118,146	172,269	64,673	86,100
	199,102,622	194,918,130	181,601,114	187,131,182	169,451,562
Judicial Services					
These costs include the remuneration of Ontario Court judges and justices of the peace and Superior Court quasi-judicial officials, and the provision of judicial administrative support for the Ontario and Superior Courts of Justice and the Court of Appeal.					
Salaries and Wages	82,431,797	78,006,915	82,045,775	66,057,299	73,009,077
Judicial and Employee Benefits	6,119,733	18,778,633	18,474,129	17,703,681	22,542,389
Transportation and Communication	4,314,487	3,957,845	3,412,052	3,071,425	3,014,368
Services	4,711,683	5,164,147	4,467,310	4,590,871	5,341,260
Supplies and Equipment	486,209	721,348	769,982	3,232,495	3,384,600
Transfer Payments (to the National Judicial Institute, the Judges' Library, the Chief Justice of Ontario Conference and Seminars and the Justice of the Peace Association)	158,551	158,551	135,464	135,464	188,764
	98,222,460	106,787,439	109,304,712	94,791,235	107,480,458
Bad Debt Expense*	6,828,000				
TOTAL OPERATING	**$304,153,082**	**$301,705,569**	**$290,905,826**	**$281,922,417**	**$276,932,020**
OPERATING ALLOCATION	$294,467,800	$306,003,900	$305,548,800	$290,257,500	$278,516,900
CAPITAL					
Court Construction					
Acquisition/Construction of Physical Assets	10,648,623	34,859,844	30,509,263	25,343,066	45,319,987
TOTAL CAPITAL	**$10,648,623**	**$34,859,844**	**$30,509,263**	**$25,343,066**	**$45,319,987**
CAPITAL ALLOCATION	$13,000,000	$34,861,000	$33,313,400	$55,507,300	$54,074,600

* In accordance with accrual reporting, a bad debt expense amount was established in 03/04.

Note: The Ministry of the Attorney General has begun financial reporting on an accrual basis. The data presented in the Statement of Expenditures above for 2003/04 reflects the new accrual system, while the data for 1999/2000, 2000/01, 2001/02 and 2002/03 reflects the previous cash basis accounting system.

Chapter 7
Planning for the Future

Court Services Division Five-Year Plan

In 2002, CSD initiated a rolling five-year planning process for the Division to improve the effectiveness, efficiency and accessibility of court services. The resulting Five-Year Plan outlines the following business goals for the Division:

- Timely and Efficient Case Processing
- Accessible Services
- Consistent High-Quality Services
- Accountable and Effective Decision Making
- Efficient Resource Management

The Plan establishes 43 service standards, lists the initiatives that will be undertaken to meet those service standards and sets out time lines for delivery.

The Planning Process

CSD is part of a non-hierarchical network of independent but interdependent participants in the justice system. The process to develop and update the Five-Year Plan has therefore engaged representatives of the judiciary, our justice system partners and Division staff. This consultation with the judiciary and CSD stakeholders is a key strategy for meeting our business goals.

The advice that we received about this year's draft Plan has been very useful in helping us to set priorities. We have, for example, been urged to take steps to train and stabilize our workforce and to review standards for court interpreter services. The need for improved technology and to ensure adequate judicial and staff resources has been highlighted. We have been reminded of the importance of working closely with the judiciary and our partners, not only to identify necessary initiatives, but also in implementing them and, appropriately, of respecting the independence of the judiciary as we do so. This feedback is very important to us and will inform our work over the next year.

We look forward to continuing consultation as we review and update the Plan annually.

"As we begin 2004, the 214th year of our court, I think it is important to remind ourselves of the role courts play in the lives of the citizens of our province. As our society becomes more complex, our court system must continue to respond to the needs of the public by providing a justice system that is effective, accessible and affordable."

Chief Justice Smith, Opening of Courts Speech, January 2004

Photo: Lobby of the Court of Appeal for Ontario at Osgoode Hall, Toronto

Mission, Business Goals and Service Standards

Mission

A modern and professional court service that supports accessible, fair, timely and effective justice services

Business Goals

Timely and Efficient Case Processing	Accessible Services	Consistent High-Quality Services	Accountable and Effective Decision-Making	Efficient Resource Management

Service Standards

Court office resources and fully staffed, fully functional courtrooms are available as needed. Courtroom technology supports efficient case processing. Court transcripts are accurate and produced in a timely way. Court filing and data entry are consistent, accurate and up-to-date at all court offices. Efficient file and record management practices are in place at all court offices. Electronic case tracking permits continuous monitoring of case volumes, case flow and dispositions. Mediation services are available to promote early resolution of civil and domestic family cases. Court rules and procedures promote timely resolution of cases and reduce unnecessary appearances and costs. The Division works collaboratively with the judiciary, the bar and justice sector partners to eliminate case backlogs. The Division participates in broader legislative and policy reviews aimed at improving the court process.	Barriers to services provided by the Court Services Division are identified and reduced or eliminated. Information services are easily available to the public, and in particular to unrepresented litigants in family and Small Claims Court. Technology enables improved access to court information, files and schedules. Technology enables remote court appearances by parties and witnesses. Electronic links between information systems support public safety goals. Access to court documents, files and databases is governed by a legal and policy framework. An effective communications strategy is in place to inform court users of changes in policies and practices.	A professional, trained court workforce provides consistent, accountable, knowledgeable, courteous services at court counters and offices, high quality courtroom and administrative support to the judiciary and effective enforcement services. Client satisfaction with services is continuously monitored through public complaints protocols and client satisfaction surveys. The Division meets all Quality Service Standards. The Division has Quality Assurance standards and practices in place. Local practices and programs, pilot programs, and test pilots are evaluated and assessed for province-wide application. Municipal courts deliver *Provincial Offences Act* court services in accordance with Ministry standards, the Memorandum of Understanding and legal requirements. Specialized services are provided where appropriate. The Division has effective partnerships with the business community and other external agencies for the delivery of some services. The Division participates in projects to provide justice services and expertise to the international community.	The Division's Five-Year Plan provides multi-year strategic direction on Divisional priorities. An Operational Plan is published at the beginning of each fiscal year to assess upcoming challenges, risks, and the financial outlook, and to identify and track program commitments throughout the year. Management information reports are available to the Division, MAG, the judiciary and others, to support ongoing program reviews and the analysis of case processing trends, resource allocation decisions and client satisfaction with services. An Annual Report is published at the end of each fiscal year to report on case trends, Divisional achievements, and other developments affecting the courts. All programs are regularly evaluated. Head Office and regional staff collaborate on the development and implementation of new programs and policies. Collaborative working relationships exist with municipalities, the judiciary and the bar, Justice Sector partners, other ministries, agencies and other Ministry of the Attorney General divisions. The Division has a Federal/Provincial/Territorial strategy to manage the impact of federal legislation and policies on Ontario's courts. The Division has links with external agencies to identify emerging issues and best practices and to improve the analysis of court data.	Resource models provide an objective basis for assessing courtroom and court office staffing needs, the judicial and justice of the peace complement for the Ontario Court of Justice, regional allocations and private/public costs of litigation. Divisional finances are managed according to Management Board standards and policies, and are tracked monthly to ensure the Division operates within its allocation. Operational and financial risks are identified early and are effectively managed. Strategies are in place to review fees on a regular basis, and to generate new fee revenue where appropriate. Asset management plans are in place for all resources (e.g. technology, facilities). Policies are in place to support effective collection of unpaid fines and estreated bail. Technology needs and resources are identified and effectively managed. The Division works with the Facilities Management Branch to effectively manage court facilities and to develop a multi-year infrastructure strategy plan for future courthouse projects.

Initiatives

Business Goal #1: Timely and Efficient Case Processing								
Service Standard	**Practice Area**	**Initiative**	**2003/ 2004**	**2004/ 2005**	**2005/ 2006**	**2006/ 2007**	**2007/ 2008**
Court office resources and fully-staffed, fully functional courtrooms are available as needed	All	Develop a courtroom staffing model for the Ontario Court of Justice in consultation with the Office of the Chief Justice					
Courtroom technology supports efficient case processing	All	Pilot model electronic courtroom at the 393 University Avenue Superior Court of Justice courthouse in Toronto to explore the use of in-court technology	✓				
		Evaluate model electronic courtroom					
Court transcripts are accurate and produced in a timely way	All	Establish time standards for transcript production and delivery; establish Tape Management Directive to ensure secure storage and retention of all original recordings of court proceedings across the province	✓				
		Provide transcript/reporting core competencies and training program	✓				
Court filing and data entry are consistent, accurate and up-to-date at all court offices	All	Develop training programs for major data entry systems	✓				
		Continuous training provided					
		Complete new manuals for all systems	✓				
		Ongoing updates to manuals					
Efficient file and record management practices are in place at all court offices	All	Review file management practices and retention schedules for records and exhibits	✓				
		Implement record management practices and schedules and provide staff training					
Electronic case tracking permits continuous monitoring of case volumes, case flow and dispositions	All	Develop and pilot new case tracking system for Superior Court of Justice cases and Ontario Court of Justice family cases	✓				
		Implement new case tracking system for Superior Court of Justice cases and Ontario Court of Justice family cases (i.e. FRANK)	✓				
		Implement architectural and functional enhancements to FRANK					
		Implement central registry for estates proceedings	✓				
		Identify and implement further enhancements to estates central registry based on a continuous improvement, incremental approach					
		Work with the Chief Justices' Information Technology Committee to improve MAG's existing criminal case management system (i.e., ICON) including the scheduling function					
		Develop options for an improved province-wide trust accounting system to replace existing local systems					
		Develop and implement improved province-wide trust accounting system					

Legend

All Practice Areas | Civil Practice Area | Small Claims Court Practice Area | Family Practice Area | Criminal/POA Practice Area

✓ = Checkmark indicates that the fiscal year commitment on the initiative has been met. In the case of a single-year initiative, the project has been completed. In the case of a multi-year initiative, the 2003/04 phase of the initiative has been completed.

Business Goal #1: Timely and Efficient Case Processing (continued)

Service Standard	Practice Area	Initiative	2003/2004	2004/2005	2005/2006	2006/2007	2007/2008
Mediation services are available to promote early resolution of civil and domestic family cases	Civil Family	40% full and partial settlement rate for cases that proceed to civil mediation; regularly monitor settlement rate					
		60% full and partial settlement rate for cases that proceed to family mediation; regularly monitor settlement rate					
Court rules and procedures promote timely resolution of cases and reduce unnecessary appearances and costs	Civil	Compile baseline data					
		Consult with the judiciary and the bar on appropriate Court Services Division standards					
		Compile baseline data and establish performance measures for default judgments issued by registrars (Established standard: 5 business days)	✓				
		Regularly monitor performance measures for default judgments issued by registrars					
		Compile baseline data and establish performance measures for issuing estate certificates in non-contentious estate applications (Established standard: 15 business days where no judicial direction required)	✓				
		Regularly monitor performance measures for issuing estate certificates in non-contentious estate applications					
		Participate in Civil Rules Committee	✓				
		Participate in Toronto Region's Case Management Implementation Review Committee; support implementation of recommendations	✓				
		Participate in Discovery Review	✓				
		Submit final report on Discovery Review; support implementation of recommendations	✓				
		Participate in review of the impact of the *Simplified Procedure Rules*	✓				
	Small Claims	Compile baseline data					
		Consult with the judiciary and the bar on appropriate Court Services Division standards					
		Compile baseline data and establish performance measures for default judgments issued by clerks (Established standard: 5 business days)	✓				
		Regularly monitor performance measures for default judgments issued by clerks					
		Participate in Small Claims Court Rules Subcommittee	✓				
		Participate in review of Small Claims Court Rules, including consideration of province-wide mandatory settlement conferences and automatic dismissal timelines	✓				
		Participate in implementation of amended Small Claims Court Rules					
	Family	Compile baseline data					
		Consult with the judiciary and the bar on appropriate Court Services Division standards					
		Participate in Family Rules Committee	✓				
		Participate in review of Family Law Rules and forms	✓				
		Participate in the expansion of the Family Law Rules to the Superior Court of Justice	✓				

Legend

All Practice Areas | Civil Practice Area | Small Claims Court Practice Area | Family Practice Area | Criminal/POA Practice Area

✓ = Checkmark indicates that the fiscal year commitment on the initiative has been met. In the case of a single-year initiative, the project has been completed. In the case of a multi-year initiative, the 2003/04 phase of the initiative has been completed.

Business Goal #1: Timely and Efficient Case Processing (continued)							
Service Standard	**Practice Area**	**Initiative**	**2003/ 2004**	**2004/ 2005**	**2005/ 2006**	**2006/ 2007**	**2007/ 2008**
Court rules and procedures promote timely resolution of cases and reduce unnecessary appearances and costs (continued)	Court of Appeal - Civil/ Family Appeals	Compile baseline data and establish time to hearing targets, at the direction of the Court of Appeal and in consultation with users	✓				
		Regularly monitor time to hearing rate	✓				
	Court of Appeal - Criminal Appeals	75% of criminal appeals heard within one year of commencement of appeal	✓				
	Criminal/ POA	Compile baseline data					
		Consult with the judiciary and the bar on appropriate Court Services Division standards					
		Participate in *Provincial Offences Act* Rules Committee	✓				
The Division works collaboratively with the judiciary, the bar and justice sector partners to eliminate case backlogs	Family	Participate in Justice Summit					
		Participate in Child Protection Backlog Committee and Working Groups	✓				
		Participate in implementation of best practices for child protection cases	✓				
	Criminal	Work with judiciary and Crowns on strategies to identify, prevent and reduce criminal backlogs including supporting implementation of bail and remand best practices	✓				
		In collaboration with partner Divisions and judiciary, implement Justice Delay Reduction Initiative (JDRI) in ten targeted sites Toronto (3), Brampton, Orangeville, Kitchener, Ottawa, Oshawa, Cornwall, Newmarket	✓				
		As part of Justice Delay Reduction Initiative develop, implement and evaluate Best Practices for court and administrative staff in ten targeted court locations	✓				
		Support establishment of Brampton, North York and Scarborough backlog reduction courts, and further courts to be determined	✓				
		Participate in Justice Summit					
		Participate in Criminal Working Groups	✓				
		Prepare report and recommendations to address the increasing number of appearances in criminal matters	✓				
		Establish standard data definitions for criminal case data collection	✓				
The Division participates in broader legislative and policy reviews aimed at improving the court process	All	Review and implement legislative, policy and program changes at provincial and federal levels	✓				
	Family	Develop plan to evaluate the Family Court in consultation with the judiciary					
		Participate in Family Court Steering Committee	✓				
	Criminal/ POA	Meet Attorney General's obligation to engage in *Provincial Offences Act* streamlining exercise with municipalities					
		Participate in Federal/Provincial/Territorial review of criminal trial court structure	✓				
		Review Justice of the Peace system, including qualifications for appointment and ensuring fairness and transparency in the appointment process	✓				

Legend

All Practice Areas | Civil Practice Area | Small Claims Court Practice Area | Family Practice Area | Criminal/POA Practice Area

✓ = Checkmark indicates that the fiscal year commitment on the initiative has been met. In the case of a single-year initiative, the project has been completed. In the case of a multi-year initiative, the 2003/04 phase of the initiative has been completed.

Business Goal #2: Accessible Services								
Service Standard	**Practice Area**	**Initiative**	**2003/ 2004**	**2004/ 2005**	**2005/ 2006**	**2006/ 2007**	**2007/ 2008**
Barriers to services provided by the Court Services Division are identified and reduced or eliminated	All	Ensure court facilities have appropriate signage and are secure, safe, and physically accessible (e.g. by disabled persons, by general public)	✓				
		Ensure compliance with *Ontario Human Rights Code*	✓				
		Ensure access to French language services and interpreter services	✓				
		Assess impact of current fee schedule and any proposed fee increases on public access and consider need for fee waivers	✓				
		Compile baseline data regarding counter wait times (including Court of Appeal)	✓				
		Establish standard counter wait times (including Court of Appeal) (Established Standard: 20 minutes for single filings)	✓				
		Monitor percentage of clients with single family, civil and Small Claims filings who are served within 20 minutes					
		Survey client satisfaction with family, civil and Small Claims counter services annually, on a rotational basis (survey developed)					
Information services are easily available to the public, and in particular to unrepresented litigants in family and Small Claims Court	All	Contribute to public education through local Ontario Justice Education Network committees.	✓				
		Reassess in-person litigant needs, including at the Court of Appeal	✓				
		Advertise availability of public education materials at courthouses, on the Ministry's web site and in locations such as Government Information Centres and libraries	✓				
		Develop and design a new Courts Web Site, in collaboration with the offices of the Chief Justices, to provide acess to court decisions, court forms etc. to external stakeholders as appropriate	✓				
	Small Claims	Consider the need for Small Claims Courts public information sessions/centres and the development of Small Claims Court Internet materials	✓				
	Family	Consider expansion of Family Law Information Centres	✓				
		Family Law Information services available in all court sites					
		Develop options for providing standard information to family litigants across the province					
Technology enables improved access to court information, files and schedules	All	Post current court services information on the Ministry Internet site (e.g. information on estate matters, the jury selection process, court locations, guides and booklets and the legal appointment process)	✓				
		Work on "Life Events" bundles for the Internet (e.g. "bundled" information for spouses going through divorce)	✓				
		Post electronic court forms on the Ministry Internet site	✓				
		Install electronic display boards in busy courthouses to display court schedules and other information	✓				
		Develop and implement linkages to operational systems for the posting of scheduling information on display boards					
		Post scheduling information on Courts Web Site					
		Review options for electronic filing of court documents, payment of fines and fees and access to court files and schedules	✓				

Legend

All Practice Areas | Civil Practice Area | Small Claims Court Practice Area | Family Practice Area | Criminal/POA Practice Area

✓ = Checkmark indicates that the fiscal year commitment on the initiative has been met.
In the case of a single-year initiative, the project has been completed. In the case of a multi-year initiative, the 2003/04 phase of the initiative has been completed.

Business Goal #2: Accessible Services (continued)								
Service Standard	**Practice Area**	**Initiative**	**2003/ 2004**	**2004/ 2005**	**2005/ 2006**	**2006/ 2007**	**2007/ 2008**
Technology enables remote appearances by parties and witnesses	All	Consider increased use of technology to permit more remote appearances, particularly in northern locations	✓				
		Develop options for remote access to interpreter services by northern courts	✓				
		Consider options for conducting solicitor/client assessments by video conference	✓				
		Test the use of remote appearances in the model electronic courtroom	✓				
		Evaluate the use of remote appearances in the model electronic courtroom, including the impact on courtroom procedures					
	Criminal/ POA	Review the impact of video conferencing (including video remands) on criminal backlogs and time to disposition, in order to determine future direction	✓				
		Expand availability of telewarrants to *Provincial Offences Act* matters	✓				
Electronic links between information systems support public safety goals	Family	Consider the viability of establishing information exchanges with Children's' Aid Societies, subject to confidentiality requirements	✓				
	Criminal/ POA	Establish criminal justice information links with Crowns, Police, Corrections					
		Develop improved *Provincial Offences Act* information exchanges between municipalities and the Ministry of Transportation					
Access to court documents, files and databases is governed by a legal and policy framework	All	Put into place a policy and legal framework to balance the public right of access to court information and services vs. the right to confidentiality and privacy. This policy must be consistent with legislated rules (e.g. *Freedom of Information and Protection of Privacy Act, Courts of Justice Act, Youth Criminal Justice Act, Child and Family Services Act*), rules of court and Ministry and Ontario Public Service policies	✓				
An effective communications strategy is in place to inform court users of changes in policies and practices	All	Assess potential for electronic channels of communication and more effective use of local bench and bar committees, rules committees, Law Society Channels, etc.	✓				

Legend

All Practice Areas	Civil Practice Area	Small Claims Court Practice Area	Family Practice Area	Criminal/POA Practice Area

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Business Goal #3: Consistent, High-Quality Services								
Service Standard	**Practice Area**	**Initiative**	**2003/ 2004**	**2004/ 2005**	**2005/ 2006**	**2006/ 2007**	**2007/ 2008**
A professional, trained court workforce provides consistent, accountable, knowledgeable, courteous services at court counters and in court offices, high quality courtroom and administrative support to the judiciary and effective enforcement services	All	Support court staff through consistently updated electronic manuals, electronic forms, intranet, etc.	✓				
		Regularly review and update Division policies and practices including emergency and business continuity plans	✓				
		Implement network bandwidth upgrades to an established minimum standard at courthouse sites across the Province to provide reliable, consistent and timely staff access to electronic information					
		Provide training sessions where necessary to respond to changes in practices, rules,	✓				
		Ensure that regional capacity is in place to deliver ongoing program-related training	✓				
		Provide enhanced training on financial management to financial officers and managers to enhance controls over expenditures in accordance with the report of the Ontario	✓				
		Provide staff development programs, including community college and other academic	✓				
		Review courtroom and court office staffing needs and find solutions to high staff	✓				
		Develop performance plans for all staff that incorporate the standards and initiatives	✓				
		Conduct annual performance reviews for all staff					
	Criminal	Assess training needs of criminal front-line staff.					
	Civil	Assess training needs of civil enforcement officers					
Client satisfaction with services is continuously monitored through public complaints protocols and client satisfaction surveys	All	Design complaints protocol and ensure timely resolution of public complaints	✓				
		Regularly monitor all court services and programs through client satisfaction surveys					
	Family	Achieve 80% satisfaction rate for users of Family Law Information Centres, Family Mediation Services and Parent Information Sessions, where available; regularly monitor satisfaction rate	✓				
The Division meets all Quality Service Standards	All	Comply 100% with telephone standards (staff answer telephone calls by 3rd ring, forward phones to voicemail when not available, return all calls within one business day and do not redirect calls more than once)	✓				
		Comply 100% with correspondence standards (staff reply to all correspondence within 15 business days)	✓				
		Comply 100% with counter service standards (standard counter wait time is 20 minutes for single filings)	✓				
		Comply 100% with complaint resolution standards (staff respond to customer	✓				

Legend

All Practice Areas | Civil Practice Area | Small Claims Court Practice Area | Family Practice Area | Criminal/POA Practice Area

✓ = Checkmark indicates that the fiscal year commitment on the initiative has been met. In the case of a single-year initiative, the project has been completed. In the case of a multi-year initiative, the 2003/04 phase of the initiative has been completed.

Business Goal #3: Consistent, High-Quality Services (continued)							
Service Standard	**Practice Area**	**Initiative**	**2003/ 2004**	**2004/ 2005**	**2005/ 2006**	**2006/ 2007**	**2007/ 2008**
The Division has Quality Assurance standards and practices in place.	All	Automate extraction of family, civil, Small Claims and Superior Court of Justice criminal data from FRANK and updating of regular standard statistical reports					
		Consult on and document guidelines for effective use of operational systems for staff and managers					
		Review quality assurance standards for court interpreter services					
		Implement standard account financial reporting in place for all Regions and head office					
		Executive Table Chairs and Co-Chairs lead and assist colleagues in the development of quality assurance measures and implementation plans for all practice areas					
Localized practices and programs, pilot projects and test pilots are evaluated and assessed for province-wide application	Civil	Review Toronto, and monitor Windsor and Ottawa, case management and mandatory mediation	✓				
	Small Claims	Review Small Claims Court Rules to assess the need for greater consistency in pre-trial procedures across the province	✓				
	Family	Review Family Law Rules to examine the need for greater consistency in family court procedures and practices	✓				
		Consider extending application of Family Law Rules to Superior Court of Justice (non-Family Court Branch)	✓				
		Extend application of Family Law Rules to Superior Court of Justice (non-Family Court Branch)					
	Criminal	Assess feasibility, impact and effectiveness of local projects and best practices for province-wide application	✓				
Municipal courts deliver *Provincial Offences Act* court services in accordance with Ministry standards, the Memorandum of Understanding and legal requirements	Criminal/ POA	Establish table to address operational policy issues, the need for more effective communication of Ministry policies, financial oversight and technology requirements	✓				
		Ongoing commitment					
		Monitor compliance with standards and requirements through regular court activity and financial reports and annual on-site audits					
Specialized services are provided where appropriate	Family	Participate in implementation of the Northern Issues Working Group Report	✓				
	Criminal/ POA	Assess the effectiveness of the criminal courts that offer specialized services at some locations, including the Aboriginal Court, Drug Treatment Court and Mental Health Courts in consultation with the judiciary.	✓				
The Division has effective partnerships with the business community and other external parties for the delivery of some services	All	Consider opportunities for additional partnerships on an ongoing basis	✓				
The Division participates in projects to provide justice services and expertise to the international community	All	Participation is ongoing	✓				

Legend

All Practice Areas	Civil Practice Area	Small Claims Court Practice Area	Family Practice Area	Criminal/POA Practice Area

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In the case of a single-year initiative, the project has been completed. In the case of a multi-year initiative, the 2003/04 phase of the initiative has been completed.

Business Goal #4: Effective and Accountable Decision-Making							
Service Standard	**Practice Area**	**Initiative**	**2003/ 2004**	**2004/ 2005**	**2005/ 2006**	**2006/ 2007**	**2007/ 2008**
The Division's Five Year Plan provides multi-year strategic direction on Divisional priorities	All	The Plan incorporates all the recommendations of the Ontario Provincial Auditor's Report (2003)	✓				
		Five-Year Plan is updated annually, in consultation with representatives of the judiciary, the bar and other court users	✓				
		Performance measures for all key service standards and commitments are developed in consultation with the judiciary and incorporated in the Plan					
An Operational Plan is published at the beginning of each fiscal year to assess upcoming challenges, risks and the financial outlook and to identify and track program commitments throughout the year	All	Ongoing commitment	✓				
		Complete development of regional operational plans in 2004/2005 and update plans annually	✓				
Management information reports are available to the Division, MAG, the judiciary and others to support ongoing program reviews and the analysis of case processing trends, resource allocation decisions and client satisfaction with services	All	Reach provincial agreement on data definitions needed to establish baseline data	✓				
		Establish provincial database and produce regular statistical reports	✓				
		Publish new standard statistical reports for criminal practice area and develop new standard reports for family, civil, Small Claims Court and *Provincial Offences Act* matters; update reports regularly	✓				
		Revise reports annually in response to program requirements and feedback	✓				
		Enhance criminal data collection, reporting and analysis to support identification and resolution of the causes of criminal case backlogs and to respond to the report of the Ontario Provincial Auditor	✓				
		Link court activity statistical data with financial, human resources and other data to support financial tracking and workload and resource forecasting in each practice area	✓				
		Train staff in the collection of data and the use of business intelligence tools	✓				
		Develop client satisfaction surveys and revise the surveys on an ongoing basis in response to program requirements and feedback	✓				
		Develop a non-statistical research database for research on social, economic, demographic and justice trends, including Canadian and international justice issues and best practices					
		Work with representatives of the judiciary and Court Services Division stakeholders, and develop research partnerships, to enhance data analysis capacity	✓				
		Continue to respond to ad hoc requests for data	✓				
An Annual Report is published at the end of the fiscal year to report on case trends, Divisional achievements, and other developments affecting the courts	All	Publish first Annual Report	✓				
		Ongoing commitment					
All programs are regularly evaluated	All	Prepare evaluation of judicial support services and enforcement services	✓				
		Measure, evaluate and report on all activities and programs to support results-based planning	✓				

All Practice Areas | Civil Practice Area | Small Claims Court Practice Area | Family Practice Area | Criminal/POA Practice Area

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Business Goal #4: Effective and Accountable Decision-Making (continued)							
Service Standard	**Practice Area**	**Initiative**	**2003/ 2004**	**2004/ 2005**	**2005/ 2006**	**2006/ 2007**	**2007/ 2008**
Head Office and regional staff collaborate on the development and implementation of new	All	Ongoing commitment to Operational Policy Tables	✓				
Collaborative working relationships exist with municipalities, the judiciary and the bar, Justice Sector partners, other ministries, agencies, and other Ministry of the Attorney General Divisions	All	Explore options for court administration that would support a more efficient and accessible court system, provide the judiciary with greater control over the administration of the courts, in keeping with their role as a constitutionally independent arm of government, and respond to the recommendation of the Provincial Auditor that administration of the courts be clarified	✓				
		Establish and maintain working relationships through Justice Summit, Backlog Committees, Local Bench and Bar Committees and Operational Policy Tables with: – The judiciary and the bar – Justice Sector partners and other ministries (Ministries of Community Safety and Correctional Services, Transportation, Community and Social Services, Children and Youth Services and Management Board Secretariat,) – External agencies (Police, Children's Aid Societies, Legal Aid Ontario) – Other Ministry of the Attorney General divisions (Criminal Law, Family Justice Services, Policy, Justice Technology Services Divisions, Victim Services Secretariat, Office of the Children's Lawyer, Facilities Management Services, Fiscal Planning and Human Resources Branches) – OPSEU, AMAPCEO, MERC, AMERC and ALOC	✓				
		Meet with Court Service Standards Advisory Panels on an annual basis regarding standards and best practices	✓				
		Work with municipalities to improve provincial oversight of the provision of *Provincial Offences Act* justice services	✓				
The Division has a Federal/Provincial/ Territorial strategy in place	All	Develop a Divisional Federal/Provincial/Territorial strategy to manage the impact of federal legislation and policies on Ontario's courts	✓				
		Consider the feasibility of a Canadian equivalent to the American "National Center for State Courts"					
	Family	Develop a strategy to respond to federal proposals relating to contribution funding and Unified Family Court expansion	✓				
		Participate in the Federal/Provincial/Territorial Family Justice Coordinating Committee of Senior Officials	✓				
		Obtain and report back on federal contribution funding for provincial programs	✓				
	Criminal	Finalize *Contraventions Act* negotiations with federal government	✓				
		Monitor impact of federal criminal amendments on court workload and procedures	✓				
		Participate in a study of trial court structure	✓				
		Implement Bill C15A (*Criminal Code* amendments) and the *Youth Criminal Justice Act*	✓				
The Division has links with external agencies to identify emerging issues and best practices and to improve the analysis of court data	All	Build on relationship with the Association of Canadian Court Administrators, the Canadian Centre for Justice Statistics and the National Center for State Courts	✓				
		Develop a plan to establish partnerships with universities, law schools and other research agencies	✓				
		Consider providing court data for research purposes					
		Consider advertising the Division's research interests					
		Consider making Divisional data and research reports available for a fee					

Legend

All Practice Areas | Civil Practice Area | Small Claims Court Practice Area | Family Practice Area | Criminal/POA Practice Area

✓ = Checkmark indicates that the fiscal year commitment on the initiative has been met.
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Business Goal #5: Efficient Resource Management							
Service Standard	**Practice Area**	**Initiative**	**2003/ 2004**	**2004/ 2005**	**2005/ 2006**	**2006/ 2007**	**2007/ 2008**
Resource models provide an objective basis for assessing courtroom and court office staffing needs, the judicial and justice of the peace complement for the Ontario Court of Justice, regional allocations and private/ public costs of litigation	All	Complete operational review of Regional Head Offices	✓				
		Establish support standards with Ontario Court	✓				
		Review staffing needs in court offices/courtrooms	✓				
		Develop workload indicators	✓				
		With Ontario Court of Justice, develop Ontario Court of Justice complement model	✓				
		Review regional allocations	✓				
		Establish and implement standard monthly reporting tools					
		Develop model to assess private/public costs of litigation					
		Review resource needs during annual planning process and identify savings, offsets for new initiatives and resource needs as appropriate	✓				
		Enhance capacity for results-based planning	✓				
Divisional finances are managed according to Management Board standards and policies, and are tracked monthly to ensure the Division operates within its allocation	All	Ongoing commitment (tracked through Corporate Planning Table)	✓				
		All spending occurs within Ministry expense limits	✓				
Operational and financial risks are identified early and are effectively managed	All	Ongoing commitment (tracked through Corporate Planning Table)	✓				
Strategies are in place to review fees on a regular basis, and to generate new fee revenue where appropriate	All	Develop fee strategy	✓				
Asset management plans are in place for all resources (e.g. technology, facilities)	All	Ongoing commitment (tracked through Corporate Planning Table)	✓				

Legend

All Practice Areas | Civil Practice Area | Small Claims Court Practice Area | Family Practice Area | Criminal/POA Practice Area

✓= Checkmark indicates that the fiscal year commitment on the initiative has been met. In the case of a single-year initiative, the project has been completed. In the case of a multi-year initiative, the 2003/04 phase of the initiative has been completed.

Business Goal #5: Efficient Resource Management (continued)							
Service Standard	**Practice Area**	**Initiative**	**2003/ 2004**	**2004/ 2005**	**2005/ 2006**	**2006/ 2007**	**2007/ 2008**
Policies are in place to support effective collection of unpaid fines and estreated bail	All	Electronically transmit defaulted fine information to Collections Management Unit on a regular basis	✓				
		Regularly monitor Management Board of Cabinet collection procedures and track the amount of defaulted fines and estreated bail collected	✓				
		Consider options to achieve full enforcement of fines	✓				
Technology needs and resources are identified and effectively managed	All	Develop a multi-year strategic technology plan to define and set timelines and resource requirements for technology initiatives	✓				
		Implement information technology asset tracking system	✓				
		Work with the Justice Technology Services Division and the Office of the Corporate Chief Information Officer to ensure that technology provided to the judiciary and to staff is modern, efficient, secure, private and managed in a responsive and confidential way	✓				
		Develop and implement a consistent project management methodology for Courts technology					
		Develop policies and standards for the distribution of technology resources, including memoranda of understanding with all three courts	✓				
The Division works with the Facilities Branch to effectively manage court facilities and to develop a multi-year strategic facilities plan for future courthouse projects	All	Develop multi-year infrastructure strategy for major capital and asset management	✓				
		Ongoing tracking and strategic planning					
		Work with Facilities Management Branch to develop annual Infrastructure Plans and the MAG asset management plan and to contribute to the justice sector captial review					
		Participate in the development of a courthouse occupancy model, as part of the sector capital review					

Legend

All Practice Areas	Civil Practice Area	Small Claims Court Practice Area	Family Practice Area	Criminal/POA Practice Area

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In the case of a single-year initiative, the project has been completed. In the case of a multi-year initiative, the 2003/04 phase of the initiative has been completed.

Appendix: Five-Year Trends in the Courts

Statistical Data
1999/00 – 2003/04

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Introduction to the Appendix

The Court Services Division has implemented a new daily data extraction process with improved logic for Ontario Court of Justice criminal data (the data for other courts are not affected). This will ensure that double-counted charges received and disposed, and false pending charges, are not reported. The 2003/04 annual report is the first annual report to contain the new data. Data have been restated for all years included in this report. Old and new restated provincial totals for the 2003/04 fiscal year have been compared in order to gauge the magnitude of the change. Restating values has not changed historical trends. The restated data show the same trends over time as previously reported.

- The number of charges received for 2003/04 is 7 percent less than previously reported.
- The number of charges disposed is 3 percent less than previously reported.
- The number of events heard have dropped by 1.7 percent.
- The number of charges pending is 6.5 percent lower than previously reported.

The Division has a number of other initiatives under way to improve the quality, scope and accessibility of court statistical data and we look forward to being able to provide enhanced information as these initiatives are implemented.

Appendix Glossary

CISS	The Courts Input Statistics System (CISS) is a desktop computer system that reports monthly on activities in the Superior Court of Justice (including Small Claims Court and the Family Court) and family cases in the Ontario Court of Justice.
Civil	Civil data includes proceedings for all *Motor Vehicle Act*, *Construction Lien Act* and estates proceedings and other civil proceedings in the Superior Court of Justice. It excludes small claims and family matters.
Criminal	Criminal data includes all offences under the *Criminal Code of Canada*, *Controlled Drugs and Substances Act* and other federal offences by adults and young persons. Ontario Court of Justice criminal data is collected by charge, whereas Superior Court of Justice criminal data is collected by indictment. On average, over the last five years, there were approximately 3.6 charges on each Superior Court of Justice indictment.
Family	Family data includes all *Family Law Act*, *Children's Law Reform Act*, *Divorce Act*, *Child and Family Services Act*, *Reciprocal Enforcement of Support Orders Act* and other family cases.
ICON	Integrated Courts Offences Network (ICON) is an operational system that tracks charges filed at the Ontario Court of Justice.
Small Claims	Small claims data includes all cases which fall within the jurisdiction of the Small Claims Court (i.e., civil claims of $10,000 or less, excluding claims under the *Construction Lien Act* and any other matter within the exclusive jurisdiction of the Superior Court of Justice).

Civil Overview by Region

Region	Fiscal Year	Proceedings Received (1)	Events Heard (2)	Courtroom Operating Hours (3)
Central East	1999/2000	11,313	6,164	6,084
	2000/2001	10,849	6,081	3,919
	2001/2002	12,310	5,858	3,759
	2002/2003	13,059	4,737	3,717
	2003/2004	13,470	5,212	4,144
Central West	1999/2000	17,065	18,118	9,252
	2000/2001	19,503	16,780	8,577
	2001/2002	18,262	17,091	9,186
	2002/2003	17,822	15,942	9,261
	2003/2004	19,454	14,765	10,302
East	1999/2000	8,647	11,071	7,295
	2000/2001	8,860	11,217	7,994
	2001/2002	8,959	11,462	7,084
	2002/2003	8,962	11,368	6,282
	2003/2004	9,326	10,958	5,981
Northeast	1999/2000	3,554	3,060	3,563
	2000/2001	3,683	3,071	2,774
	2001/2002	3,905	2,757	2,888
	2002/2003	3,905	3,027	2,462
	2003/2004	3,356	2,320	2,536
Northwest	1999/2000	1,492	1,292	892
	2000/2001	1,215	1,014	979
	2001/2002	1,254	1,237	1,105
	2002/2003	1,758	1,193	1,354
	2003/2004	1,297	964	1,087
Toronto	1999/2000	26,450	48,022	31,741
	2000/2001	28,107	38,360	28,617
	2001/2002	27,419	40,361	28,922
	2002/2003	33,926	58,383	26,130
	2003/2004	34,594	70,916	30,469
West	1999/2000	12,151	20,692	8,631
	2000/2001	11,807	16,817	8,587
	2001/2002	11,468	13,697	8,139
	2002/2003	11,733	12,614	7,798
	2003/2004	12,122	14,379	7,411
Ontario	1999/2000	80,672	108,419	71,299
	2000/2001	84,024	93,340	65,652
	2001/2002	83,577	92,463	65,446
	2002/2003	91,165	107,264	60,957
	2003/2004	93,619	119,514	65,711

(1) Includes statements of claim, notices of action, applications, and Divisional Court appeals and applications for judicial review. Data does not include Small Claims Court or family proceedings.

(2) Includes trials, pre-trials, settlement conferences, motions, case conferences, assessment hearings, status hearings, references before Masters, passing of accounts and appeal hearings.

(3) Courtroom operating hours reflect hours during which courtrooms are in use; they do not measure working hours for court staff or judicial officers.

SOURCE: CISS

Civil Proceedings Received (1)

Region	Location	99/00	00/01	01/02	02/03	03/04	Change from 99/00 to 03/04	% Change from 99/00 to 03/04
Central East	Barrie	1,942	2,112	2,041	2,196	2,066	124	6%
	Bracebridge	543	376	348	345	244	-299	-55%
	Cobourg	327	326	313	290	340	13	4%
	Lindsay	403	307	310	323	374	-29	-7%
	Newmarket	3,260	3,303	4,466	4,961	5,282	2,022	62%
	Peterborough	591	561	572	652	629	38	6%
	Whitby	4,247	3,864	4,260	4,292	4,535	288	7%
Central East Total		**11,313**	**10,849**	**12,310**	**13,059**	**13,470**	**2,157**	**19%**
Central West	Brampton	5,863	5,840	5,385	5,123	6,295	432	7%
	Brantford	2,120	2,773	2,904	2,674	2,849	729	34%
	Cayuga	231	248	203	186	128	-103	-45%
	Hamilton	3,659	4,248	3,847	4,040	4,096	437	12%
	Milton	2,801	3,681	2,954	2,660	3,233	432	15%
	Orangeville	282	503	627	744	425	143	51%
	Simcoe	273	281	313	220	363	90	33%
	St. Catharines	1,082	1,032	1,102	1,163	1,352	270	25%
	Welland	754	897	927	1,012	713	-41	-5%
Central West Total		**17,065**	**19,503**	**18,262**	**17,822**	**19,454**	**2,389**	**14%**
East	Belleville	570	534	498	667	645	75	13%
	Brockville	369	345	354	377	365	-4	-1%
	Cornwall	359	304	289	295	293	-66	-18%
	Kingston	716	739	830	888	982	266	37%
	L'Orignal	277	561	556	562	379	102	37%
	Napanee	116	126	110	162	207	91	78%
	Ottawa	5,595	5,547	5,497	5,233	5,709	114	2%
	Pembroke	404	391	454	388	404	0	0%
	Perth	203	224	296	287	299	96	47%
	Picton	38	89	75	103	43	5	13%
East Total		**8,647**	**8,860**	**8,959**	**8,962**	**9,326**	**679**	**8%**
Northeast	Cochrane	578	589	493	528	556	-22	-4%
	Gore Bay	43	61	50	47	34	-9	-21%
	Haileybury	195	153	235	194	176	-19	10%
	North Bay	507	457	498	414	473	-34	-7%
	Parry Sound	173	203	160	210	206	33	19%
	Sault Ste. Marie	1,048	1,022	876	605	563	-485	-46%
	Sudbury	1,006	1,198	1,593	1,900	1,348	342	34%
	Timmins	4	0	0	7	0	-4	-
Northeast Total		**3,554**	**3,683**	**3,905**	**3,905**	**3,356**	**-198**	**-6%**
Northwest	Fort Frances	91	98	96	104	66	-25	-27%
	Kenora	299	240	304	291	331	32	11%
	Thunder Bay	1,102	877	854	1,363	900	-202	-18%
Northwest Total		**1,492**	**1,215**	**1,254**	**1,758**	**1,297**	**-195**	**-13%**

Region	Location	99/00	00/01	01/02	02/03	03/04	Change from 99/00 to 03/04	% Change from 99/00 to 03/04
Toronto	Toronto Superior Court of Justice	26,450	28,107	27,419	33,926	34,594	8,144	31%
Toronto Total		**26,450**	**28,107**	**27,419**	**33,926**	**34,594**	**8,144**	**31%**
West	Chatham	536	516	482	571	648	112	21%
	Goderich	321	308	350	250	238	-83	-26%
	Guelph	776	794	777	732	813	37	5%
	Kitchener	1,844	1,920	1,722	1,878	2,235	391	21%
	London	3,792	3,560	3,315	2,828	2,830	-962	-25%
	Owen Sound	396	413	446	414	500	104	26%
	Sarnia	651	683	636	674	627	-24	-4%
	St. Thomas	263	232	267	402	462	199	76%
	Stratford	375	290	287	318	330	-45	-12%
	Walkerton	311	286	262	333	310	-1	0%
	Windsor	2,488	2,467	2,529	2,634	2,326	-162	-7%
	Woodstock	398	338	395	699	803	405	102%
West Total		**12,151**	**11,807**	**11,468**	**11,733**	**12,122**	**-29**	**0%**
Ontario Total		**80,672**	**84,024**	**83,577**	**91,165**	**93,619**	**12,947**	**16%**

(1) Includes statements of claim, notices of action, applications and Divisional Court appeals and applications for judicial review. Data does not include Small Claims Court proceedings or family proceedings.

SOURCE: CISS

Civil Events Heard (1)

Region	Location	99/00	00/01	01/02	02/03	03/04	Change from 99/00 to 03/04	% Change from 99/00 to 03/04
Central East	Barrie	1,796	1,858	2,086	1,230	710	-1,086	-60%
	Bracebridge	371	360	258	203	70	-301	-81%
	Cobourg	173	141	133	236	173	0	0%
	Lindsay	202	224	126	207	203	1	1%
	Newmarket	2,356	2,261	2,078	2,048	3,321	965	41%
	Peterborough	578	486	456	304	148	-430	-74%
	Whitby	688	751	721	509	587	-101	-15%
Central East Total		**6,164**	**6,081**	**5,858**	**4,737**	**5,212**	**-952**	**-15%**
Central West	Brampton	7,172	5,537	5,383	6,053	5,044	-2,128	-30%
	Brantford	1,460	1,920	2,143	1,644	856	-604	-41%
	Cayuga	144	105	108	113	138	-6	-4%
	Hamilton	5,392	5,355	5,870	4,806	5,697	305	6%
	Milton	1,808	1,874	1,444	1,426	1,366	-442	-24%
	Orangeville	208	184	164	10	134	-74	-36%
	Simcoe	220	317	478	247	234	14	6%
	St. Catharines	1,369	1,159	1,137	991	610	-759	-55%
	Welland	345	329	364	652	686	341	99%
Central West Total		**18,118**	**16,780**	**17,091**	**15,942**	**14,765**	**-3,353**	**-19%**
East	Belleville	785	828	851	824	849	64	8%
	Brockville	440	277	326	386	391	-49	-11%
	Cornwall	300	175	188	265	160	-140	-47%
	Kingston	684	674	676	731	776	92	13%
	L'Orignal	295	381	222	213	186	-109	-37%
	Napanee	73	80	67	56	73	0	0%
	Ottawa	7,849	8,340	8,598	8,495	8,213	364	5%
	Pembroke	294	292	311	163	203	-91	-31%
	Perth	304	103	123	152	59	-245	-81%
	Picton	47	67	100	72	48	1	2%
East Total		**11,071**	**11,217**	**11,462**	**11,368**	**10,958**	**-113**	**-1%**
Northeast	Cochrane	351	284	204	187	194	-157	-45%
	Gore Bay	15	28	21	15	19	4	27%
	Haileybury	242	184	152	177	190	-52	-21%
	North Bay	586	672	646	636	586	0	0%
	Parry Sound	60	54	75	78	99	39	65%
	Sault Ste. Marie	890	876	721	725	548	-342	-38%
	Sudbury	823	830	844	1,114	588	-235	-29%
	Timmins	93	143	94	95	96	3	3%
Northeast Total		**3,060**	**3,071**	**2,757**	**3,027**	**2,320**	**-740**	**-24%**
Northwest	Fort Frances	78	89	93	73	42	-36	-46%
	Kenora	232	245	227	260	226	-6	-3%
	Thunder Bay	982	680	917	860	696	-286	-29%
Northwest Total		**1,292**	**1,014**	**1,237**	**1,193**	**964**	**-328**	**-25%**

Region	Location	99/00	00/01	01/02	02/03	03/04	Change from 99/00 to 03/04	% Change from 99/00 to 03/04
Toronto	Toronto Superior Court of Justice	48,022	38,360	40,361	58,383	70,916	22,894	48%
Toronto Total		**48,022**	**38,360**	**40,361**	**58,383**	**70,916**	**22,894**	**48%**
West	Chatham	464	406	428	442	448	-16	-3%
	Goderich	190	159	210	32	8	-182	-96%
	Guelph	518	333	441	400	363	-155	-30%
	Kitchener	3,865	3,789	1,718	1,427	1,436	-2,429	-63%
	London	3,611	2,028	1,947	2,471	2,045	-1,566	-43%
	Owen Sound	402	283	156	205	297	-105	-26%
	Sarnia	636	689	654	496	513	-123	-19%
	St. Thomas	260	281	232	232	195	-65	-25%
	Stratford	90	94	180	81	62	-28	-31%
	Walkerton	161	123	128	157	130	-31	-19%
	Windsor	10,040	8,188	7,185	6,478	8,728	-1,312	-13%
	Woodstock	455	444	418	193	154	-301	-66%
West Total		**20,692**	**16,817**	**13,697**	**12,614**	**14,379**	**-6,313**	**-31%**
Ontario Total		**108,419**	**93,340**	**92,463**	**107,264**	**119,514**	**11,095**	**10%**

(1) Includes trials, pre-trials, settlement conferences, motions, case conferences, assessment hearings, status hearings, references before Masters, passing of accounts, and appeal hearings.

SOURCE: CISS

Ontario Court of Justice Criminal Overview by Region

Region	Fiscal Year	Charges Received (1)	Charges Disposed (1)	Charges Pending (2)	Events Heard (3)	Courtroom Operating Hours (4)
Central East	1999/2000	77,958	73,487	30,236	476,997	38,003
	2000/2001	84,640	77,800	36,158	559,272	39,428
	2001/2002	89,875	87,551	38,205	604,767	41,679
	2002/2003	91,075	90,387	38,386	656,620	44,464
	2003/2004	90,857	88,615	39,269	687,928	45,370
Central West	1999/2000	84,549	80,804	32,378	528,856	41,238
	2000/2001	93,841	89,958	38,622	638,881	45,052
	2001/2002	98,747	95,664	41,556	703,231	48,844
	2002/2003	100,815	97,556	43,377	753,153	52,820
	2003/2004	95,533	94,591	45,815	762,003	50,404
East	1999/2000	57,111	54,443	25,610	364,038	26,030
	2000/2001	60,898	56,841	28,084	420,189	29,379
	2001/2002	66,582	61,852	31,152	472,111	30,155
	2002/2003	71,678	68,343	33,708	542,798	29,501
	2003/2004	73,282	75,234	31,418	550,545	31,554
Northeast	1999/2000	37,018	36,883	10,744	189,280	13,142
	2000/2001	36,357	35,018	12,009	196,334	13,506
	2001/2002	37,607	36,881	12,322	210,425	13,441
	2002/2003	41,450	39,440	13,177	239,205	14,053
	2003/2004	40,350	40,447	13,354	256,238	14,650
Northwest	1999/2000	19,802	19,548	5,473	88,031	5,816
	2000/2001	20,746	19,881	6,161	101,222	6,453
	2001/2002	21,151	20,437	6,172	107,207	6,518
	2002/2003	21,866	20,994	6,743	120,718	6,943
	2003/2004	19,105	20,599	5,541	111,222	6,505
Toronto	1999/2000	122,222	117,313	57,070	1,022,342	58,843
	2000/2001	122,177	107,668	64,203	1,057,472	61,926
	2001/2002	122,936	117,223	64,847	1,126,930	63,482
	2002/2003	129,871	122,119	67,817	1,182,686	66,693
	2003/2004	128,333	126,838	64,886	1,334,746	69,499
West	1999/2000	79,601	76,447	26,334	451,344	38,931
	2000/2001	84,304	80,223	29,334	501,775	42,080
	2001/2002	87,926	83,944	32,479	551,742	42,306
	2002/2003	89,792	89,798	32,063	601,171	43,084
	2003/2004	85,991	88,501	29,823	623,624	42,713
Ontario	1999/2000	478,261	458,925	187,845	3,120,888	222,004
	2000/2001	502,963	467,389	214,571	3,475,145	237,824
	2001/2002	524,824	503,552	226,733	3,776,413	246,424
	2002/2003	546,547	528,637	235,271	4,096,351	257,559
	2003/2004	533,451	534,825	230,106	4,326,306	260,694

(1) Criminal proceedings received and disposed are individual criminal charges.

(2) Charges pending include those charges that have a future court date scheduled. For example, where a bench warrant is issued against a person, no future court dates are scheduled until the bench warrant is executed.

(3) Criminal events heard in the Ontario Court of Justice are collected for each charge that was before the court. For example, if a person has been charged with two offences, the courts data base shows 2 events for each court appearance. Events heard include trials, pre trials, motion hearings, bail harings, preliminary hearings, and other hearings.

(4) Courtroom operating hours reflect hours during which courtrooms are in use; they do not measure working hours for court staff or judicial officers.

SOURCE: ICON

Ontario Court of Justice Criminal Charges Received (1)

Region	Location	99/00	00/01	01/02	02/03	03/04	Change from 99/00 to 03/04	% Change from 99/00 to 03/04
Central East	Barrie	15,858	16,684	17,492	17,902	17,561	1,703	11%
	Bracebridge	3,443	3,303	3,225	3,438	3,007	-436	-13%
	Cobourg	3,451	3,117	3,897	4,095	3,485	34	1%
	Lindsay	5,417	5,437	5,806	6,882	6,236	819	15%
	Newmarket	21,785	24,949	23,870	24,148	24,687	2,902	13%
	Orillia	2,432	2,381	2,485	2,694	2,923	491	20%
	Oshawa	19,732	22,744	25,889	24,910	26,468	6,736	34%
	Peterborough	5,840	6,025	7,211	7,006	6,490	650	11%
Central East Total		**77,958**	**84,640**	**89,875**	**91,075**	**90,857**	**12,899**	**17%**
Central West	Brampton	27,366	34,676	38,300	41,618	35,931	8,565	31%
	Brantford	7,194	8,480	8,305	7,517	7,795	601	8%
	Cayuga	1,588	1,571	1,698	1,509	1,584	-4	0%
	Hamilton	20,973	21,496	21,210	20,828	20,876	-97	0%
	Milton	7,231	7,829	9,481	8,921	9,442	2,211	31%
	Orangeville	4,761	4,322	4,785	4,497	4,605	-156	-3%
	Simcoe	2,540	2,779	2,330	2,772	2,493	-47	-2%
	St. Catharines	9,906	9,864	9,992	10,694	10,429	523	5%
	Welland	2,990	2,824	2,646	2,459	2,378	-612	-20%
Central West Total		**84,549**	**93,841**	**98,747**	**100,815**	**95,533**	**10,984**	**13%**
East	Belleville	6,923	6,582	7,298	7,887	6,683	-240	-3%
	Brockville	4,047	4,232	4,362	5,290	4,395	348	9%
	Cornwall	5,422	6,088	5,769	6,593	7,394	1,972	36%
	Kingston	7,038	7,347	8,073	7,973	6,761	-277	-4%
	L'Orignal	2,214	2,133	2,344	2,365	2,566	352	16%
	Napanee	1,654	1,757	2,291	2,298	1,897	243	15%
	Ottawa	22,384	25,041	28,435	30,247	34,290	11,906	53%
	Pembroke	3,828	3,944	3,870	4,173	4,580	752	20%
	Perth	2,696	3,043	2,963	3,462	3,696	1,000	37%
	Picton	905	731	1,177	1,400	1,020	115	13%
East Total		**57,111**	**60,898**	**66,582**	**71,678**	**73,282**	**16,171**	**28%**
Northeast	Cochrane	3,200	2,412	2,403	2,670	2,573	-627	-20%
	Elliot Lake	1,123	1,178	966	1,285	1,019	-104	-9%
	Espanola	467	507	599	571	695	228	49%
	Gore Bay	1,074	1,429	1,462	1,376	1,239	165	15%
	Haileybury	1,690	1,905	1,868	2,144	2,079	389	23%
	Kirkland Lake	464	386	465	463	409	-55	-12%
	North Bay	5,730	5,278	5,680	6,096	5,911	181	3%
	Parry Sound	1,901	2,254	2,700	2,322	2,336	435	23%
	Sault Ste. Marie	7,793	7,059	6,874	7,810	7,827	34	0%
	Sudbury	9,198	9,588	10,396	11,491	11,670	2,472	27%
	Timmins	4,378	4,361	4,194	5,222	4,592	214	5%
Northeast Total		**37,018**	**36,357**	**37,607**	**41,450**	**40,350**	**3,332**	**9%**
Northwest	Dryden	2,812	3,523	3,337	3,591	3,210	398	14%
	Fort Frances	1,259	1,464	1,647	1,467	1,138	-121	-10%
	Kenora	4,937	5,016	4,481	4,947	4,600	-337	-7%
	Thunder Bay	10,794	10,743	11,686	11,861	10,157	-637	-6%
Northwest Total		**19,802**	**20,746**	**21,151**	**21,866**	**19,105**	**-697**	**-4%**

Region	Location	99/00	00/01	01/02	02/03	03/04	Change from 99/00 to 03/04	% Change from 99/00 to 03/04
Toronto	1000 Finch Avenue West	21,938	23,773	24,142	26,068	22,769	831	4%
	1911 Eglington Avenue	19,265	19,504	20,133	21,942	21,038	1,773	9%
	2201 Finch Avenue West	17,500	17,155	17,398	18,974	22,374	4,874	28%
	311 Jarvis Street	5,461	5,649	5,721	5,834	5,520	59	1%
	College Park	19,911	17,790	19,733	19,377	19,370	-541	-3%
	Old City Hall	38,147	38,297	35,806	37,671	37,262	-885	-2%
Toronto Total		**122,222**	**122,177**	**122,936**	**129,871**	**128,333**	**6,111**	**5%**
West	Chatham	5,347	5,867	5,607	5,385	5,739	392	7%
	Goderich	1,878	1,723	1,511	1,903	1,596	-282	-15%
	Guelph	5,517	5,451	6,009	5,727	5,691	174	3%
	Kitchener	17,388	16,852	19,258	19,416	18,179	791	5%
	London	15,149	17,063	17,690	18,202	16,103	954	6%
	Owen Sound	3,540	3,306	3,368	3,794	3,482	-58	-2%
	Sarnia	5,354	6,250	6,141	6,901	6,546	1,192	22%
	St. Thomas	3,280	3,662	3,453	3,808	3,460	180	5%
	Stratford	2,686	3,045	2,570	2,919	2,695	9	0%
	Walkerton	1,956	2,465	2,403	2,547	2,057	101	5%
	Windsor	13,487	14,996	16,206	15,490	16,523	3,036	23%
	Woodstock	4,019	3,624	3,710	3,700	3,920	-99	-2%
West Total		**79,601**	**84,304**	**87,926**	**89,792**	**85,991**	**6,390**	**8%**
Ontario Total		**478,261**	**502,963**	**524,824**	**546,547**	**533,451**	**55,190**	**12%**

(1) Criminal proceedings received are individual criminal charges.

SOURCE: ICON

Ontario Court of Justice Criminal Charges Disposed

Region	Location	99/00	00/01	01/02	02/03	03/04	Change from 99/00 to 03/04	% Change from 99/00 to 03/04
Central East	Barrie	14,683	15,479	16,668	17,186	16,373	1,690	12%
	Bracebridge	3,357	3,605	3,149	3,194	3,273	-84	-3%
	Cobourg	3,145	3,537	3,392	3,931	3,612	467	15%
	Lindsay	5,044	4,996	5,423	6,514	5,856	812	16%
	Newmarket	19,704	20,363	25,513	24,577	24,546	4,842	25%
	Orillia	2,453	2,510	2,402	2,879	2,673	220	9%
	Oshawa	19,436	21,475	24,558	25,378	25,958	6,522	34%
	Peterborough	5,665	5,835	6,446	6,728	6,324	659	12%
Central East Total		**73,487**	**77,800**	**87,551**	**90,387**	**88,615**	**15,128**	**21%**
Central West	Brampton	24,542	30,207	34,382	38,415	35,647	11,105	45%
	Brantford	7,119	7,710	8,332	7,704	7,450	331	5%
	Cayuga	1,648	1,687	1,779	1,656	1,453	-195	-12%
	Hamilton	21,653	23,403	22,889	21,062	21,218	-435	-2%
	Milton	7,093	7,775	8,081	9,052	8,126	1,033	15%
	Orangeville	4431	4075	4605	4292	4588	157	4%
	Simcoe	2364	2486	2400	2697	2718	354	15%
	St. Catharines	9,480	9,667	10,420	10,356	10,906	1,426	15%
	Welland	2,474	2,948	2,776	2,322	2,485	11	0%
Central West Total		**80,804**	**89,958**	**95,664**	**97,556**	**94,591**	**13,787**	**17%**
East	Belleville	6425	6085	7251	7928	7037	612	10%
	Brockville	3,900	3,712	4,444	4,578	4,864	964	25%
	Cornwall	5,424	5,944	5,755	6,496	6,491	1,067	20%
	Kingston	5,896	6,156	7,496	8,196	8,249	2,353	40%
	L'Orignal	2,083	2,544	2,217	2,506	2,535	452	22%
	Napanee	1,689	1,572	2,186	2,110	2,180	491	29%
	Ottawa	22294	22885	24714	27842	34329	12,035	54%
	Pembroke	3,410	4,093	3,752	4,199	4,598	1,188	35%
	Perth	2,397	3,070	2,960	3,134	3,902	1,505	63%
	Picton	925	780	1,077	1,354	1,049	124	13%
East Total		**54,443**	**56,841**	**61,852**	**68,343**	**75,234**	**20,791**	**38%**
Northeast	Cochrane	2,835	2,469	2,483	2,610	2,506	-329	-12%
	Elliot Lake	1,234	1,056	1,230	1,105	1,338	104	8%
	Espanola	495	476	483	613	480	-15	-3%
	Gore Bay	1,060	1,247	1,504	1,407	1,269	209	20%
	Haileybury	1,775	1,703	1,622	1,953	2,117	342	19%
	Kirkland Lake	404	420	396	483	421	17	4%
	North Bay	5,585	5,525	5,815	5,711	5,849	264	5%
	Parry Sound	2,052	1,958	2,509	2,407	2,203	151	7%
	Sault Ste. Marie	8,605	7,375	6,806	7,446	7,988	-617	-7%
	Sudbury	8,595	8,701	9,872	11,077	11,555	2,960	34%
	Timmins	4,243	4,088	4,161	4,628	4,721	478	11%
Northeast Total		**36,883**	**35,018**	**36,881**	**39,440**	**40,447**	**3,564**	**10%**
Northwest	Dryden	2,873	3,138	3,128	3,435	3,538	665	23%
	Fort Frances	1,574	1,423	1,490	1,506	1,239	-335	-21%
	Kenora	4,664	5,040	4,501	4,853	4,735	71	2%
	Thunder Bay	10,437	10,280	11,318	11,200	11,087	650	6%
Northwest Total		**19,548**	**19,881**	**20,437**	**20,994**	**20,599**	**1,051**	**5%**

Region	Location	99/00	00/01	01/02	02/03	03/04	Change from 99/00 to 03/04	% Change from 99/00 to 03/04
Toronto	1000 Finch Avenue West	21,499	19,312	22,784	25,002	22,813	1,314	6%
	1911 Eglington Avenue	18,873	16,580	19,030	21,081	20,256	1,383	7%
	2201 Finch Avenue West	16,341	15,917	15,864	16,802	21,575	5,234	32%
	311 Jarvis Street	5,462	5,090	5,115	5,550	5,107	-355	-7%
	College Park	19,594	17,429	18,098	18,735	20,354	760	4%
	Old City Hall	35,544	33,332	36,332	34,946	36,729	1,185	3%
Toronto Total		**117,313**	**107,668**	**117,223**	**122,119**	**126,838**	**9,525**	**8%**
West	Chatham	5,651	5,998	5,334	5,167	5,729	78	1%
	Goderich	1,738	1,743	1,546	1,747	1,542	-196	-11%
	Guelph	5,317	5,031	5,800	5,450	6,115	798	15%
	Kitchener	16,085	16,909	17,527	20,314	18,903	2,818	18%
	London	14,939	16,227	16,515	17,156	17,628	2,689	18%
	Owen Sound	3,426	3,219	3,628	3,633	3,639	213	6%
	Sarnia	5,221	5,569	6,357	6,641	6,906	1,685	32%
	St. Thomas	3,574	3,455	3,667	3,725	3,550	-24	-1%
	Stratford	2,547	3,020	2,727	2,704	2,694	147	6%
	Walkerton	1,857	2,193	2,284	2,582	2,269	412	22%
	Windsor	12,319	12,799	15,004	17,005	15,904	3,585	29%
	Woodstock	3,770	4,060	3,555	3,674	3,622	-151	-4%
West Total		**76,447**	**80,223**	**83,944**	**89,798**	**88,501**	**12,054**	**16%**
Ontario Total		**458,925**	**467,389**	**503,552**	**528,637**	**534,825**	**75,900**	**17%**

(1) Criminal proceedings disposed are individual criminal charges.

SOURCE: ICON

Ontario Court of Justice Criminal Charges Pending (1)

Region	Location	99/00	00/01	01/02	02/03	03/04	Change from 99/00 to 03/04	% Change from 99/00 to 03/04
Central East	Barrie	5,370	6,361	7,238	7,783	7,707	2,337	44%
	Bracebridge	1,093	748	791	986	820	-273	-25%
	Cobourg	1,146	898	1,369	1,414	1,402	256	22%
	Lindsay	1,848	2,245	2,578	2,924	3,179	1,331	72%
	Newmarket	9,782	14,137	12,378	11,724	10,557	775	8%
	Orillia	734	530	713	737	1,136	402	55%
	Oshawa	8,632	9,433	10,905	10,328	11,583	2,951	34%
	Peterborough	1,631	1,806	2,233	2,490	2,885	1,254	77%
Central East Total		**30,236**	**36,158**	**38,205**	**38,386**	**39,269**	**9,033**	**30%**
Central West	Brampton	10,899	16,075	19,584	20,300	20,681	9,782	90%
	Brantford	2,321	3,124	3,006	2,779	3,265	944	41%
	Cayuga	616	521	548	425	561	-55	-9%
	Hamilton	7,239	7,432	6,473	6,801	7,577	338	5%
	Milton	3,090	2,997	4,010	4,391	5,432	2,342	76%
	Orangeville	1,636	1,721	1,883	2,006	1,943	307	19%
	Simcoe	835	1,096	1,032	1,072	890	55	7%
	St. Catharines	4,264	4,457	4,059	4,502	4,503	239	6%
	Welland	1,478	1,199	961	1,101	963	-515	-35%
Central West Total		**32,378**	**38,622**	**41,556**	**43,377**	**45,815**	**13,437**	**42%**
East	Belleville	2,584	2,981	2,837	2,632	2,293	-291	-11%
	Brockville	1,341	1,702	1,534	2,028	1,748	407	30%
	Cornwall	3,252	3,248	3,162	3,115	3,678	426	13%
	Kingston	2,749	3,800	4,028	3,799	2,725	-24	-1%
	L'Orignal	1,070	777	949	802	770	-300	-28%
	Napanee	500	674	754	952	663	163	33%
	Ottawa	10,849	12,005	14,778	17,055	16,692	5,843	54%
	Pembroke	1,606	1,398	1,629	1,614	1,425	-181	-11%
	Perth	1,350	1,246	1,162	1,347	1,195	-155	-11%
	Picton	309	253	319	364	229	-80	-26%
East Total		**25,610**	**28,084**	**31,152**	**33,708**	**31,418**	**5,808**	**23%**
Northeast	Cochrane	961	880	807	695	528	-433	-45%
	Elliot Lake	386	550	256	456	303	-83	-22%
	Espanola	118	137	268	191	324	206	175%
	Gore Bay	338	483	487	427	476	138	41%
	Haileybury	400	485	660	701	638	238	60%
	Kirkland Lake	86	87	140	128	70	-16	-19%
	North Bay	1,906	1,543	1,515	1,728	2,116	210	11%
	Parry Sound	620	854	971	869	1,025	405	65%
	Sault Ste. Marie	2,641	2,389	2,346	2,411	2,334	-307	-12%
	Sudbury	2,272	3,376	3,741	4,144	4,102	1,830	81%
	Timmins	1,016	1,225	1,131	1,427	1,438	422	42%
Northeast Total		**10,744**	**12,009**	**12,322**	**13,177**	**13,354**	**2,610**	**24%**
Northwest	Dryden	466	771	753	904	641	175	38%
	Fort Frances	268	264	418	320	241	-27	-10%
	Kenora	1,805	1,842	1,620	1,610	1,224	-581	-32%
	Thunder Bay	2,934	3,284	3,381	3,909	3,435	501	17%
Northwest Total		**5,473**	**6,161**	**6,172**	**6,743**	**5,541**	**68**	**1%**

Region	Location	99/00	00/01	01/02	02/03	03/04	Change from 99/00 to 03/04	% Change from 99/00 to 03/04
Toronto	1000 Finch Avenue West	9,307	13,059	13,688	14,432	13,642	4,335	47%
	1911 Eglington Avenue	7,943	9,178	9,907	10,097	11,005	3,062	39%
	2201 Finch Avenue West	7,875	8,204	8,296	9,829	10,676	2,801	36%
	311 Jarvis Street	1,796	2,175	2,351	2,608	3,046	1,250	70%
	College Park	9,526	9,471	10,009	10,353	8,967	-559	-6%
	Old City Hall	20,623	22,115	20,594	20,497	17,550	-3,073	-15%
Toronto Total		**57,070**	**64,203**	**64,847**	**67,817**	**64,886**	**7,816**	**14%**
West	Chatham	1,559	1,375	1,655	1,865	1,873	314	20%
	Goderich	502	481	493	570	600	98	20%
	Guelph	1,355	1,773	2,000	2,199	1,846	491	36%
	Kitchener	7,004	6,519	7,733	6,653	5,657	-1,347	-19%
	London	5,070	5,993	7,219	8,310	7,325	2,255	44%
	Owen Sound	705	900	752	1,060	1,009	304	43%
	Sarnia	1,750	2,293	2,141	2,232	1,896	146	8%
	St. Thomas	1,019	1,169	921	1,088	964	-55	-5%
	Stratford	481	574	446	658	632	151	31%
	Walkerton	517	811	915	815	638	121	23%
	Windsor	4,945	6,288	6,984	5,304	5,702	757	15%
	Woodstock	1,427	1,158	1,220	1,309	1,681	254	18%
West Total		**26,334**	**29,334**	**32,479**	**32,063**	**29,823**	**3,489**	**13%**
Ontario Total		**187,845**	**214,571**	**226,733**	**235,271**	**230,106**	**42,261**	**23%**

(1) Charges pending include those charges that have a future court date scheduled. For example, where a bench warrant is issued against a person, no future court dates are scheduled until the bench warrant is executed.

SOURCE: ICON

Ontario Court of Justice Criminal Events Heard (1)

Region	Location	99/00	00/01	01/02	02/03	03/04	Change from 99/00 to 03/04	% Change from 99/00 to 03/04
Central East	Barrie	90,448	101,810	104,960	117,853	117,646	27,198	30%
	Bracebridge	17,995	16,725	14,516	14,747	17,112	-883	-5%
	Cobourg	17,628	18,276	22,261	25,399	23,686	6,058	34%
	Lindsay	34,435	36,846	40,317	48,802	47,187	12,752	37%
	Newmarket	139,701	173,255	175,911	184,598	188,578	48,877	35%
	Orillia	10,493	11,905	12,720	14,053	15,656	5,163	49%
	Oshawa	130,226	153,585	180,135	194,387	218,656	88,430	68%
	Peterborough	36,071	46,870	53,947	56,781	59,407	23,336	65%
Central East Total		**476,997**	**559,272**	**604,767**	**656,620**	**687,928**	**210,931**	**44%**
Central West	Brampton	171,290	248,684	296,214	323,994	307,517	136,227	80%
	Brantford	44,490	54,592	55,460	52,301	55,344	10,854	24%
	Cayuga	9,997	9,081	10,153	8,443	8,873	-1,124	-11%
	Hamilton	142,014	152,324	151,127	156,354	170,477	28,463	20%
	Milton	40,791	45,356	57,601	63,746	68,205	27,414	67%
	Orangeville	23,920	25,333	26,967	28,433	28,156	4,236	18%
	Simcoe	13,611	15,983	15,676	17,063	18,750	5,139	38%
	St. Catharines	64,953	66,149	70,897	84,564	86,022	21,069	32%
	Welland	17,790	21,379	19,136	18,255	18,659	869	5%
Central West Total		**528,856**	**638,881**	**703,231**	**753,153**	**762,003**	**233,147**	**44%**
East	Belleville	42,134	47,850	49,400	53,590	51,419	9,285	22%
	Brockville	22,946	24,737	24,868	32,712	27,481	4,535	20%
	Cornwall	34,117	45,693	38,955	42,748	47,729	13,612	40%
	Kingston	48,349	57,601	73,003	76,549	65,267	16,918	35%
	L'Orignal	11,861	10,947	10,854	10,884	12,263	402	3%
	Napanee	8,111	10,596	14,250	14,711	11,980	3,869	48%
	Ottawa	156,378	170,545	212,028	255,628	275,101	118,723	76%
	Pembroke	17,644	23,431	23,337	24,297	26,256	8,612	49%
	Perth	17,541	24,195	20,622	24,652	27,490	9,949	57%
	Picton	4,957	4,594	4,794	7,027	5,559	602	12%
East Total		**364,038**	**420,189**	**472,111**	**542,798**	**550,545**	**186,507**	**51%**
Northeast	Cochrane	11,540	11,068	11,358	11,874	11,063	-477	-4%
	Elliot Lake	5,050	5,095	4,747	5,941	5,870	820	16%
	Espanola	1,907	2,026	2,693	3,117	3,928	2,021	106%
	Gore Bay	4,448	7,335	7,213	6,986	7,096	2,648	60%
	Haileybury	7,133	9,076	8,750	13,290	13,781	6,648	93%
	Kirkland Lake	1,701	1,584	1,867	1,945	2,193	492	29%
	North Bay	44,211	37,503	39,535	38,731	43,706	-505	-1%
	Parry Sound	9,309	11,608	13,407	13,278	13,459	4,150	45%
	Sault Ste. Marie	38,255	36,246	36,884	42,201	47,174	8,919	23%
	Sudbury	49,635	58,395	66,753	79,411	85,129	35,494	72%
	Timmins	16,091	16,398	17,218	22,431	22,839	6,748	42%
Northeast Total		**189,280**	**196,334**	**210,425**	**239,205**	**256,238**	**66,958**	**35%**
Northwest	Dryden	8,997	13,132	13,400	15,795	14,410	5,413	60%
	Fort Frances	5,490	5,561	6,349	6,604	5,156	-334	-6%
	Kenora	20,914	23,257	23,173	24,346	24,512	3,598	17%
	Thunder Bay	52,630	59,272	64,285	73,973	67,144	14,514	28%
Northwest Total		**88,031**	**101,222**	**107,207**	**120,718**	**111,222**	**23,191**	**26%**

Region	Location	99/00	00/01	01/02	02/03	03/04	Change from 99/00 to 03/04	% Change from 99/00 to 03/04
Toronto	1000 Finch Avenue West	151,925	182,389	199,579	222,352	222,889	70,964	47%
	1911 Eglington Avenue	133,368	134,837	154,095	175,098	197,702	64,334	48%
	2201 Finch Avenue West	116,737	128,545	146,585	152,029	202,394	85,657	73%
	311 Jarvis Street	38,411	40,513	44,134	49,563	47,238	8,827	23%
	College Park	180,861	165,809	175,955	186,632	204,682	23,821	13%
	Old City Hall	401,040	405,295	406,575	396,965	459,823	58,783	15%
Toronto Total		**1,022,342**	**1,057,472**	**1,126,930**	**1,182,686**	**1,334,746**	**312,404**	**31%**
West	Chatham	31,871	31,405	31,075	31,978	43,174	11,303	35%
	Goderich	6,983	7,086	6,029	8,076	7,343	360	5%
	Guelph	28,290	29,587	34,957	33,788	34,235	5,945	21%
	Kitchener	101,832	105,329	114,627	124,784	115,224	13,392	13%
	London	97,075	114,184	133,791	151,828	159,660	62,585	64%
	Owen Sound	15,466	15,722	15,133	16,792	18,154	2,688	17%
	Sarnia	32,905	37,066	37,719	40,966	41,880	8,975	27%
	St. Thomas	19,632	20,087	19,132	25,781	25,327	5,695	29%
	Stratford	9,477	11,715	10,091	12,155	12,865	3,388	36%
	Walkerton	8,862	11,616	13,317	13,615	11,107	2,245	25%
	Windsor	79,849	97,618	115,890	117,790	122,826	42,977	54%
	Woodstock	19,102	20,360	19,981	23,618	31,829	12,727	67%
West Total		**451,344**	**501,775**	**551,742**	**601,171**	**623,624**	**172,280**	**38%**
Ontario Total		**3,120,888**	**3,475,145**	**3,776,413**	**4,096,351**	**4,326,306**	**1,205,418**	**39%**

(1) Criminal events heard in the Ontario Court of Justice are collected for each charge that was before the court. For example, if a person has been charged with two offences, the courts data base shows 2 events for each court appearance. Events heard include trials, pre trials, motion hearings, bail hearings, preliminary hearings, and other hearings.

SOURCE: ICON

Superior Court of Justice Criminal Overview by Region

Region	Fiscal Year	Indictments & Appeals Received (1)	Indictments & Appeals Disposed (2)	Indictments & Appeals Pending (3)	Events Heard (4)	Courtroom Operating Hours (5)
Central East	1999/2000	548	513	502	1,368	6,665
	2000/2001	526	600	461	1,348	6,645
	2001/2002	460	550	389	1,504	6,007
	2002/2003	598	502	462	1,720	7,017
	2003/2004	608	597	480	2,217	7,120
Central West	1999/2000	907	927	627	3,608	9,596
	2000/2001	874	934	539	3,833	9,899
	2001/2002	872	862	561	4,211	8,788
	2002/2003	910	869	631	4,412	9,697
	2003/2004	821	841	598	4,712	9,964
East	1999/2000	833	960	620	2,244	6,040
	2000/2001	832	761	678	2,494	6,463
	2001/2002	684	758	617	2,650	6,750
	2002/2003	752	794	560	2,787	5,610
	2003/2004	903	782	657	2,218	4,759
Northeast	1999/2000	363	348	206	844	2,431
	2000/2001	369	347	223	861	2,303
	2001/2002	387	364	238	889	2,206
	2002/2003	403	388	242	897	2,440
	2003/2004	405	429	218	1,180	2,331
Northwest	1999/2000	147	181	56	568	816
	2000/2001	142	143	76	549	749
	2001/2002	176	128	76	554	953
	2002/2003	122	128	73	622	836
	2003/2004	122	136	70	429	799
Toronto	1999/2000	1,332	1,310	948	6,873	16,782
	2000/2001	1,174	1,377	845	7,281	15,498
	2001/2002	1,179	1,162	883	7,945	14,539
	2002/2003	1,217	1,039	1,147	5,863	15,269
	2003/2004	1,386	1,182	1,384	5,245	16,045
West	1999/2000	949	1,000	608	3,101	7,480
	2000/2001	851	724	686	2,600	6,779
	2001/2002	876	921	650	2,925	6,506
	2002/2003	864	772	736	2,494	5,706
	2003/2004	801	780	753	2,940	7,415
Ontario	1999/2000	5,079	5,239	3,567	18,606	49,811
	2000/2001	4,768	4,886	3,508	18,966	48,335
	2001/2002	4,634	4,745	3,414	20,678	45,750
	2002/2003	4,866	4,492	3,851	18,795	46,574
	2003/2004	5,046	4,747	4,160	18,941	48,433

(1) New criminal proceedings include indictments and appeals. Bench warrants ordered or re-elections to jury trials/non-jury trials are not included.

(2) Criminal proceedings disposed include indictments and appeals. Bench warrants ordered or re-elections to jury trials/non-jury trials are not included.

(3) Criminal proceedings pending include indictments and appeals. Charges with a bench warrant outstanding are not included.

(4) Events Heard include trials, pre-trials, motion hearings, bail hearings, appeal hearings, and other hearings heard for indictments and appeals before the court.

(5) Courtroom operating hours reflect hours during which courtrooms are in use; they do not measure working hours for court staff or judicial officers.

SOURCE: CISS

Superior Court of Justice Criminal Indictments and Appeals Received (1)

Region	Location	99/00	00/01	01/02	02/03	03/04	Change from 99/00 to 03/04	% Change from 99/00 to 03/04
Central East	Barrie	155	173	118	166	188	33	21%
	Bracebridge	18	29	29	17	23	5	28%
	Cobourg	31	20	9	25	20	-11	-35%
	Lindsay	19	26	28	37	34	15	79%
	Newmarket	130	97	138	177	163	33	25%
	Peterborough	57	38	28	28	28	-29	-51%
	Whitby	138	143	110	148	152	14	10%
Central East Total		**548**	**526**	**460**	**598**	**608**	**60**	**11%**
Central West	Brampton	303	282	327	431	340	37	12%
	Brantford	20	32	20	24	10	-10	-50%
	Cayuga	35	22	14	16	19	-16	-46%
	Hamilton	167	142	203	167	161	-6	-4%
	Milton	92	117	74	70	83	-9	-10%
	Orangeville	21	27	39	37	35	14	67%
	Simcoe	19	24	12	7	19	0	0%
	St. Catharines	83	95	69	48	51	-32	-39%
	Welland	167	133	114	110	103	-64	-38%
Central West Total		**907**	**874**	**872**	**910**	**821**	**-86**	**-9%**
East	Belleville	59	70	70	57	71	12	20%
	Brockville	12	20	20	21	20	8	67%
	Cornwall	84	86	88	74	71	-13	-15%
	Kingston	131	117	143	106	148	17	13%
	L'orignal	65	46	49	77	66	1	2%
	Napanee	23	30	26	26	45	22	96%
	Ottawa	365	361	218	317	397	32	9%
	Pembroke	44	62	32	37	37	-7	-16%
	Perth	35	30	29	26	20	-15	-43%
	Picton	15	10	9	11	28	13	87%
East Total		**833**	**832**	**684**	**752**	**903**	**70**	**8%**
Northeast	Cochrane	21	15	30	52	34	13	62%
	Gore Bay	14	18	15	18	13	-1	-7%
	Haileybury	27	18	32	35	21	-6	-22%
	North Bay	62	75	80	77	71	9	15%
	Parry Sound	14	16	13	14	16	2	14%
	Sault Ste. Marie	78	118	66	70	76	-2	-3%
	Sudbury	106	85	122	104	136	30	28%
	Timmins	41	24	29	33	38	-3	-7%
Northeast Total		**363**	**369**	**387**	**403**	**405**	**42**	**12%**
Northwest	Fort Frances	8	6	20	11	3	-5	-63%
	Kenora	36	38	86	31	43	7	19%
	Thunder Bay	103	98	70	80	76	-27	-26%
Northwest Total		**147**	**142**	**176**	**122**	**122**	**-25**	**-17%**

Region	Location	99/00	00/01	01/02	02/03	03/04	Change from 99/00 to 03/04	% Change from 99/00 to 03/04
Toronto	Toronto Superior Court of Justice	1,332	1,174	1,179	1,217	1,386	54	4%
Toronto Total		**1,332**	**1,174**	**1,179**	**1,217**	**1,386**	**54**	**4%**
West	Chatham	52	28	23	29	39	-13	-25%
	Goderich	35	37	38	44	14	-21	-60%
	Guelph	71	72	62	60	75	4	6%
	Kitchener	112	125	92	82	92	-20	-18%
	London	325	271	296	314	269	-56	-17%
	Owen Sound	19	17	27	16	15	-4	-21%
	Sarnia	41	52	52	51	50	9	22%
	St. Thomas	47	53	45	49	44	-3	-6%
	Stratford	26	19	20	19	20	-6	-23%
	Walkerton	12	11	13	19	23	11	92%
	Windsor	159	121	167	154	141	-18	-11%
	Woodstock	50	45	41	27	19	-31	-62%
West Total		**949**	**851**	**876**	**864**	**801**	**-148**	**-16%**
Ontario Total		**5,079**	**4,768**	**4,634**	**4,866**	**5,046**	**-33**	**-1%**

(1) New criminal proceedings include indictments and appeals. Bench warrants executed or re-elections from jury trials/non-jury trials are not included.

SOURCE: CISS

Superior Court of Justice Criminal Indictments and Appeals Disposed (1)

Region	Location	99/00	00/01	01/02	02/03	03/04	Change from 99/00 to 03/04	% Change from 99/00 to 03/04
Central East	Barrie	156	162	162	137	171	15	10%
	Bracebridge	20	24	32	13	17	-3	-15%
	Cobourg	25	26	22	16	17	-8	-32%
	Lindsay	15	22	30	29	50	35	233%
	Newmarket	118	135	159	146	174	56	47%
	Peterborough	39	60	24	28	11	-28	-72%
	Whitby	140	171	121	133	157	17	12%
Central East Total		**513**	**600**	**550**	**502**	**597**	**84**	**16%**
Central West	Brampton	332	313	304	322	358	26	8%
	Brantford	33	40	16	22	19	-14	-42%
	Cayuga	36	17	21	13	15	-21	-58%
	Hamilton	165	183	176	189	171	6	4%
	Milton	91	110	83	79	73	-18	-20%
	Orangeville	15	22	28	36	42	27	180%
	Simcoe	25	21	10	9	12	-13	-52%
	St. Catharines	91	77	104	70	55	-36	-40%
	Welland	139	151	120	129	96	-43	-31%
Central West Total		**927**	**934**	**862**	**869**	**841**	**-86**	**-9%**
East	Belleville	61	51	82	53	76	15	25%
	Brockville	20	10	15	32	15	-5	-25%
	Cornwall	65	69	94	107	66	1	2%
	Kingston	119	120	112	133	133	14	12%
	L'orignal	40	42	67	50	71	31	78%
	Napanee	26	32	31	25	39	13	50%
	Ottawa	563	338	277	327	317	-246	-44%
	Pembroke	35	63	47	38	31	-4	-11%
	Perth	19	24	23	21	22	3	16%
	Picton	12	12	10	8	12	0	0%
East Total		**960**	**761**	**758**	**794**	**782**	**-178**	**-19%**
Northeast	Cochrane	15	20	25	44	30	15	100%
	Gore Bay	16	18	15	13	18	2	13%
	Haileybury	19	19	23	24	27	8	42%
	North Bay	44	70	87	61	90	46	105%
	Parry Sound	11	18	21	13	13	2	18%
	Sault Ste. Marie	82	85	80	64	79	-3	-4%
	Sudbury	124	86	91	129	133	9	7%
	Timmins	37	31	22	40	39	2	5%
Northeast Total		**348**	**347**	**364**	**388**	**429**	**81**	**23%**
Northwest	Fort Frances	27	8	19	10	3	-24	-89%
	Kenora	34	36	39	47	53	19	56%
	Thunder Bay	120	99	70	71	80	-40	-33%
Northwest Total		**181**	**143**	**128**	**128**	**136**	**-45**	**-25%**

Region	Location	99/00	00/01	01/02	02/03	03/04	Change from 99/00 to 03/04	% Change from 99/00 to 03/04
Toronto	Toronto Superior Court of Justice	1,310	1,377	1,162	1,039	1,182	-128	-10%
Toronto Total		**1,310**	**1,377**	**1,162**	**1,039**	**1,182**	**-128**	**-10%**
West	Chatham	47	43	41	23	40	-7	-15%
	Goderich	33	29	44	35	19	-14	-42%
	Guelph	86	61	61	60	68	-18	-21%
	Kitchener	98	120	105	89	100	2	2%
	London	363	166	341	216	229	-134	-37%
	Owen Sound	20	16	21	17	12	-8	-40%
	Sarnia	43	37	64	44	46	3	7%
	St. Thomas	48	48	43	56	55	7	15%
	Stratford	20	18	23	15	25	5	25%
	Walkerton	17	6	17	14	28	11	65%
	Windsor	192	124	115	169	139	-53	-28%
	Woodstock	33	56	46	34	19	-14	-42%
West Total		**1,000**	**724**	**921**	**772**	**780**	**-220**	**-22%**
Ontario Total		**5,239**	**4,886**	**4,745**	**4,492**	**4,747**	**-492**	**-9%**

(1) Criminal proceedings disposed include indictments and appeals. Bench warrants executed or re-elections from jury trials/non-jury trials are not included.

SOURCE: CISS

Superior Court of Justice Criminal Indictments and Appeals Pending (1)

Region	Location	99/00	00/01	01/02	02/03	03/04	Change from 99/00 to 03/04	% Change from 99/00 to 03/04
Central East	Barrie	96	109	97	105	124	28	29%
	Bracebridge	13	19	11	12	20	7	54%
	Cobourg	24	20	7	17	19	-5	-21%
	Lindsay	33	37	36	43	27	-6	-18%
	Newmarket	180	142	114	145	134	-46	-26%
	Peterborough	43	23	27	27	44	1	2%
	Whitby	113	111	97	113	112	-1	-1%
Central East Total		**502**	**461**	**389**	**462**	**480**	**-22**	**-4%**
Central West	Brampton	192	155	178	268	245	53	28%
	Brantford	20	10	14	16	7	-13	-65%
	Cayuga	6	11	4	7	11	5	83%
	Hamilton	108	59	85	136	123	15	14%
	Milton	69	72	63	54	61	-8	-12%
	Orangeville	11	15	28	29	22	11	100%
	Simcoe	3	8	12	10	18	15	500%
	St. Catharines	76	84	58	36	32	-44	-58%
	Welland	142	125	119	75	79	-63	-44%
Central West Total		**627**	**539**	**561**	**631**	**598**	**-29**	**-5%**
East	Belleville	31	50	36	41	36	5	16%
	Brockville	9	19	24	13	18	9	100%
	Cornwall	77	95	87	51	59	-18	-23%
	Kingston	82	76	114	83	96	14	17%
	L'orignal	50	53	34	61	53	3	6%
	Napanee	20	18	13	14	20	0	0%
	Ottawa	276	295	254	237	299	23	8%
	Pembroke	51	47	30	29	34	-17	-33%
	Perth	15	18	19	23	20	5	33%
	Picton	9	7	6	8	22	13	144%
East Total		**620**	**678**	**617**	**560**	**657**	**37**	**6%**
Northeast	Cochrane	11	6	11	17	20	9	82%
	Gore Bay	10	10	10	14	10	0	0%
	Haileybury	8	5	10	17	11	3	38%
	North Bay	36	42	33	47	31	-5	-14%
	Parry Sound	16	14	7	6	11	-5	-31%
	Sault Ste. Marie	29	57	39	45	38	9	31%
	Sudbury	81	78	110	84	88	7	9%
	Timmins	15	11	18	12	9	-6	-40%
Northeast Total		**206**	**223**	**238**	**242**	**218**	**12**	**6%**
Northwest	Fort Frances	5	3	3	4	5	0	0%
	Kenora	0	18	25	13	13	13	-
	Thunder Bay	51	55	48	56	52	1	2%
Northwest Total		**56**	**76**	**76**	**73**	**70**	**14**	**25%**

Region	Location	99/00	00/01	01/02	02/03	03/04	Change from 99/00 to 03/04	% Change from 99/00 to 03/04
Toronto	Toronto Superior Court of Justice	948	845	883	1,147	1,384	436	46%
Toronto Total		**948**	**845**	**883**	**1,147**	**1,384**	**436**	**46%**
West	Chatham	52	36	17	23	22	-30	-58%
	Goderich	17	24	16	29	30	13	76%
	Guelph	21	28	26	29	30	9	43%
	Kitchener	78	81	79	72	65	-13	-17%
	London	228	303	259	356	394	166	73%
	Owen Sound	10	10	12	5	6	-4	-40%
	Sarnia	25	40	30	36	40	15	60%
	St. Thomas	48	53	54	46	36	-12	-25%
	Stratford	11	12	10	14	9	-2	-18%
	Walkerton	4	9	8	13	6	2	50%
	Windsor	72	64	118	100	102	30	42%
	Woodstock	42	26	21	13	13	-29	-69%
West Total		**608**	**686**	**650**	**736**	**753**	**145**	**24%**
Ontario Total		**3,567**	**3,508**	**3,414**	**3,851**	**4,160**	**593**	**17%**

(1) Criminal proceedings pending include indictments and appeals. Charges with a bench warrant outstanding are not included.

SOURCE: CISS

Superior Court of Justice Criminal Events Heard (1)

Region	Location	99/00	00/01	01/02	02/03	03/04	Change from 99/00 to 03/04	% Change from 99/00 to 03/04
Central East	Barrie	442	396	425	714	838	396	90%
	Bracebridge	31	54	67	32	35	4	13%
	Cobourg	44	41	34	39	37	-7	-16%
	Lindsay	40	59	63	78	165	125	313%
	Newmarket	412	385	468	424	543	131	32%
	Peterborough	48	64	34	33	76	28	58%
	Whitby	351	349	413	400	523	172	49%
Central East Total		**1,368**	**1,348**	**1,504**	**1,720**	**2,217**	**849**	**62%**
Central West	Brampton	2,215	2,203	2,636	2,818	3,294	1,079	49%
	Brantford	100	124	75	101	90	-10	-10%
	Cayuga	56	32	37	37	42	-14	-25%
	Hamilton	251	351	372	383	337	86	34%
	Milton	296	443	419	370	335	39	13%
	Orangeville	31	36	31	39	48	17	55%
	Simcoe	42	56	48	25	42	0	0%
	St. Catharines	249	264	257	209	180	-69	-28%
	Welland	368	324	336	430	344	-24	-7%
Central West Total		**3,608**	**3,833**	**4,211**	**4,412**	**4,712**	**1,104**	**31%**
East	Belleville	271	337	440	413	344	73	27%
	Brockville	73	62	63	103	73	0	0%
	Cornwall	233	294	352	334	251	18	8%
	Kingston	242	271	257	307	275	33	14%
	L'orignal	351	595	626	621	481	130	37%
	Napanee	52	64	63	68	121	69	133%
	Ottawa	848	592	585	738	480	-368	-43%
	Pembroke	106	189	153	95	98	-8	-8%
	Perth	37	59	68	65	27	-10	-27%
	Picton	31	31	43	43	68	37	119%
East Total		**2,244**	**2,494**	**2,650**	**2,787**	**2,218**	**-26**	**-1%**
Northeast	Cochrane	36	37	38	90	63	27	75%
	Gore Bay	27	32	32	42	40	13	48%
	Haileybury	47	47	67	45	70	23	49%
	North Bay	89	133	166	151	328	239	269%
	Parry Sound	30	37	42	21	28	-2	-7%
	Sault Ste. Marie	250	289	244	208	249	-1	0%
	Sudbury	280	233	255	265	322	42	15%
	Timmins	85	53	45	75	80	-5	-6%
Northeast Total		**844**	**861**	**889**	**897**	**1,180**	**336**	**40%**
Northwest	Fort Frances	34	10	35	32	9	-25	-74%
	Kenora	144	167	99	121	142	-2	-1%
	Thunder Bay	390	372	420	469	278	-112	-29%
Northwest Total		**568**	**549**	**554**	**622**	**429**	**-139**	**-24%**

Region	Location	99/00	00/01	01/02	02/03	03/04	Change from 99/00 to 03/04	% Change from 99/00 to 03/04
Toronto	Toronto Superior Court of Justice	6,873	7,281	7,945	5,863	5,245	-1,628	-24%
Toronto Total		**6,873**	**7,281**	**7,945**	**5,863**	**5,245**	**-1,628**	**-24%**
West	Chatham	131	97	84	74	101	-30	-23%
	Goderich	77	74	91	77	53	-24	-31%
	Guelph	209	178	189	136	199	-10	-5%
	Kitchener	450	476	495	443	539	89	20%
	London	815	585	883	537	707	-108	-13%
	Owen Sound	54	53	65	48	34	-20	-37%
	Sarnia	106	145	231	105	152	46	43%
	St. Thomas	95	93	56	65	65	-30	-32%
	Stratford	43	42	38	19	31	-12	-28%
	Walkerton	33	39	54	92	91	58	176%
	Windsor	1,055	757	693	863	949	-106	-10%
	Woodstock	33	61	46	35	19	-14	-42%
West Total		**3,101**	**2,600**	**2,925**	**2,494**	**2,940**	**-161**	**-5%**
Ontario Total		**18,606**	**18,966**	**20,678**	**18,795**	**18,941**	**335**	**2%**

(1) Events Heard include trials, pre-trials, motion hearings, bail hearings, appeal hearings, and other hearings heard for indictments and appeals before the court.

SOURCE: CISS

Family Overview by Region (1) Superior Court of Justice and Ontario Court of Justice

Region	Fiscal Year	Proceedings Received (2)	Events Heard (3)	Courtroom Operating Hours (4)
Central East	1999/2000	14,316	15,692	10,464
	2000/2001	13,232	28,746	13,980
	2001/2002	12,426	28,763	14,867
	2002/2003	11,555	24,114	14,460
	2003/2004	12,792	23,471	15,427
Central West	1999/2000	15,534	18,036	12,557
	2000/2001	15,221	19,374	13,661
	2001/2002	14,586	21,825	14,289
	2002/2003	14,932	21,005	14,371
	2003/2004	15,528	22,155	14,792
East (5)	1999/2000	13,387	12,645	8,580
	2000/2001	16,342	13,708	12,014
	2001/2002	16,342	16,498	12,615
	2002/2003	16,342	17,643	11,720
	2003/2004	15,292	18,272	11,320
Northeast	1999/2000	6,869	6,800	5,108
	2000/2001	7,453	8,730	5,367
	2001/2002	8,665	8,691	5,600
	2002/2003	10,117	10,425	5,411
	2003/2004	8,893	10,096	5,000
Northwest	1999/2000	2,115	2,662	1,707
	2000/2001	2,341	2,395	1,588
	2001/2002	2,163	3,179	1,773
	2002/2003	2,907	3,463	1,570
	2003/2004	1,940	2,943	1,809
Toronto	1999/2000	20,493	20,220	14,403
	2000/2001	21,159	19,745	14,495
	2001/2002	20,488	18,724	13,668
	2002/2003	20,572	21,693	13,423
	2003/2004	22,616	21,014	13,328
West	1999/2000	15,940	16,306	13,425
	2000/2001	16,111	20,570	13,993
	2001/2002	16,572	26,622	15,081
	2002/2003	16,284	28,464	13,827
	2003/2004	16,724	29,600	13,838
Ontario	1999/2000	88,654	92,361	66,244
	2000/2001	91,859	113,268	75,099
	2001/2002	91,242	124,302	77,893
	2002/2003	92,709	126,807	74,782
	2003/2004	93,785	127,551	75,515

(1) Includes data for cases in the Ontario Court of Justice and the Superior Court of Justice.

(2) Includes applications, petitions, and statements of claim filed with the Superior Court of Justice, applications filed with the Family Court of the Superior Court of Justice and with the Ontario Court of Justice.

(3) Includes trials, pre-trials, settlement conferences, trial management conferences, motions, case conferences, and 1st court dates.

(4) Courtroom operating hours reflect hours during which courtrooms are in use; they do not measure working hours for court staff or judicial officers.

(5) New family proceedings in the East Region were collected in a manner inconsistent with previous years from April 2001 through October 2003. Data from 2000/01 were therefore used for the East Region new proceedings for these months.

SOURCE: CISS

Family Proceedings Received (1) Superior Court of Justice and Ontario Court of Justice

Region	Location	99/00	00/01	01/02	02/03	03/04	Change from 99/00 to 03/04	% Change from 99/00 to 03/04
Central East	Barrie	2,973	3,239	3,016	2,819	3,083	110	4%
	Bracebridge	631	634	547	540	534	-97	-15%
	Cobourg	805	695	679	620	697	-108	-13%
	Lindsay	812	546	541	555	628	-184	-23%
	Newmarket	2,400	2,453	2,142	2,051	2,321	-79	-3%
	Oshawa	4,537	4,597	4,666	3,902	4,729	192	4%
	Peterborough	1,169	1,013	834	757	800	-369	-32%
	Whitby	989	55	1	311	0	-989	-100%
Central East Total		**14,316**	**13,232**	**12,426**	**11,555**	**12,792**	**-1,524**	**-11%**
Central West	Brampton	4,677	4,618	4,354	4,071	4,363	-314	-7%
	Brantford	1,250	875	953	910	1,334	84	7%
	Cayuga	220	214	242	273	323	103	47%
	Hamilton	3,257	3,309	3,171	3,275	3,303	46	1%
	Milton	1,903	1,878	1,620	1,724	1,919	16	1%
	Niagara Falls	1,037	1,112	1,225	1,375	1,358	321	31%
	Orangeville	448	421	490	486	473	25	6%
	Simcoe	514	509	487	611	531	17	3%
	St. Catharines	1,438	1,523	1,266	1,401	1,179	-259	-18%
	Welland	790	762	778	806	745	-45	-6%
Central West Total		**15,534**	**15,221**	**14,586**	**14,932**	**15,528**	**-6**	**0%**
East (2)	Belleville	1,960	1,836	1,836	1,836	2,176	216	11%
	Brockville	684	2,683	2,683	2,683	1,079	395	58%
	Cornwall	1,084	837	837	837	818	-266	-25%
	Kingston	1,910	1,714	1,714	1,714	1,643	-267	-14%
	L'Orignal	536	1,101	1,101	1,101	871	335	63%
	Napanee	282	262	262	262	316	34	12%
	Ottawa	5,389	6,084	6,084	6,084	6,453	1,064	20%
	Pembroke	877	983	983	983	1,044	-52	-6%
	Perth	455	644	644	644	670	215	47%
	Picton	210	198	198	198	222	12	6%
East Total		**13,387**	**16,342**	**16,342**	**16,342**	**15,292**	**1,686**	**13%**
Northeast	Cochrane	580	526	676	660	596	16	3%
	Elliot Lake	118	102	88	114	92	-26	-22%
	Espanola	27	37	35	26	47	20	74%
	Gore Bay	170	241	296	334	223	53	31%
	Haileybury	134	101	104	102	116	-18	-13%
	Kirkland Lake	218	243	267	260	231	13	6%
	North Bay	907	816	807	1,048	1,094	187	21%
	Parry Sound	304	319	313	272	236	-68	-22%
	Sault Ste. Marie	822	708	675	878	1,013	191	23%
	Sudbury	2,599	3,446	4,415	5,676	4,280	1,681	65%
	Timmins	990	914	989	747	965	-25	-3%
Northeast Total		**6,869**	**7,453**	**8,665**	**10,117**	**8,893**	**2,024**	**29%**
Northwest	Dryden	154	222	235	263	264	110	71%
	Fort Frances	201	172	117	196	90	-111	-55%
	Kenora	398	526	458	506	403	5	1%
	Longlac	0	0	0	0	98	98	-
	Marathon	30	0	0	0	0	-30	-
	Red Lake	11	53	63	24	31	20	182%
	Thunder Bay	1,321	1,368	1,290	1,918	1,054	-267	-20%
Northwest Total		**2,115**	**2,341**	**2,163**	**2,907**	**1,940**	**-175**	**-8%**

Region	Location	99/00	00/01	01/02	02/03	03/04	Change from 99/00 to 03/04	% Change from 99/00 to 03/04
Toronto	1911 Eglington Avenue	2,932	3,371	2,897	2,501	3,205	273	9%
	2201 Finch Avenue West	1,719	2,071	940	0	0	-1,719	-
	311 Jarvis Street	4,261	3,032	2,942	2,768	3,075	-1,186	-28%
	47 Sheppard Ave. East	2,577	2,634	3,429	3,632	4,656	2,079	81%
	Toronto Superior Court of Justice	9,004	10,051	10,280	11,671	11,680	2,676	30%
Toronto Total		**20,493**	**21,159**	**20,488**	**20,572**	**22,616**	**2,123**	**10%**
West	Chatham	892	977	948	938	966	74	8%
	Goderich	455	507	441	415	300	-155	-34%
	Guelph	1,112	1,059	1,103	1,020	1,098	-14	-1%
	Kitchener	2,516	2,894	3,820	3,889	3,994	1,478	59%
	London	4,758	4,132	3,577	2,860	3,004	-1,754	-37%
	Owen Sound	714	597	756	767	683	-31	-4%
	Sarnia	923	1,206	873	932	984	61	7%
	St. Thomas	667	765	938	922	904	237	36%
	Stratford	488	564	597	582	792	304	62%
	Walkerton	386	447	381	399	368	-18	-5%
	Windsor	2,286	2,329	2,355	2,719	2,721	435	19%
	Woodstock	743	634	783	841	910	167	22%
West Total		**15,940**	**16,111**	**16,572**	**16,284**	**16,724**	**784**	**5%**
Ontario Total		**88,654**	**91,859**	**91,242**	**92,709**	**93,785**	**4,912**	**6%**

(1) Includes data for cases in the Ontario Court of Justice and the Superior Court of Justice. This activity includes applications, petitions, and statements of claim filed with the Superior Court of Justice and applications filed with the Family Court of the Superior Court of Justice and the Ontario Court of Justice.

(2) New family proceedings in the East Region were collected in a manner inconsistent with previous years from April 2001 through October 2003. Data from 2000/01 were therefore used for the East Region new proceedings for these months.

SOURCE: CISS

Family Events Heard (1) Superior Court of Justice and Ontario Court of Justice

Region	Location	99/00	00/01	01/02	02/03	03/04	Change from 99/00 to 03/04	% Change from 99/00 to 03/04
Central East	Barrie	3,874	6,589	6,130	5,081	3,790	-84	-2%
	Bracebridge	731	852	1,098	968	876	145	20%
	Cobourg	615	942	1,110	862	1,144	529	86%
	Lindsay	823	1,352	812	418	530	-293	-36%
	Newmarket	4,516	5,490	6,872	5,433	5,086	570	13%
	Oshawa	2,683	12,179	12,092	10,576	11,207	8,524	318%
	Peterborough	1,066	1,318	649	770	810	-256	-24%
	Whitby	1,384	24	0	6	28	-1,356	-98%
Central East Total		**15,692**	**28,746**	**28,763**	**24,114**	**23,471**	**7,779**	**50%**
Central West	Brampton	5,424	4,833	5,620	6,014	6,823	1,399	26%
	Brantford	1,934	2,145	2,629	2,790	1,636	-298	-15%
	Cayuga	460	463	403	612	712	252	55%
	Hamilton	4,666	6,423	7,307	5,364	6,288	1,622	35%
	Milton	2,051	2,483	2,261	2,271	2,795	744	36%
	Niagara Falls	207	181	196	227	241	34	16%
	Orangeville	408	277	282	164	461	53	13%
	Simcoe	751	691	766	606	655	-96	-13%
	St. Catharines	1,217	929	1,500	1,791	1,357	140	12%
	Welland	918	949	861	1,166	1,187	269	29%
Central West Total		**18,036**	**19,374**	**21,825**	**21,005**	**22,155**	**4,119**	**23%**
East	Belleville	1,458	1,788	1,859	1,851	1,921	463	32%
	Brockville	1,055	873	949	1,037	1,015	-40	-4%
	Cornwall	890	1,012	1,185	1,190	1,123	233	26%
	Kingston	1,166	1,539	1,511	1,869	1,705	539	46%
	L'Orignal	617	599	925	1,105	1,506	889	144%
	Napanee	235	278	309	379	329	94	40%
	Ottawa	5,849	6,486	8,281	8,715	8,780	2,931	50%
	Pembroke	739	649	796	977	1,092	255	35%
	Perth	525	374	553	342	649	124	24%
	Picton	111	110	130	178	152	41	37%
East Total		**12,645**	**13,708**	**16,498**	**17,643**	**18,272**	**5,529**	**44%**
Northeast	Cochrane	634	595	715	579	500	-134	-21%
	Elliot Lake	0	15	40	1	55	55	-
	Espanola	2	4	2	5	5	3	150%
	Gore Bay	35	82	89	80	113	78	223%
	Haileybury	182	196	155	227	229	47	26%
	Kirkland Lake	39	66	66	27	35	-4	-10%
	North Bay	1,108	1,140	1,231	1,327	1,314	206	19%
	Parry Sound	181	275	404	356	311	130	72%
	Sault Ste. Marie	1,701	1,932	1,681	1,457	1,572	-129	-8%
	Sudbury	1,959	2,842	2,788	4,797	4,160	2,201	112%
	Timmins	959	1,583	1,520	1,569	1,802	843	88%
Northeast Total		**6,800**	**8,730**	**8,691**	**10,425**	**10,096**	**3,296**	**48%**
Northwest	Dryden	107	112	105	159	235	128	120%
	Fort Frances	163	210	171	261	191	28	17%
	Geraldton	2	1	0	1	0	-2	-
	Kenora	376	363	475	661	422	46	12%
	Longlac	0	0	0	0	1	1	-
	Marathon	29	0	2	1	1	-28	-97%
	Red Lake	1	36	16	11	13	12	1200%
	Thunder Bay	1,984	1,673	2,410	2,369	2,080	96	5%
Northwest Total		**2,662**	**2,395**	**3,179**	**3,463**	**2,943**	**281**	**11%**

Region	Location	99/00	00/01	01/02	02/03	03/04	Change from 99/00 to 03/04	% Change from 99/00 to 03/04
Toronto	1911 Eglington Avenue	1,722	991	782	865	703	-1,019	-59%
	2201 Finch Avenue West	1,215	2,100	569	0	0	-1,215	-
	311 Jarvis Street	8,204	7,605	6,454	5,097	5,076	-3,128	-38%
	47 Sheppard Ave. East	1,286	962	1,344	1,577	2,228	942	73%
	Toronto Superior Court of Justice	7,793	8,087	9,575	14,154	13,007	5,214	67%
Toronto Total		**20,220**	**19,745**	**18,724**	**21,693**	**21,014**	**794**	**4%**
West	Chatham	839	1,099	1,594	1,646	1,821	982	117%
	Goderich	605	580	640	441	382	-223	-37%
	Guelph	969	1,063	1,217	1,220	1,152	183	19%
	Kitchener	4,057	4,605	7,667	6,878	7,039	2,982	74%
	London	1,668	1,863	2,261	3,072	3,703	2,035	122%
	Owen Sound	1,296	1,160	1,379	1,505	1,187	-109	-8%
	Sarnia	1,688	1,693	1,838	2,138	2,606	918	54%
	St. Thomas	531	901	778	993	929	398	75%
	Stratford	393	456	582	461	350	-43	-11%
	Walkerton	482	578	525	549	593	111	23%
	Windsor	3,265	6,139	7,633	8,586	8,571	5,306	163%
	Woodstock	513	433	508	975	1,267	754	147%
West Total		**16,306**	**20,570**	**26,622**	**28,464**	**29,600**	**13,294**	**82%**
Ontario Total		**92,361**	**113,268**	**124,302**	**126,807**	**127,551**	**35,092**	**38%**

(1) Includes data for cases in the Ontario Court of Justice and the Superior Court of Justice. This activity includes trials, pre-trials, settlement conferences, trial management conferences, motions, case conferences, and 1st court dates.

SOURCE: CISS

Ontario Court of Justice Family Overview by Region

Region	Fiscal Year	Proceedings Received (1)	Events Heard (2)	Courtroom Operating Hours (3)
Central East (4)	1999/2000	3,272	1,954	3,354
	2000/2001	0	0	62
	2001/2002	0	0	73
	2002/2003	0	0	98
	2003/2004	0	0	62
Central West (4)	1999/2000	5,486	3,810	7,132
	2000/2001	4,884	2,940	6,526
	2001/2002	4,475	3,256	7,007
	2002/2003	4,536	3,253	7,010
	2003/2004	5,012	4,332	7,402
East (4) (5)	1999/2000	5,044	1,172	3,671
	2000/2001	2,115	396	1,422
	2001/2002	2,115	492	1,829
	2002/2003	2,115	620	1,637
	2003/2004	2,348	477	1,663
Northeast	1999/2000	4,889	2,560	4,035
	2000/2001	5,455	4,452	4,177
	2001/2002	6,336	4,930	4,701
	2002/2003	7,472	6,397	4,600
	2003/2004	6,669	6,936	4,145
Northwest	1999/2000	1,454	1,243	1,521
	2000/2001	1,625	1,417	1,443
	2001/2002	1,583	2,051	1,567
	2002/2003	1,597	2,131	1,416
	2003/2004	1,280	1,863	1,616
Toronto	1999/2000	11,489	12,427	9,167
	2000/2001	11,108	11,658	8,350
	2001/2002	10,208	9,149	8,047
	2002/2003	8,901	7,539	8,867
	2003/2004	10,936	8,007	8,404
West	1999/2000	5,933	6,079	7,556
	2000/2001	6,901	7,822	8,063
	2001/2002	7,725	11,445	9,092
	2002/2003	7,921	11,201	8,677
	2003/2004	8,381	12,291	8,909
Ontario	1999/2000	37,567	29,245	36,437
	2000/2001	32,088	28,685	30,042
	2001/2002	32,442	31,323	32,316
	2002/2003	32,542	31,141	32,306
	2003/2004	34,845	34,004	32,201

(1) Includes applications filed.

(2) Includes pre-trial hearings and motions heard.

(3) Courtroom operating hours reflect hours during which courtrooms are in use; they do not measure working hours for court staff or judicial officers.

(4) In November 1999 the number of unified Family Courts increased. As a result, proceedings that would have been processed by the Ontario Court of Justice were processed by the Family Court of the Superior Court of Justice.

(5) New family proceedings in the East Region were collected in a manner inconsistent with previous years from April 2001 through October 2003. Data from 2000/01 were therefore used for the East Region new proceedings for these months.

SOURCE: CISS

Ontario Court of Justice Family Proceedings Received (1)

Region	Location	99/00	00/01	01/02	02/03	03/04	Change from 99/00 to 03/04	% Change from 99/00 to 03/04
Central East	Bracebridge (2)	236	0	0	0	0	-236	-
	Cobourg (2)	274	0	0	0	0	-274	-
	Lindsay (2)	211	0	0	0	0	-211	-
	Newmarket (2)	451	0	0	0	0	-451	-
	Oshawa (2)	1,650	0	0	0	0	-1,650	-
	Peterborough (2)	450	0	0	0	0	-450	-
Central East Total		**3,272**	**0**	**0**	**0**	**0**	**-3,272**	**-**
Central West	Brampton	2,145	1,933	1,527	1,406	1,475	-670	-31%
	Brantford	441	435	532	470	729	288	65%
	Cayuga	59	56	108	126	193	134	227%
	Milton	755	734	553	570	655	-100	-13%
	Niagara Falls	1,037	1,112	1,225	1,375	1,358	321	31%
	Orangeville	231	307	315	318	303	72	31%
	Simcoe	290	307	215	271	299	9	3%
	St. Catharines (2)	528					-528	-
Central West Total		**5,486**	**4,884**	**4,475**	**4,536**	**5,012**	**-474**	**-9%**
East (3)	Belleville	1,421	1,280	1,280	1,280	1,667	246	17%
	Brockville (2)	259	0	0	0	0	-259	-
	Cornwall (2)	445	0	0	0	0	-445	-
	L'Orignal (2)	173	0	0	0	0	-173	-
	Ottawa (2)	1,750	0	0	0	0	-1,750	-
	Pembroke	609	663	663	663	745	-83	-14%
	Perth (2)	196	0	0	0	0	-196	-
	Picton	191	172	172	172	155	-36	-19%
East Total		**5,044**	**2,115**	**2,115**	**2,115**	**2,567**	**-2,696**	**-53%**
Northeast	Cochrane	320	280	365	407	356	36	11%
	Elliot Lake	118	102	88	114	92	-26	-22%
	Espanola	27	37	35	26	47	20	74%
	Gore Bay	162	229	280	319	204	42	26%
	Kirkland Lake	218	243	267	260	231	13	6%
	North Bay	586	503	555	787	903	317	54%
	Parry Sound	251	256	258	212	157	-94	-37%
	Sault Ste. Marie	336	290	296	342	418	82	24%
	Sudbury	1,881	2,606	3,203	4,263	3,296	1,415	75%
	Timmins	990	909	989	742	965	-25	-3%
Northeast Total		**4,889**	**5,455**	**6,336**	**7,472**	**6,669**	**1,780**	**36%**
Northwest	Dryden	154	222	235	263	264	110	71%
	Fort Frances	155	108	55	117	40	-115	-74%
	Kenora	290	421	352	382	294	4	1%
	Longlac	0	0	0	0	98	98	-
	Marathon	30	0	0	0	0	-30	-
	Red Lake	11	53	63	24	31	20	182%
	Thunder Bay	814	821	878	811	553	-261	-32%
Northwest Total		**1,454**	**1,625**	**1,583**	**1,597**	**1,280**	**-174**	**-12%**

Region	Location	99/00	00/01	01/02	02/03	03/04	Change from 99/00 to 03/04	% Change from 99/00 to 03/04
Toronto	1911 Eglington Avenue	2,932	3,371	2,897	2,501	3,205	273	9%
	2201 Finch Avenue West	1,719	2,071	940	0	0	-1,719	-
	311 Jarvis Street	4,261	3,032	2,942	2,768	3,075	-1,186	-28%
	47 Sheppard Ave. East	2,577	2,634	3,429	3,632	4,656	2,079	81%
Toronto Total		**11,489**	**11,108**	**10,208**	**8,901**	**10,936**	**-553**	**-5%**
West	Chatham	584	642	647	650	677	93	16%
	Goderich	301	368	297	307	198	-103	-34%
	Guelph	585	617	639	563	640	55	9%
	Kitchener	1,333	1,780	2,589	2,541	2,573	1,240	93%
	Owen Sound	482	342	509	534	464	-18	-4%
	Sarnia	558	816	436	564	684	126	23%
	St. Thomas	409	490	625	578	533	124	30%
	Stratford	325	389	396	385	586	261	80%
	Walkerton	234	282	219	258	218	-16	-7%
	Windsor	876	837	894	1,052	1,289	413	47%
	Woodstock	246	338	474	489	519	273	111%
West Total		**5,933**	**6,901**	**7,725**	**7,921**	**8,381**	**2,448**	**41%**
Ontario Total		**37,567**	**32,088**	**32,442**	**32,542**	**34,845**	**-2,941**	**-8%**

(1) Includes applications filed.

(2) In November 1999 these courts became Family Court of the Superior Court of Justice locations. As a result, proceedings that would have been processed by the Ontario Court of Justice were processed by the Family Court of the Superior Court of Justice.

(3) New family proceedings in the East Region were collected in a manner inconsistent with previous years from April 2001 through October 2003. Data from 2000/01 were therefore used for the East Region new proceedings for these months.

SOURCE: CISS

Ontario Court of Justice Family Events Heard (1)

Region	Location	99/00	00/01	01/02	02/03	03/04	Change from 99/00 to 03/04	% Change from 99/00 to 03/04
Central East	Bracebridge (2)	47	0	0	0	0	-47	-
	Cobourg (2)	163	0	0	0	0	-163	-
	Lindsay (2)	247	0	0	0	0	-247	-
	Newmarket (2)	122	0	0	0	0	-122	-
	Oshawa (2)	855	0	0	0	0	-855	-
	Peterborough (2)	520	0	0	0	0	-520	-
Central East Total		**1,954**	**0**	**0**	**0**	**0**	**-1,954**	**-**
Central West	Brampton	1,738	1,199	1,216	934	1,763	25	1%
	Brantford	624	618	1,066	1,426	1,266	642	103%
	Cayuga	20	69	38	10	50	30	150%
	Milton	645	648	491	465	664	19	3%
	Niagara Falls	207	181	196	227	241	34	16%
	Orangeville	102	19	53	60	180	78	76%
	Simcoe	178	206	196	131	168	-10	-6%
	St. Catharines (2)	296	0	0	0	0	-296	-
Central West Total		**3,810**	**2,940**	**3,256**	**3,253**	**4,332**	**522**	**14%**
East	Belleville	63	102	151	183	114	51	81%
	Brockville (2)	140	0	0	0	0	-140	-
	Cornwall (2)	247	0	0	0	0	-247	-
	L'Orignal (2)	124	0	0	0	0	-124	-
	Ottawa (2)	197	0	0	0	0	-197	-
	Pembroke	316	246	311	405	461	47	15%
	Perth (2)	44	0	0	0	0	-44	-
	Picton	41	48	30	32	0	-41	-
East Total		**1,172**	**396**	**492**	**620**	**575**	**-695**	**-59%**
Northeast	Cochrane	34	128	146	131	117	83	244%
	Elliot Lake	0	15	40	1	55	55	-
	Espanola	2	4	2	5	5	3	150%
	Gore Bay	17	47	72	66	93	76	447%
	Kirkland Lake	39	66	66	27	35	-4	-10%
	North Bay	239	478	636	659	795	556	233%
	Parry Sound	100	165	287	235	181	81	81%
	Sault Ste. Marie	497	566	535	515	546	49	10%
	Sudbury	674	1,403	1,627	3,189	3,338	2,664	395%
	Timmins	958	1,580	1,519	1,569	1,771	813	85%
Northeast Total		**2,560**	**4,452**	**4,930**	**6,397**	**6,936**	**4,376**	**171%**
Northwest	Dryden	107	112	105	159	235	128	120%
	Fort Frances	47	54	32	91	56	9	19%
	Geraldton	2	1	0	1	0	-2	-
	Kenora	224	217	314	330	220	-4	-2%
	Longlac	0	0	0	0	1	1	-
	Marathon	29	0	2	1	1	-28	-97%
	Red Lake	1	36	16	11	13	12	1200%
	Thunder Bay	833	997	1,582	1,538	1,337	504	61%
Northwest Total		**1,243**	**1,417**	**2,051**	**2,131**	**1,863**	**620**	**50%**

Region	Location	99/00	00/01	01/02	02/03	03/04	Change from 99/00 to 03/04	% Change from 99/00 to 03/04
Toronto	1911 Eglington Avenue	1,722	991	782	865	703	-1,019	-59%
	2201 Finch Avenue West	1,215	2,100	569	0	0	-1,215	-
	311 Jarvis Street	8,204	7,605	6,454	5,097	5,076	-3,128	-38%
	47 Sheppard Ave. East	1,286	962	1,344	1,577	2,228	942	73%
Toronto Total		**12,427**	**11,658**	**9,149**	**7,539**	**8,007**	**-4,420**	**-36%**
West	Chatham	369	603	1,060	1,130	1,250	881	239%
	Goderich	382	368	403	366	276	-106	-28%
	Guelph	331	494	597	435	474	143	43%
	Kitchener	1,123	1,320	4,317	3,390	3,548	2,425	216%
	Owen Sound	612	582	793	992	669	57	9%
	Sarnia	793	876	921	1,211	1,715	922	116%
	St. Thomas	196	300	332	381	296	100	51%
	Stratford	168	239	327	210	90	-78	-46%
	Walkerton	223	338	281	227	256	33	15%
	Windsor	1,661	2,700	2,404	2,541	3,208	1,547	93%
	Woodstock	221	2	10	318	509	288	130%
West Total		**6,079**	**7,822**	**11,445**	**11,201**	**12,291**	**6,212**	**102%**
Ontario Total		**29,245**	**28,685**	**31,323**	**31,141**	**34,004**	**4,661**	**16%**

(1) Includes pre-trial hearings and motions heard.

(2) In November 1999 these courts became Family Court of the Superior Court of Justice locations. As a result, proceedings that would have been processed by the Ontario Court of Justice were processed by the Family Court of the Superior Court of Justice.

SOURCE: CISS

Superior Court of Justice Family Overview by Region

Region	Fiscal Year	Proceedings Received (1)	Events Heard (2)	Courtroom Operating Hours (3)
Central East (4)	1999/2000	11,044	13,738	7,109
	2000/2001	13,232	28,746	13,918
	2001/2002	12,426	28,763	14,794
	2002/2003	11,555	24,114	14,363
	2003/2004	12,792	23,471	15,365
Central West (4)	1999/2000	10,048	14,226	5,425
	2000/2001	10,337	16,434	7,135
	2001/2002	10,111	18,569	7,282
	2002/2003	10,396	17,752	7,362
	2003/2004	10,516	17,823	7,390
East (4) (5)	1999/2000	8,343	11,473	4,910
	2000/2001	14,227	13,312	10,592
	2001/2002	14,227	16,006	10,786
	2002/2003	14,227	17,023	10,082
	2003/2004	12,725	17,697	9,657
Northeast	1999/2000	1,980	4,240	1,072
	2000/2001	1,998	4,278	1,190
	2001/2002	2,329	3,761	899
	2002/2003	2,645	4,028	811
	2003/2004	2,224	3,160	855
Northwest	1999/2000	661	1,419	186
	2000/2001	716	978	145
	2001/2002	580	1,128	205
	2002/2003	1,310	1,332	153
	2003/2004	660	1,080	193
Toronto	1999/2000	9,004	7,793	5,236
	2000/2001	10,051	8,087	6,146
	2001/2002	10,280	9,575	5,621
	2002/2003	11,671	14,154	4,556
	2003/2004	11,680	13,007	4,924
West	1999/2000	10,007	10,227	5,869
	2000/2001	9,210	12,748	5,930
	2001/2002	8,847	15,177	5,988
	2002/2003	8,363	17,263	5,150
	2003/2004	8,343	17,309	4,930
Ontario	1999/2000	51,087	63,116	29,807
	2000/2001	59,771	84,583	45,056
	2001/2002	58,800	92,979	45,577
	2002/2003	60,167	95,666	42,476
	2003/2004	58,940	93,547	43,314

(1) Includes applications, petitions, and statements of claim filed with the non-Family Court of the Superior Court of Justice, and applications filed with the Family Court of the Superior Court of Justice.

(2) Includes trials, pre-trials, settlement conferences, trial management conferences, motions, case conferences, and 1st court dates heard.

(3) Courtroom operating hours reflect hours during which courtrooms are in use; they do not measure working hours for court staff or judicial officers.

(4) In November 1999 the number of Superior Courts of Justice Family Courts was increased. As a result, proceedings that would have been processed by the Ontario Court of Justice were processed by the Family Court of the Superior Court of Justice.

(5) New family proceedings in the East Region were collected in a manner inconsistent with previous years from April 2001 through October 2003. Data from 2000/01 were therefore used for the East Region new proceedings for these months.

SOURCE: CISS

Superior Court of Justice Family Proceedings Received (1)

Region	Location	99/00	00/01	01/02	02/03	03/04	Change from 99/00 to 03/04	% Change from 99/00 to 03/04
Central East	Barrie	2,973	3,239	3,016	2,819	3,083	110	4%
	Bracebridge (2)	395	634	547	540	534	139	35%
	Cobourg (2)	531	695	679	620	697	166	31%
	Lindsay (2)	601	546	541	555	628	27	4%
	Newmarket (2)	1,949	2,453	2,142	2,051	2,321	372	19%
	Oshawa (2)	2,887	4,597	4,666	3,902	4,729	1,842	64%
	Peterborough (2)	719	1,013	834	757	800	81	11%
	Whitby	989	55	1	311	0	-989	-100%
Central East Total		**11,044**	**13,232**	**12,426**	**11,555**	**12,792**	**1,748**	**16%**
Central West	Brampton	2,532	2,685	2,827	2,665	2,888	356	14%
	Brantford	809	440	421	440	605	-204	-25%
	Cayuga	161	158	134	147	130	-31	-19%
	Hamilton	3,257	3,309	3,171	3,275	3,303	46	1%
	Milton	1,148	1,144	1,067	1,154	1,264	116	10%
	Orangeville	217	114	175	168	170	-47	-22%
	Simcoe	224	202	272	340	232	8	4%
	St. Catharines (2)	910	1,523	1,266	1,401	1,179	269	30%
	Welland	790	762	778	806	745	-45	-6%
Central West Total		**10,048**	**10,337**	**10,111**	**10,396**	**10,516**	**468**	**5%**
East (3)	Belleville	539	556	556	556	509	-30	-6%
	Brockville (2)	425	2,683	2,683	2,683	1,079	654	154%
	Cornwall (2)	639	837	837	837	818	179	28%
	Kingston	1,910	1,714	1,714	1,714	1,643	-267	-14%
	L'Orignal (2)	363	1,101	1,101	1,101	871	508	140%
	Napanee	282	262	262	262	316	34	12%
	Ottawa (2)	3,639	6,084	6,084	6,084	6,453	2,814	77%
	Pembroke	268	320	320	320	299	31	12%
	Perth (2)	259	644	644	644	670	411	159%
	Picton	19	26	26	26	67	48	253%
East Total		**8,343**	**14,227**	**14,227**	**14,227**	**12,725**	**4,382**	**53%**
Northeast	Cochrane	260	246	311	253	240	-20	-8%
	Gore Bay	8	12	16	15	19	11	138%
	Haileybury	134	101	104	102	116	-18	-13%
	North Bay	321	313	252	261	191	-130	-41%
	Parry Sound	53	63	55	60	79	26	49%
	Sault Ste. Marie	486	418	379	536	595	109	22%
	Sudbury	718	840	1,212	1,413	984	266	37%
	Timmins	0	5	0	5	0	0	-
Northeast Total		**1,980**	**1,998**	**2,329**	**2,645**	**2,224**	**244**	**12%**
Northwest	Fort Frances	46	64	62	79	50	4	9%
	Kenora	108	105	106	124	109	1	1%
	Thunder Bay	507	547	412	1,107	501	-6	-1%
Northwest Total		**661**	**716**	**580**	**1,310**	**660**	**-1**	**0%**

Region	Location	99/00	00/01	01/02	02/03	03/04	Change from 99/00 to 03/04	% Change from 99/00 to 03/04
Toronto	Toronto Superior Court of Justice	9,004	10,051	10,280	11,671	11,680	2,676	30%
Toronto Total		**9,004**	**10,051**	**10,280**	**11,671**	**11,680**	**2,676**	**30%**
West	Chatham	308	335	301	288	289	-19	-6%
	Goderich	154	139	144	108	102	-52	-34%
	Guelph	527	442	464	457	458	-69	-13%
	Kitchener	1,183	1,114	1,231	1,348	1,421	238	20%
	London	4,758	4,132	3,577	2,860	3,004	-1,754	-37%
	Owen Sound	232	255	247	233	219	-13	-6%
	Sarnia	365	390	437	368	300	-65	-18%
	St. Thomas	258	275	313	344	371	113	44%
	Stratford	163	175	201	197	206	43	26%
	Walkerton	152	165	162	141	150	-2	-1%
	Windsor	1,410	1,492	1,461	1,667	1,432	22	2%
	Woodstock	497	296	309	352	391	-106	-21%
West Total		**10,007**	**9,210**	**8,847**	**8,363**	**8,343**	**-1,664**	**-17%**
Ontario Total		**51,087**	**59,771**	**58,800**	**60,167**	**58,940**	**7,853**	**15%**

(1) This activity includes applications, petitions, and statements of claim filed with the non-Family Court of the Superior Court of Justice, and applications filed with the Family Court Branch of the Superior Court of Justice.

(2) In November 1999 these courts became Family Court of the Superior Court of Justice locations. As a result, proceedings that would have been processed by the Ontario Court of Justice were processed by the Family Court of the Superior Court of Justice.

(3) New family proceedings in the East Region were collected in a manner inconsistent with previous years from April 2001 through October 2003. Data from 2000/01 were therefore used for the East Region new proceedings for these months.

SOURCE: CISS

Superior Court of Justice Family Events Heard (1)

Region	Location	99/00	00/01	01/02	02/03	03/04	Change from 99/00 to 03/04	% Change from 99/00 to 03/04
Central East	Barrie	3,874	6,589	6,130	5,081	3,790	-84	-2%
	Bracebridge (2)	684	852	1,098	968	876	192	28%
	Cobourg (2)	452	942	1,110	862	1,144	692	153%
	Lindsay (2)	576	1,352	812	418	530	-46	-8%
	Newmarket (2)	4,394	5,490	6,872	5,433	5,086	692	16%
	Oshawa (2)	1,828	12,179	12,092	10,576	11,207	9,379	513%
	Peterborough (2)	546	1,318	649	770	810	264	48%
	Whitby	1,384	24	0	6	28	-1,356	-98%
Central East Total		**13,738**	**28,746**	**28,763**	**24,114**	**23,471**	**9,733**	**71%**
Central West	Brampton	3,686	3,634	4,404	5,080	5,060	1,374	37%
	Brantford	1,310	1,527	1,563	1,364	370	-940	-72%
	Cayuga	440	394	365	602	662	222	50%
	Hamilton	4,666	6,423	7,307	5,364	6,288	1,622	35%
	Milton	1,406	1,835	1,770	1,806	2,131	725	52%
	Orangeville	306	258	229	104	281	-25	-8%
	Simcoe	573	485	570	475	487	-86	-15%
	St. Catharines (2)	921	929	1,500	1,791	1,357	436	47%
	Welland	918	949	861	1,166	1,187	269	29%
Central West Total		**14,226**	**16,434**	**18,569**	**17,752**	**17,823**	**3,597**	**25%**
East	Belleville	1,395	1,686	1,708	1,668	1,807	412	30%
	Brockville (2)	915	873	949	1,037	1,015	100	11%
	Cornwall (2)	643	1,012	1,185	1,190	1,123	480	75%
	Kingston	1,166	1,539	1,511	1,869	1,705	539	46%
	L'Orignal (2)	493	599	925	1,105	1,506	1,013	205%
	Napanee	235	278	309	379	329	94	40%
	Ottawa (2)	5,652	6,486	8,281	8,715	8,780	3,128	55%
	Pembroke	423	403	485	572	631	208	49%
	Perth (2)	481	374	553	342	649	168	35%
	Picton	70	62	100	146	152	82	117%
East Total		**11,473**	**13,312**	**16,006**	**17,023**	**17,697**	**6,224**	**54%**
Northeast	Cochrane	600	467	569	448	383	-217	-36%
	Gore Bay	18	35	17	14	20	2	11%
	Haileybury	182	196	155	227	229	47	26%
	North Bay	869	662	595	668	519	-350	-40%
	Parry Sound	81	110	117	121	130	49	60%
	Sault Ste. Marie	1,204	1,366	1,146	942	1,026	-178	-15%
	Sudbury	1,285	1,439	1,161	1,608	822	-463	-36%
	Timmins	1	3	1	0	31	30	3000%
Northeast Total		**4,240**	**4,278**	**3,761**	**4,028**	**3,160**	**-1,080**	**-25%**
Northwest	Fort Frances	116	156	139	170	135	19	16%
	Kenora	152	146	161	331	202	50	33%
	Thunder Bay	1,151	676	828	831	743	-408	-35%
Northwest Total		**1,419**	**978**	**1,128**	**1,332**	**1,080**	**-339**	**-24%**

Region	Location	99/00	00/01	01/02	02/03	03/04	Change from 99/00 to 03/04	% Change from 99/00 to 03/04
Toronto	Toronto Superior Court of Justice	7,793	8,087	9,575	14,154	13,007	5,214	67%
Toronto Total		**7,793**	**8,087**	**9,575**	**14,154**	**13,007**	**5,214**	**67%**
West	Chatham	470	496	534	516	571	101	21%
	Goderich	223	212	237	75	106	-117	-52%
	Guelph	638	569	620	785	678	40	6%
	Kitchener	2,934	3,285	3,350	3,488	3,491	557	19%
	London	1,668	1,863	2,261	3,072	3,703	2,035	122%
	Owen Sound	684	578	586	513	518	-166	-24%
	Sarnia	895	817	917	927	891	-4	-
	St. Thomas	335	601	446	612	633	298	89%
	Stratford	225	217	255	251	260	35	16%
	Walkerton	259	240	244	322	337	78	30%
	Windsor	1,604	3,439	5,229	6,045	5,363	3,759	234%
	Woodstock	292	431	498	657	758	466	160%
West Total		**10,227**	**12,748**	**15,177**	**17,263**	**17,309**	**7,082**	**69%**
Ontario Total		**63,116**	**84,583**	**92,979**	**95,666**	**93,547**	**30,431**	**48%**

(1) This activity includes trials, pre-trials, settlement conferences, trial management conferences, motions, case conferences, and 1st court dates heard.

(2) In November 1999 these courts became Family Court of the Superior Court of Justice locations. As a result, proceedings that would have been processed by the Ontario Court of Justice were processed by the Family Court of the Superior Court of Justice.

SOURCE: CISS

Small Claims Court Overview by Region (1)

Region	Fiscal Year	Claims Filed (2)	Events Heard (3)	Courtroom Operating Hours (4)
Central East	1999/2000	12,370	8,373	4,477
	2000/2001	11,425	7,927	4,372
	2001/2002	12,846	9,386	4,482
	2002/2003	12,356	8,990	4,262
	2003/2004	13,010	9,230	4,358
Central West	1999/2000	19,211	12,267	5,079
	2000/2001	13,577	9,168	4,834
	2001/2002	16,189	9,823	4,615
	2002/2003	15,739	10,423	4,655
	2003/2004	15,524	11,710	4,863
East	1999/2000	10,236	5,685	2,927
	2000/2001	9,874	5,678	2,842
	2001/2002	9,576	6,090	3,153
	2002/2003	8,954	5,744	3,023
	2003/2004	9,493	5,880	3,257
Northeast	1999/2000	4,522	2,442	1,442
	2000/2001	4,307	2,612	1,481
	2001/2002	4,147	2,293	1,477
	2002/2003	3,996	2,272	1,531
	2003/2004	4,132	2,519	1,499
Northwest	1999/2000	2,623	792	366
	2000/2001	2,915	745	501
	2001/2002	2,019	719	474
	2002/2003	2,374	765	633
	2003/2004	2,622	669	532
Toronto	1999/2000	18,393	6,986	9,816
	2000/2001	15,172	7,513	9,045
	2001/2002	17,502	14,089	9,586
	2002/2003	17,465	13,069	10,675
	2003/2004	17,850	14,277	10,295
West	1999/2000	14,822	7,665	3,769
	2000/2001	13,192	6,933	3,597
	2001/2002	15,187	7,379	3,779
	2002/2003	14,906	7,769	3,994
	2003/2004	15,047	8,884	3,657
Ontario	1999/2000	82,177	44,210	27,876
	2000/2001	70,462	40,576	26,672
	2001/2002	77,466	49,779	27,566
	2002/2003	75,790	49,032	28,773
	2003/2004	77,678	53,169	28,461

(1) Effective April 1, 2001 the monetary jurisdiction of the Small Claims Court was increased from $6,000 to $10,000.

(2) Includes statements of claim filed. Certificates of judgment for restitution orders matters or certificates of judgment from other jurisdictions are not included.

(3) Includes trials, pre-trials, motion hearings, judgment debtor examinations, hearings on warrants of committal, and hearings about terms of payment.

(4) Courtroom operating hours reflect hours during which courtrooms are in use; they do not measure working hours for court staff or judicial officers.

SOURCE: CISS

Small Claims Court Claims Filed (1)(2)

Region	Location	99/00	00/01	01/02	02/03	03/04	Change from 99/00 to 03/04	% Change from 99/00 to 03/04
Central East	Barrie	2,085	1,781	2,224	2,111	2,360	275	13%
	Bracebridge	481	498	573	441	485	4	1%
	Cobourg	909	788	692	807	590	-319	-35%
	Lindsay	534	473	507	547	639	105	20%
	Newmarket	990	905	1,086	1,048	1,334	344	35%
	Orillia	454	403	383	452	464	10	2%
	Oshawa	1,488	867	0	0	0	-1,488	-
	Peterborough	837	702	762	751	682	-155	-19%
	Richmond Hill	3,160	2,948	3,778	3,564	3,818	658	21%
	Whitby	1,432	2,060	2,841	2,635	2,638	1,206	84%
Central East Total		**12,370**	**11,425**	**12,846**	**12,356**	**13,010**	**640**	**5%**
Central West	Brampton	2,113	4,607	6,444	6,091	6,407	4,294	203%
	Brantford	842	745	971	944	900	58	7%
	Burlington	812	701	834	833	828	16	2%
	Cayuga	183	160	180	167	152	-31	-17%
	Hamilton	6,937	2,473	2,916	3,080	2,893	-4,044	-58%
	Milton	394	365	478	441	472	78	20%
	Mississauga	3,569	696	0	0	0	-3,569	-
	Niagara Falls	1,074	573	0	0	0	-1,074	-
	Oakville	727	689	857	735	700	-27	-4%
	Orangeville	327	281	309	285	278	-49	-15%
	Simcoe	312	284	293	243	302	-10	-3%
	St. Catharines	1,265	1,386	1,972	1,939	1,567	302	24%
	Welland	656	617	935	981	1,025	369	56%
Central West Total		**19,211**	**13,577**	**16,189**	**15,739**	**15,524**	**-3,687**	**-19%**
East	Alexandria	82	76	89	79	83	1	1%
	Belleville	1,199	973	944	888	888	-311	-26%
	Brockville	608	584	564	475	559	-49	-8%
	Cornwall	648	645	536	618	648	0	0%
	Iroquois	78	68	83	62	59	-19	-24%
	Kalader	7	8	15	0	1	-6	-86%
	Kingston	968	870	900	779	719	-249	-26%
	L'Orignal	659	609	643	521	1,133	474	72%
	Napanee	181	168	157	137	190	9	5%
	Ottawa	4,685	3,960	4,471	4,292	4,257	-428	-9%
	Pembroke	420	350	348	328	263	-157	-37%
	Perth	372	657	528	483	450	78	21%
	Picton	147	712	104	90	103	-44	-30%
	Renfrew	180	193	193	201	140	-40	-22%
	Sharbot Lake	2	1	1	1	0	-2	-100%
East Total		**10,236**	**9,874**	**9,576**	**8,954**	**9,493**	**-743**	**-7%**
Northeast	Burks Falls	95	90	112	70	103	8	8%
	Cochrane	157	145	147	133	128	-29	-18%
	Elliot Lake	96	71	125	102	113	17	18%
	Englehart	52	35	39	38	39	-13	-25%
	Gore Bay	52	48	50	71	67	15	29%
	Haileybury	116	75	89	86	112	-4	-3%
	Kapuskasing	184	225	199	198	188	4	2%
	Kirkland Lake	262	193	201	146	138	-124	-47%
	North Bay	707	661	648	807	791	84	12%
	Parry Sound	61	296	73	75	85	24	39%
	Sault Ste. Marie	833	746	759	665	660	-173	-21%
	Sturgeon Falls	77	75	103	108	75	-2	-3%
	Sudbury	1,170	1,075	1,061	1,040	1,091	-79	-7%
	Timmins	660	572	541	457	542	-118	-18%
Northeast Total		**4,522**	**4,307**	**4,147**	**3,996**	**4,132**	**-390**	**-9%**
Northwest	Dryden	232	225	190	215	228	-4	-2%
	Fort Frances	172	162	115	151	203	31	18%
	Geraldton	105	137	108	144	122	17	16%
	Kenora	247	180	160	145	197	-50	-20%
	Nipigon	111	111	90	85	77	-34	-31%
	Red Lake	52	56	43	37	45	-7	-13%
	Thunder Bay	1,704	2,044	1,313	1,597	1,750	46	3%
Northwest Total		**2,623**	**2,915**	**2,019**	**2,374**	**2,622**	**-1**	**0%**

Region	Location	99/00	00/01	01/02	02/03	03/04	Change from 99/00 to 03/04	% Change from 99/00 to 03/04
Toronto	47 Sheppard Ave. East	13,858	14,532	17,502	17,465	17,850	3,992	29%
	College Park	4,535	640	0	0	0	-4,535	-
Toronto Total		**18,393**	**15,172**	**17,502**	**17,465**	**17,850**	**-543**	**-3%**
West	Cambridge	584	394	967	1,060	1,105	521	89%
	Chatham	863	892	898	976	869	6	1%
	Goderich	394	343	317	289	316	-78	-20%
	Guelph	1,023	886	960	954	928	-95	-9%
	Kitchener	2,225	2,065	2,298	2,280	2,083	-142	-6%
	London	3,183	2,593	3,187	2,828	2,580	-603	-19%
	Owen Sound	522	530	495	558	514	-8	-2%
	Sarnia	876	790	869	677	786	-90	-10%
	St. Thomas	550	484	739	797	662	112	20%
	Stratford	550	504	524	447	484	-66	-12%
	Walkerton	317	299	313	276	316	-1	0%
	Windsor	3,114	2,730	2,859	3,130	3,624	510	16%
	Woodstock	621	682	761	634	780	159	26%
West Total		**14,822**	**13,192**	**15,187**	**14,906**	**15,047**	**225**	**2%**
Ontario Total		**82,177**	**70,462**	**77,466**	**75,790**	**77,678**	**-4,499**	**-5%**

(1) Effective April 1, 2001 the monetary jurisdiction of the Small Claims Court was increased from $6,000 to $10,000.

(2) New proceedings include statements of claim filed. Does not include certificates of judgment for restitution orders or certificates of judgment from other jurisdictions.

SOURCE: CISS

Small Claims Court Events Heard (1)(2)

Region	Location	99/00	00/01	01/02	02/03	03/04	Change from 99/00 to 03/04	% Change from 99/00 to 03/04
Central East	Barrie	1,151	1,120	1,377	1,610	1,442	291	25%
	Bracebridge	158	219	233	256	241	83	53%
	Cobourg	291	304	441	507	378	87	30%
	Lindsay	447	312	332	330	381	-66	-15%
	Newmarket	643	571	697	299	761	118	18%
	Orillia	208	184	248	266	291	83	40%
	Oshawa	681	462	0	0	0	-681	-
	Peterborough	439	345	357	454	369	-70	-16%
	Richmond Hill	3,216	3,047	3,918	3,768	3,746	530	16%
	Whitby	1,139	1,363	1,783	1,500	1,621	482	42%
Central East Total		**8,373**	**7,927**	**9,386**	**8,990**	**9,230**	**857**	**10%**
Central West	Brampton	1,315	3,213	3,719	4,642	5,164	3,849	293%
	Brantford	442	411	412	354	338	-104	-24%
	Burlington	464	436	537	635	671	207	45%
	Cayuga	108	88	108	101	122	14	13%
	Hamilton	3,645	1,527	1,847	1,829	2,108	-1,537	-42%
	Milton	370	231	216	245	257	-113	-31%
	Mississauga	3,060	564	0	0	0	-3,060	-
	Niagara Falls	663	390	0	0	0	-663	-
	Oakville	498	515	531	360	789	291	58%
	Orangeville	191	175	223	195	232	41	21%
	Simcoe	145	129	193	122	173	28	19%
	St. Catharines	964	1,088	1,589	1,371	1,278	314	33%
	Welland	402	401	448	569	578	176	44%
Central West Total		**12,267**	**9,168**	**9,823**	**10,423**	**11,710**	**-557**	**-5%**
East	Alexandria	63	61	66	71	73	10	16%
	Bancroft	31	28	43	11	0	-31	-
	Belleville	607	597	680	711	828	221	36%
	Brockville	270	292	285	347	400	130	48%
	Cornwall	241	205	237	216	209	-32	-13%
	Iroquois	37	14	53	31	17	-20	-54%
	Kalader	2	4	2	4	0	-2	-100%
	Kingston	457	649	933	458	439	-18	-4%
	L'Orignal	324	316	350	357	354	30	9%
	Napanee	134	142	107	124	164	30	22%
	Ottawa	2,831	2,591	2,584	2,703	2,675	-156	-6%
	Pembroke	235	244	205	167	210	-25	-11%
	Perth	248	332	288	303	298	50	20%
	Picton	76	128	140	112	132	56	74%
	Renfrew	126	75	106	129	81	-45	-36%
	Sharbot Lake	3	0	11	0	0	-3	-
East Total		**5,685**	**5,678**	**6,090**	**5,744**	**5,880**	**195**	**3%**
Northeast	Burks Falls	20	63	40	43	67	47	235%
	Cochrane	95	46	89	69	93	-2	-2%
	Elliot Lake	53	86	85	83	60	7	13%
	Englehart	14	16	11	15	25	11	79%
	Gore Bay	27	25	23	18	28	1	4%
	Haileybury	71	46	38	54	39	-32	-45%
	Kapuskasing	72	85	75	93	71	-1	-1%
	Kirkland Lake	83	109	91	72	52	-31	-37%
	North Bay	448	636	395	513	461	13	3%
	Parry Sound	48	45	34	59	49	1	2%
	Sault Ste. Marie	225	287	258	220	189	-36	-16%
	Sturgeon Falls	0	13	20	24	51	51	-
	Sudbury	872	796	783	710	949	77	9%
	Timmins	414	359	351	299	385	-29	-7%
Northeast Total		**2,442**	**2,612**	**2,293**	**2,272**	**2,519**	**77**	**3%**
Northwest	Dryden	41	48	59	89	52	11	27%
	Fort Frances	47	29	40	51	33	-14	-30%
	Geraldton	11	8	14	16	11	0	0%
	Kenora	50	45	78	65	40	-10	-20%
	Nipigon	19	31	16	12	12	-7	-37%
	Red Lake	4	9	2	4	8	4	100%
	Thunder Bay	620	575	510	528	513	-107	-17%
Northwest Total		**792**	**745**	**719**	**765**	**669**	**-123**	**-16%**

Region	Location	99/00	00/01	01/02	02/03	03/04	Change from 99/00 to 03/04	% Change from 99/00 to 03/04
Toronto	47 Sheppard Ave. East	5,085	7,162	14,089	13,069	14,277	9,192	181%
	College Park	1,901	351	0	0	0	-1,901	-
Toronto Total		**6,986**	**7,513**	**14,089**	**13,069**	**14,277**	**7,291**	**104%**
West	Cambridge	310	270	249	261	315	5	2%
	Chatham	330	351	343	367	449	119	36%
	Goderich	195	199	137	147	177	-18	-9%
	Guelph	529	551	501	467	689	160	30%
	Kitchener	1,497	1,335	1,629	1,447	1,501	4	-
	London	1,669	1,360	1,296	1,663	2,000	331	20%
	Owen Sound	394	221	302	319	281	-113	-29%
	Sarnia	271	227	317	304	350	79	29%
	St. Thomas	259	239	329	461	554	295	114%
	Stratford	271	307	237	185	231	-40	-15%
	Walkerton	253	224	217	272	236	-17	-7%
	Windsor	1,416	1,469	1,525	1,505	1,747	331	23%
	Woodstock	271	180	297	371	354	83	31%
West Total		**7,665**	**6,933**	**7,379**	**7,769**	**8,884**	**1,219**	**16%**
Ontario Total		**44,210**	**40,576**	**49,779**	**49,032**	**53,169**	**8,959**	**20%**

(1) Effective April 1, 2001 the monetary jurisdiction of the Small Claims Court was increased from $6,000 to $10,000.

(2) Events Heard include trials, pre-trials, motion hearings, judgment debtor examinations, hearings on warrants of committal, and hearings about terms of payment.

SOURCE: CISS

Court of Appeal for Ontario
Criminal Appeals (1) Activity Summary

	99/00	00/01	01/02	02/03	03/04
Appeals Pending as of April 1	1,755	1,737	1,484	1,193	1,158
Appeals Added	1,130	1,126	899	885	868
Appeals Disposed	1,148	1,379	1,190	920	951
Appeals Pending as of March 31	1,737	1,484	1,193	1,158	1,075

(1) Includes closed out appeals.

Source: Court of Appeal for Ontario

Court of Appeal for Ontario
Civil Appeals (1) Activity Summary

	99/00	00/01	01/02	02/03	03/04
Appeals Pending as of April 1	1,265	965	836	891	825
Appeals Added During Period	1,016	961	1,017	920	918
Appeals Disposed During Period	1,316	1,090	962	986	888
Appeals Pending as of March 31	965	836	891	825	855

(1) Includes perfected and unperfected appeals.

Source: Court of Appeal for Ontario